Institute of Chartered Accountants Scotland

Timetabler has revolutionised timetabling procedures for ICAS.

EVENTMAP®

Professional and continuing education exams and courses, such as those offered by the Institute of Chartered Accountants Scotland, have unique scheduling requirements that sit outside of the features standard enterprise scheduling software can offer.

ICAS

The Institute of Chartered Accountants of Scotland, established in 1854, is a professional body for more than 20,000 business men and women throughout the UK and in over 100 countries worldwide. As educators, examiners and regulators, they currently cater for around 3,000 students.

The Challenge

The approach previously utilised by ICAS consisted of the manual scheduling of teaching events using Excel spreadsheets, which, as paper based schedulers will know, comes with its own difficulties in identifying and understanding clashes with their resources. Similarly, their process for handling enrolments for examinations was manual and time consuming, and also involved one-to-one phone conversations with each student to capture their needs.

ICAS required a web application that would automate workflows and processes to provide many new capabilities, including:

- An intuitive, user-friendly experience for their employees and students.
- A scheduling application that managed both curriculum events and examinations.
- A student self-enrolment system for exams.
- Attendance monitoring for both teaching events and exams.

20,000
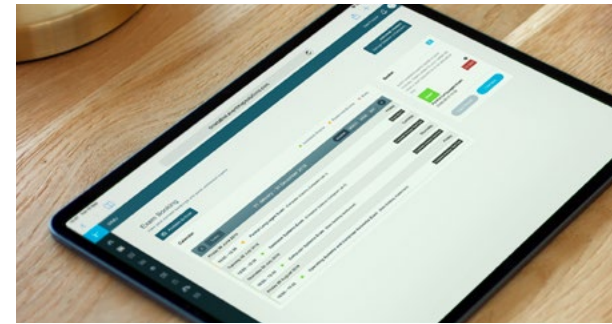members

3,000
students

100+
countries worldwide

An inability to use existing market solutions due to scheduling requirements unique to professional education courses. Difficulties in identifying and understanding clashes due to a paper-based approach.
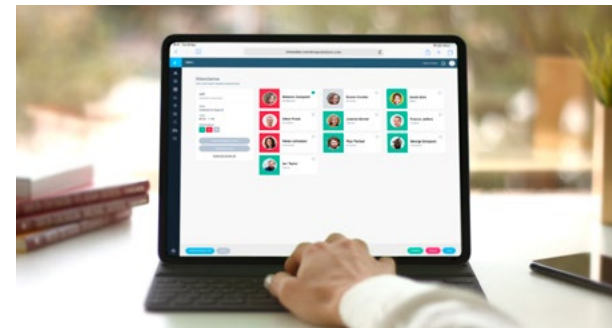
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The Solution

ICAS needed a solution for both course and exam events — but, because of their unique requirements, knew that a completely off-the-shelf solution was unlikely to meet their needs fully. Timetabler's built-in flexibility, plus a custom exam booking feature developed in partnership between EventMAP and ICAS, provided a right-fit solution for ICAS and one capable of servicing professional education courses.

EVENTMAP®

The solution provides user-friendly visual timetables for both staff and students which can be downloaded from Timetabler. Students can log in directly and register for examination events and staff can log invigilator preferences. Timetabler uses this information to schedule a room to suit the event's requirements.

Timetabler comes with built in attendance monitoring functionality. Student details, including photo and Student ID, help improve accuracy of event and exam registrations.

The Results

*Feedback and monitoring are ongoing between EventMAP
and the Institute of Chartered Accountants Scotland.*

staff satisfaction massively increased
Massively reduced frustration thanks
to the elimination of resource clashes
and double bookings.

increase in organisational efficiency
Moving from a spreadsheet-based
solution to a highly-visual, multi-
user solution has resulted in a huge
increase in organisational efficiency
for ICAS' administration staff.

reduced manual workload
Manual workloads were reduced
while preference gathering, planning,
allocation, and schedule distribution
became much faster.

accurate enrolment for exams
and room allocation
Automated processing in exam
enrolment now ensures the complete
accuracy of enrolment for exams and
room size allocation.

improved user experience
During exam self-enrolment,
students now have a significantly
improved user experience as the
whole process is faster and much
more intuitive.

As a result of working with ICAS, EventMAP have created a market leading, fit-for-purpose feature set to service professional education courses and exams.

The combination of established software tools with bespoke development and sectoral insight quickly produced a solution that was a great fit for ICAS' requirements. Also, as a result of this partnership with ICAS, EventMAP now have a configuration for Timetabler that's fully capable of servicing scheduling requirements for organisations that deliver professional and continuing education courses.

If you'd like to find out more about what Timetabler has to offer, if you'd like to request a demo, or chat through your needs with one of our sales representatives, we'd be happy to help.

Click here to enter your contact details and we'll be in touch with you shortly.

Timetabler

Curriculum Timetabling, Scheduling and Planning

Optime
Scheduling Cloud

Optime Scheduling Cloud offers a modular suite of use-anywhere cloud apps for activity, space and resource scheduling, booking, planning and management. Built on our industry-leading scheduling engine, it can inject powerful, rule-driven automation into your processes, streamline and optimise scheduled time and resource use, connect people at all touchpoints of your organisation, deliver powerful insights around performance and stakeholder satisfaction, and importantly, give you the tools to plan and modify your solution design to adapt to changing needs and expectations. Unlike other software solutions, Optime Scheduling Suite's breadth of applications and features deliver an unprecedented ability to manage macro and micro issues relating to estate and activity optimisation and management.

Find Out More

EVENTMAP®

Timetable, Schedule, Plan. Any cloud, anywhere.

eventmapsolutions.com

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