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March Update



In this issue:

- IANZ has moved
- What's New - IANZ publications update
- Welcome To Our New Employees
- IANZ International Evaluation
- Metrology Society of Australasia Conference 2023
- IANZ Act Award Winners
- The IANZ Technical Expert
- IANZ Training Services Update

Kia ora koutou,

Firstly, we would like to extend our support and sympathies to all those affected by the recent weather events across the country. Please let us know if there is anything that we can do to support you and/or your organisation as you recover from any impacts you may have experienced during this time.

IANZ has started the year with much excitement at a wonderful new office at Central Park in Ellerslie with a number of new appointments across the organisation in various service areas. In celebration of the success and hard work of our people, we also had our ACT Awards ceremony, where a three winners were rewarded for their commitment to the IANZ values.

Operationally, during the period 20-24 March, we welcome a team of international evaluators to the IANZ office to assess our performance as an accreditation body under the Mutual Recognition Arrangement requirements of Asia Pacific Accreditation Cooperation (APAC), and we look at the essential contributions IANZ Technical Experts make in support of our accreditation activities.

Finally, we have a number of courses on offer through IANZ Training Services to assist your organisation in achieving its quality goals.



IANZ Has Moved

On the 5th of December 2022, IANZ moved to Building 7 in Central Park, Ellerslie. This was a long-awaited move for the team and one which has already brought many positive changes. These new premises also include the new IANZ Training Services facilities which will support our delivery of state-of-the-art training courses to support our clients.

To our clients who have already visited us, we hope you enjoyed your visit, and to our future visitors, we hope to welcome you soon.



What's New - IANZ Publications Update

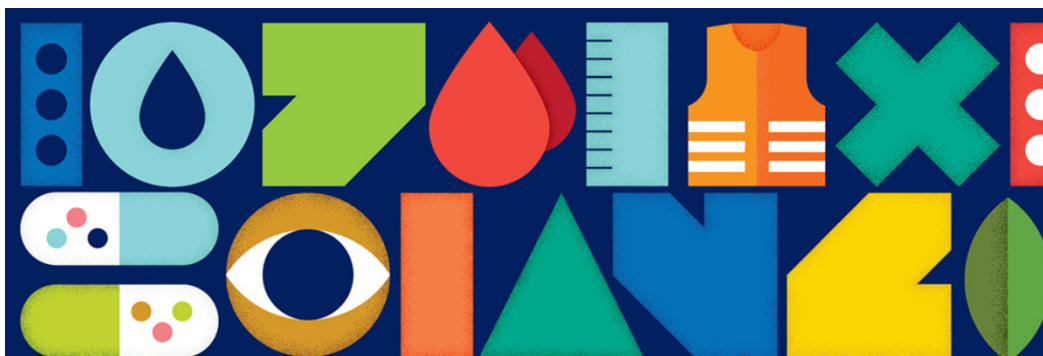
Periodically, criteria, procedure and position statement documents are updated to reflect changes in standards and regulations across the various IANZ accreditation programmes. Whilst we notify clients when these changes are implemented, this newsletter will serve as an additional source of information for changes that may affect you and your organisation.

When you become aware of an updated document, could you please remove or destroy the obsolete version.

The following position statement has been published:

Affecting Medical Imaging Services:

1. Position Statement - Compliance Requirements for Medical Imaging Monitors
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Welcome To Team IANZ

A Warm Welcome to Our Newest Members of Team IANZ

IANZ has been busy over the last quarter, recruiting a number of staff members across the various accreditation and service areas.

We wish to extend a very warm welcome to the following Team IANZ superstars:

- **Teresa Urwin** - Joining our Co-ordination Services team to cover maternity leave.
- **Georgina Jackson** - Joining our Building Consent Authority team as an Accreditation Assessor.
- **Stephen Robson** - Joining our Medical Testing team as an Accreditation Assessor.
- **Ceryn Hutin** - Joining our Medical Testing team as an Accreditation Assessor.
- **Tracy Morrison-Judd** - Joining our Mechanical / Gas Cylinder Testing team as an Accreditation Assessor.
- **David Anderson** - Joining our Chemical / Biological Testing team as an Accreditation Assessor.
- **Kylie Telford** - Joining IANZ as our Head of People and Culture.



IANZ International Evaluation

IANZ, as a signatory to the Asia Pacific Accreditation Cooperation (APAC) Mutual Recognition Arrangements is required to undergo evaluation every four years to ensure its operations remain consistent with international practices. A successful evaluation is critical to maintaining our membership status and the international recognition of IANZ accreditation.

On the 20 - 24 March 2023, IANZ welcomes a team of international evaluators to the IANZ office to provide a much-valued independent 'check' of our procedures and operations, including the witnessing of how our assessments are planned, conducted and completed. Just as we assess our clients, evaluators assess the competence of IANZ to deliver its accreditation services.

We would like to extend a warm thank-you to all those clients who have agreed to have our team of international evaluators onsite with them as part of their assessment. Your willingness to be included in this important accreditation activity is much appreciated.



Metrology Society of Australasia Conference 2023

The Metrology Society of Australasia held its annual conference on the 20 - 23 February in Wellington, New Zealand, with our own CEO Dr Brian Young as a plenary speaker.

Over the course of the three days, attendees heard from industry experts on a range of topics including the challenges of standardising metrology for the digital age, international trends in the cost of quality and the importance of accuracy-based proficiency testing schemes, amongst many others.

The conference also laid the foundation for celebrating World Metrology Day on 20 May, of which this year's theme is 'Measurements supporting the global food system'. World Metrology Day is the annual celebration of the signing of the Metre Convention on 20 May 1875 by representatives of seventeen nations who set the framework for global collaboration in the science of measurement and its industrial, commercial and societal applications.



IANZ ACT Award Winners

An important part of the IANZ social calendar is the celebration of the success and hard work of Team IANZ.

In line with our organisation's values, the ACT awards celebrate the following areas:

- **Achieving Together** - Is about being one team and an integral part of that team. Showing great collaboration, support and care for others, creating a sense of unity, true interest in each other, no judgement, and valuing diversity. Helps to build teams and share information. Often a quiet achiever, loyal, has respect from the team, follow up on actions, is a safe pair of hands and delivers constantly.
- **Curious Expert** - Is about performance and delivering excellence, training and support to the team, decision making, problem-solving, personal integrity, dependability, providing ways to effectively exchange information and ways to support seamless delivery with each other and our customers.
- **Trusted Protector** - Is incredibly dedicated and passionate, a recognised leader in the organisation who has respect, knowledge and integrity. Has a meaningful sense of purpose and a compelling vision and strategy, builds a positive culture, has a strategic focus, leads change and commits to achieving and measuring the results the organisation needs to thrive. Transparent, honest and inspirational.

We would like to take the opportunity to congratulate Rogini Royeppen, Julie Richards and Lesley Chen who were the recipient of these awards, respectively. Thank you for all that you do for Team IANZ!



The IANZ Technical Expert

Assessments here at IANZ are all varied and unique. Although our Lead Assessors have technical knowledge in their assessment areas and often many years of directly relevant sector experience, in practice the variety of assessment contexts is broad and specialist knowledge is often needed. This is why Technical Experts are vital to our organisation.

Technical Experts, or TEs, are a diverse group but what they have in common is a deep understanding of the testing or inspection in their field and a passion to share what they know. Drawn from various laboratories, industries, and consultancies, their combined knowledge is a critical element in the assessment process. Their help allows our Lead Assessors to tailor the assessments for each client.

A TE's scope of knowledge may be wide or narrow, but all are equally important. In fact, highly specialist TEs with a narrow scope often cover testing no-one else can! Some of the testing fields we assess can cover extremely niche fields, from solid and liquid fuels, all the way through to entomology and nematology. Without our TEs, IANZ accreditation would not be possible. We are incredibly grateful to our TEs for their commitment.



IANZ Training 2023

We are pleased to announce the launch of IANZ Training Services this year. You can now access accreditation training courses and download the 2023 IANZ Training Calendar directly from our [IANZ website](#). If there is something of interest that is not quite on our list yet, please get in touch with our Training Services team to discuss alternative training options. We can also offer customised in-house courses where we come to you to deliver the training.

This year we have two brand new courses on offer for our accreditation clients starting from July onwards:

Technical Quality Management

This three-day course covers the essential elements of quality management across the range of accreditation programmes offered within IANZ, including chemical, biological (ISO 17025 standard) and medical (ISO 15189 standard) laboratories, as well as radiology practices (NZCRMP standard). Whether you've just started in a quality role, or are looking for a refresher course with specific case examples, this course has something to offer everyone.

Internal Auditing for Accreditation

This two-day course covers how organisations, accredited to ISO/IEC 17025, ISO/IEC 17020 or ISO 15189, can use internal audits to provide organisational insights, early warnings, facilitate continuous improvement, and potentially reduce the costs of accreditation.

These courses are open for registration now.

Download the Course Calendar



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