



Boost collections. Reduce risk.

Cover all communication channels.

Collectors, creditors, and lenders can now increase collection rates while reducing risk and legal costs by auditing 100% of consumer interactions in real time.

The Al-based Sedric compliance excellence platform flags non-compliant and ineffective conduct in voice and digital communications as they occur, giving QC and compliance teams accurate data of agent performance and regulatory risk. Automated scoring and remediation workflows streamline the QC process so teams can focus on the highest-risk interactions. Video-assisted custom training paths, based on individual agents' performance and compliance challenges, drive continuous improvement and enhance collection outcomes.

100%

audited interactions At least 50%

increase in QA efficiency 98%

accurate risk identification **Up to 30%**

increase in collection rates

FDCPA and UDAAP compliance are built into Sedric

- Communications frequency, 7in7 rule
- Time of day
- 🖳 Right Party Contact
- © Consent renewal and opt-outs

- Statute of limitations disclosure
- Mini Miranda
- Deceptive, misleading or abusive language
- Plus many more off-the-shelf guidelines









Sedric's real-time monitoring enabled us to consistently discover training opportunities for our collectors. They are now able to maximize each RPC, resulting in 32% growth in cash collected. Automation enabled us to increase QA efficiency by 4X while gaining a deeper understanding of what happens on the collection floor, so we can mitigate issues as they occur.

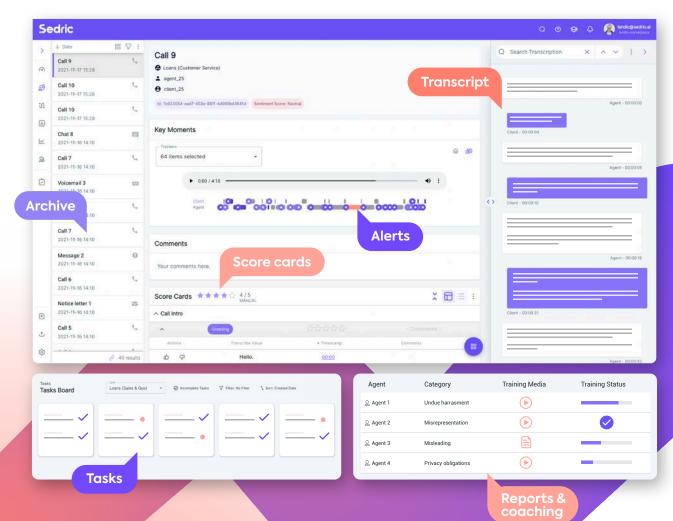
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MERCANTILE

How it works





Sedric

Reach out for a demo or a free trial





