Knowledge & Insight - Sprint

Internal Knowledge and Insight: *How can you share knowledge and insights within your team?*

Sharing knowledge between departments:

How can you share knowledge between the departments of your organisation?
For each department, identify which skillset they have and which skills they can learn from other departments. Work collectively to define them.

Department 1

What skills does your department have?

What new skills do you think are essential for your department to learn?

What skills do you want to learn from other departments?

Department 2

What skills does your department have?

What new skills do you think are essential for your department to learn?

What skills do you want to learn from other departments?

Department 3

What skills does your department have?

What new skills do you think are essential for your department to learn?

What skills do you want to learn from other departments?

Department 4

What skills does your department have?

What new skills do you think are essential for your department to learn?

What skills do you want to learn from other departments?

Department 5

What skills does your department have?

What new skills do you think are essential for your department to learn?

What skills do you want to learn from other departments?

Department 6

What skills does your department have?

What new skills do you think are essential for your department to learn?

What skills do you want to learn from other departments?

Exchanging Knowledge

What methods and technologies do you currently use to share knowledge within your team?
Circle in green the items that you are currently using and in orange the ones you would like to use, or add your ideas on sticky notes.

Productivity tools to create a knowledge-share database.

Knowledge sharing lunches and events

Training days/half-days

Sharing Personal knowledge

Each department organises a training session based on their skills

Screenings of videos about new technology

Tools to record meetings' minutes and conversations so that knowledge is always accessible and shareable.

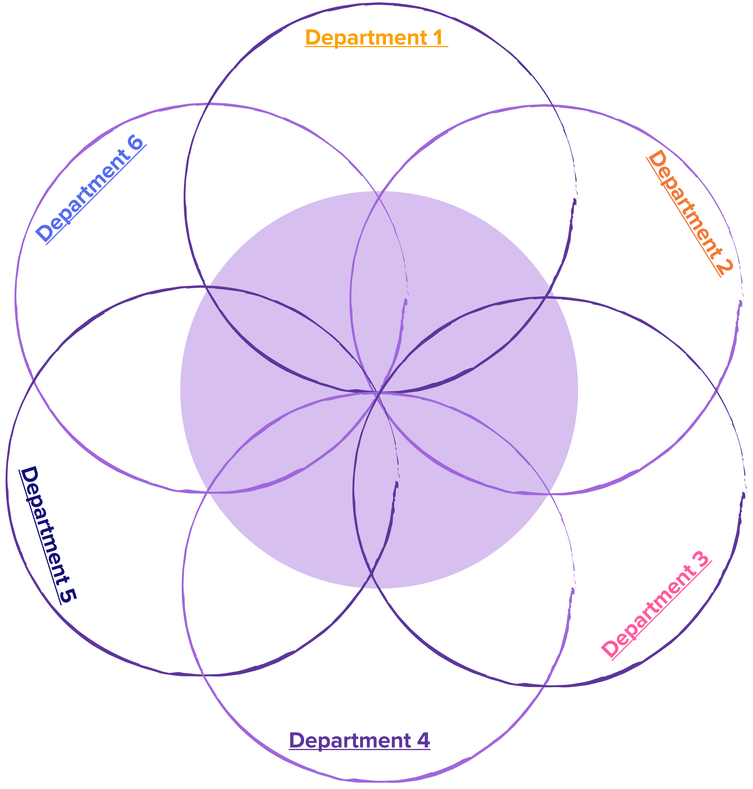
Knowledge Champions

Knowledge Champions

Reflect on the exercise you did in the sprint for Chapter 10 - Technology & Disruption where we asked you to identify digital champions who know everything about a specific technology. Now use the same method to think about knowledge and skills and which people in the team can become a knowledge champion. Write their names and the skills or knowledge they master, which will be used to train other team members in knowledge-sharing sessions. Use sticky notes.

Finding Opportunities for Collaboration

Where are there opportunities to share knowledge and collaborate across departments?
Use the Venn Diagram below to map out where there are opportunities for collaboration between departments based on their knowledge.
Feel free to write over the lines or change the order of departments around - whatever works best for you!



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