



Dog Walking Terms & Conditions

Veterinary Care and Emergency Care

The Client accepts that their dog(s) can receive any emergency veterinary care that may be necessary. Every effort will be made to contact the owner prior to obtaining emergency care. The Client accepts responsibility for any charges related to this emergency care.

The Client accepts that even though there has been treatment against Kennel Cough there is a chance that their dog can still contract Kennel Cough. The Client agrees that they will not hold Anna Wilde Dog Training responsible if their dog contracts Kennel Cough while with Anna Wilde Dog Training.

Pregnant, or dogs in season may not attend Anna Wilde Dog Training "group walks" and will be kept on the lead on "solo walks".

The Client agrees to take any necessary measures or precautions to ensure that their pet is continuously free of contagious, infectious, or otherwise communicable diseases. The Client further agrees to notify Anna Wilde Dog Training immediately of any infectious and/or contagious disease or conditions their dog has been exposed to or is affected by. Such diseases and conditions include, but are not limited to: Distemper, Hepatitis, Kennel Cough, Parvovirus, Coronavirus, worms, Lyme disease, Fleas, Pregnancy, Infectious Skin Diseases and Intestinal Parasites and all other contagious diseases for pets in general. Anna Wilde Dog Training reserves the right to refuse until satisfied that the condition is resolved.

The Client agrees to ensure their dog has not eaten in the hour before pick up by Anna Wilde Dog Training to ensure sufficient time to digest food before any exercise or play. Failure to do so may result in the potentially life-threatening condition Bloat (Gastric Torsion). Please take this seriously.

Payment

Please pay weekly by cash or bank transfer.

The Client agrees to pay Anna Wilde Dog Training Dog Walking & Pet Services by cash or by bank transfer at the end of each week.





Bank details

Anna Wilde Dog Training

Account Number: 82846477

Sort Code: 60-83-71

Anna Wilde Dog Training will issue invoices/statements for the Client upon request.

Weather

In the event of driving rain where the dog is reluctant to go out or a heatwave, the walk may be shortened, or slowed down to accommodate the heat and indoor play activities may take place instead.

Dogs will be towel dried after any wet or muddy walks.

Food can be given after a walk upon request. Please leave this in a named location. Water should always be available at home for your dog.

Termination

The client must give a minimum of 24 hours' notice to cancel any appointments.

This agreement is valid for all future visits until a new agreement is signed. Anna Wilde Dog Training reserves the right to terminate this agreement at any time, at its sole discretion; likewise, the client may terminate this agreement at any time. There is no term of the contract for daily dog walking.

Equipment

Anna Wilde Dog Training is not responsible for damage incurred by pet escaping because of a faulty leash/collar or a collar that is not properly fitting. Please always ensure your pet's collar or harness is well-fitting and free of damage. Anna Wilde Dog Training may provide a harness for your pet to be walked by Anna Wilde Dog Training to loan free of charge in order to ensure the safety of your pet.

The Client agrees that Anna Wilde Dog Training is not responsible for any lost, stolen, or damaged pet equipment. Anna Wilde Dog Training will use best endeavours to make sure that items are treated respectfully and returned to the Client where applicable.





Dog Walking and Dog Behaviour

The Client agrees that, by signing the booking form, Anna Wilde Dog Training has relied on the Client's representation that their dog is in good health and has not harmed or shown aggression or threatening behaviour towards any person, livestock and pets.

Anna Wilde Dog Training offer services including but not limited to solo walks, pet visits, pet taxi and group walks. This is where dogs co-mingle in groups and the Client accepts that during the course of normal dog play their dog may sustain injuries. All dog play is carefully monitored to avoid injury, but scratches, punctures, torn ligaments, or other injuries may occur despite the best supervision.

Anna Wilde Dog Training will only let dogs off the lead once an 'off the lead consent' has been signed, and will remain at the discretion of Anna Wilde Dog Training once they feel it is safe and appropriate to do so.

The Client is solely responsible for any and all harm or damage caused by their dog while it is under the care of Anna Wilde Dog Training Dog Walking & Pet Services, or is using any other services provided by Anna Wilde Dog Training Dog Walking & Pet Services, and agrees to indemnify Anna Wilde Dog Training Dog Walking & Pet Services in full against any liability arising from such harm or damage to third parties.

Dogs with aggression or other behavioural issues may require walks alone without other dogs present. This will be discussed and advised accordingly if any issues arise, or if the owner communicates any such issues to Anna Wilde Dog Training.

The client agrees to notify Anna Wilde Dog Training immediately if their pet has any unwelcome changes of behaviour that could lead to aggression and or injury to themselves or others. Anna Wilde Dog Training reserves the right to refuse any dog /pet deemed in their absolute discretion to be or have the potential to be, dangerous or disruptive.

Damage to other dogs and people

The client will be responsible for any medical expenses and damages resulting from an injury to other persons or dogs by the client's pet(s). The client agrees to indemnify and hold harmless Anna Wilde Dog Training in the event of a claim by any person injured by the pet.

Anna Wilde Dog Training agrees to provide the services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives and relinquishes any and all claims against Anna Wilde Dog Training, its employees or assigns, except those arising from the negligence of the pet sitter.





Premises

Anna Wilde Dog Training accepts no responsibility for security of the premises or loss if other individuals have access to the home during the term of this agreement.

Anna Wilde Dog Training will not be liable for the injury, disappearance, death, or fines of any pet with unsupervised access to the outdoors.

It is expressly understood that Anna Wilde Dog Training shall not be held responsible for any damage to the client's property, or that of others, caused by the client's pets during the period in which they are in its care. The client has advised Anna Wilde Dog Training of all situations, which will relieve it of liability for damage.

Any damage to the property or possessions of the Client in their absence, caused by the Client's pet shall be reported to the Client at the earliest opportunity.

Where it is necessary for Anna Wilde Dog Training to hold keys to a property, the Client shall provide one of each key needed. Keys will be coded and kept secure. Keys will be returned upon completion of this agreement.

The Client agrees that signing these terms and conditions will safeguard Anna Wilde Dog Training in full against any liability arising from loss or damage to the property or its contents, in the present and future circumstances.

Photos and Social Media

The client agrees that photos of their pet may be uploaded to social media on the Anna Wilde Dog Training page, in order to keep updated about their pet(s) walk and for marketing purposes.

Our Team

Anna Wilde Dog Training may have a spouse, family member or friend accompany them whilst providing the scheduled services. No costs will be applied to the Client's account for any assistance the companion provides. The Client will be advised in advance by Anna Wilde Dog Training if a companion attends, all companions will be subjected to whatever checks Anna Wilde Dog Training considers necessary or appropriate.

Insurance

Anna Wilde Dog Training are fully insured including Public Liability Insurance relative to the services performed for the Client. It is agreed by the Parties that it is the Client's responsibility to ensure that the property, its contents and pets are adequately insured throughout the duration of the agreement.





The Client is advised to check to see if their insurance provider needs informing that someone will have access to the Client's property whilst they are away from the property.

Governing Law and Jurisdiction

Each of the parties to this Agreement irrevocably agrees that the courts of England shall have exclusive jurisdiction to hear and decide any suit, action or proceedings, and/or to settle any disputes, which may arise out of or in connection with this Agreement or its formation or validity and, for these purposes, each party irrevocably submits to the jurisdiction of the courts of England.

Any Forbearance, tolerance or delay in either party enforcing its contractual or legal rights shall not prejudice, restrict or prevent the right of the injured party to enforce its rights at a later date or later breach.

Force Majeure

Neither party shall be liable in damages or have the right to terminate this Agreement for any delay or default in performing its obligations under this Agreement caused by conditions beyond its control including but not limited to acts of God, war, strikes, fires, floods, governmental restrictions or power failures. The Party (the "Affected Party") prevented from carrying out its obligations shall give notice to the other Party of an Event of Force Majeure upon it being foreseen by, or becoming known to the Affected Party.

