

2022 Town of Luray Citizen Survey

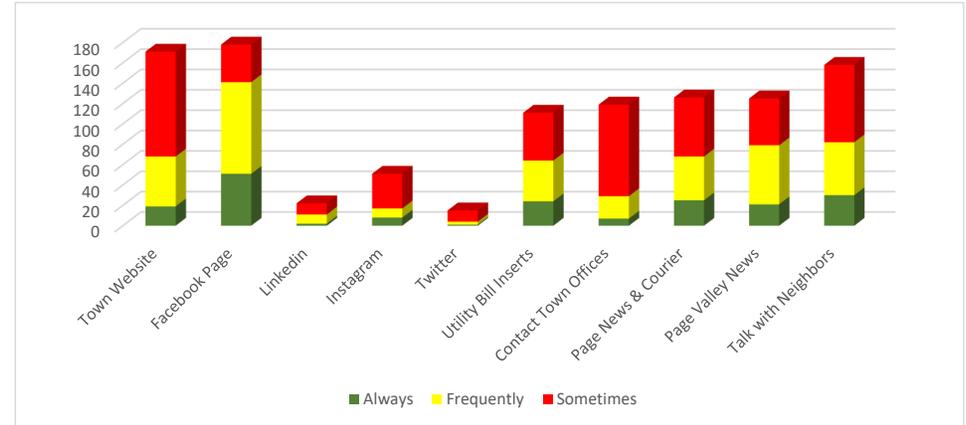
5/1/2022 to 5/31/2022

Survey Results

Responses: 208

COMMUNICATION

	Always	Frequently	Sometimes	Never	Responses
Town Website	19	49	103	21	192
Facebook Page	51	90	37	19	197
Linkedin	2	9	11	151	173
Instagram	8	9	34	125	176
Twitter	1	3	11	158	173
Utility Bill Inserts	24	40	47	69	180
Contact Town Offices	7	22	90	60	179
Page News & Courier	25	43	58	61	187
Page Valley News	21	58	46	56	181
Talk with Neighbors	30	52	76	21	179



Comments

Electronic billboard
 Facebook
 I look to social media pages first for info.
 I'd like to subscribe to an email alert for town updates
 Actually listen when residents mention something being outdated or missing on your site.
 None. I think youre doing great.
 Maybe flyers in the mail?
 Collaborate with the school district. I look at the schools pages almost daily.
 Text messaging
 Message boards in times of important meetings like tax increases
 More water bill communication and email us with opt in emails
 Automated voicemails
 Citizens can sign up for all calls like the schools do.
 No comment here.
 In the children of the community!!
 N/A
 Remember not everybody uses Facebook
 Text alerts
 Have easily accessible, clear, correct, and properly spelled information on the town website.
 We need a dog park
 Larger utility inserts
 Town hall meetings (with rules)
 Not sure

Automated phone calls (mostly for emergencies, or pressing info residents should know about).

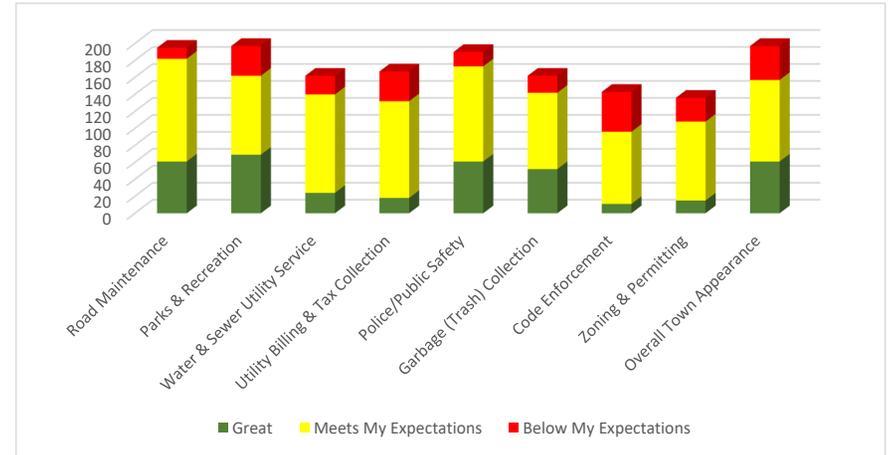
Direct email if possible

Wasn't aware of this online survey until a friend told me about it and forwarded it. Last time I did one of these surveys it was a paper and my water bill. Perhaps there was an announcement of the online survey in my water bill and I overlooked it. I hope that a paper version will be sent to people's homes because so many of our citizens don't use automation.

direct email

TOWN SERVICE PROVISION

	Great	Meets My Expectations	Below My Expectations	No Opinion	Responses	Positive Percent
Road Maintenance	61	121	13	3	198	93%
Parks & Recreation	69	93	35	1	198	82%
Water & Sewer Utility Service	24	116	22	34	196	86%
Utility Billing & Tax Collection	18	114	35	33	200	79%
Police/Public Safety	61	112	17	8	198	91%
Garbage (Trash) Collection	52	90	20	35	197	88%
Code Enforcement	11	85	47	54	197	67%
Zoning & Permitting	15	93	28	62	198	79%
Overall Town Appearance	61	96	40	2	199	80%



Comments

Garbage Collection

Why say anything Page county will do what they Want anyway.

Since the start of the pandemic we still have not had recycling pickup start back up and I would love for that to recommence. Also, while the new playground equipment is great at Imagination Station, it would amazing if the town has a community pool to use during the summer.

Our town would look so much better if the decrepit buildings were either fixed up or torn down. If owners are in arrears for taxes, their building(s) should be taken and sold (i.e. the old brick building that used to be the Mick or Mack)

The road I live on is often used as detour road when construction projects are going on in town. While there are speed limit signs posted everyone driving on the road that doesn't live on the road drives well over the speed limit. People on our road have asked for children at play signs to be posted and have been told that the town can't post those signs. We could use them as there are several families with small children on this road and the reckless driving habits of non-residents presents a very real danger for those children.

The derelict buildings on Main Street are an eyesore and paint a poor image of Luray for prospective property owners and guests. Property values are growing and so will that tax base if we can attract people to buy here rather than in neighboring counties.

Luray is a resort town. We need more resort activities for residents and visitors. Maybe Saturday festivals on the greenway. Small open vendor Cossacks.

Can't get any resolution of neighbors dogs barking constantly because neighbors children are married to police officers.

the Luray staff does a great job. everyone from the office staff to parks staff is caring and friendly. just keep investing in our infrastructure. I know its not glamorous, but we need to keep building a solid foundation for growth.

Building permits issued but no work being done for months. Artisans right in downtown looks like a abandoned, uncared for building, great for visitors to see!!! Go along Leaksville Road and you will see trash all along the roadway, property that looks like a dump site, and there are other roadways that need attention. Adding a parking lot across from Delaware North was a waste as I hardly see any cars utilizing it. I must say we have the prettiest curbs in America as they seem to get redone yearly by an out of town contractor. Lighting along Main should be updated with light fixtures used on the new bridge. To a town with very limited traffic problems, why in the world would a round about be needed? And a further note,, why in the world would this construction be started when the busiest season is upon the area!!! Some how a way should be found for a roadway from Walmart to the Food Lion center thereby eliminating the need to get back out on 211. Or add a much needed traffic light at the Food Lion entrance a site of many accidents. And finally encouraging merchants to not utilize "Sorry we are closed" signs during the busy times. So many times I have seen tourist walking around with money to spend but encounter closed businesses.

Wish we had recycle pickup again please

Fine town building owners that neglect buildings to the point where they look abandoned (like Artisan's). You wouldn't allow a resident to do that. WHY is there such an eye sore in the middle of a tourist town?

Stop fining SOME people for having ONE expired registration in their yards if you're not going to fine those who have SEVERAL. Create an anonymous tip line for residents to report anything they're not comfortable leaving their names for (such as drug dealers). You could create an online form to encourage providing evidence (to discourage the average Karen or people just trying to get others in trouble).

Taxes are way too high, do more with less, if that's not possible do less. Tourists don't come here for bureaucracy.

A dog park would be great and the town collecting recycling again.

Parks and Recreation. Needs so much attention, more bathroom facilities, better lighting, small playground at greenway, swimming facilities in Luray, Rec center like Elkton has.

Discuss new projects with the town before starting work- like the traffic circle.

N/A

Please pay attention to buildings in downtown. Especially the ones that are vacant. They bring down property values, hinder walking traffic, and frankly put on display the lack of code enforcement by town management. The empty buildings are an eyesore. Raise taxes for buildings zoned business but are being used for personal use. The town is losing revenue from empty buildings.

Tax, fine, or repossess overdue tax properties in downtown to enhance revitalization of decrepit properties

Bring back curbside recycling

Bathrooms and maintenance of Ralph Dean Park are awful.

Get people that is proficient in the duties they are hired to do. Park maintenance, Road Maintenance.

Automatic bill pay.

Recycling at least cardboard

N/A

Town always appears dumpy. Thankful for the local police and hospital. Wonderful resource for our town.

Need more active sports locations/facilities. Great for young people and active adults.

I'm upset about all the tax and rate hikes. It's hard to get a permit here. What drew me here is the parks and rec department which is nothing like what it used to be. It seems like parks and rec took it's budget that used to go into the parks and rec to make signs everywhere limiting the rec. and it's an eye sore. The docks at Lake Arrowhead really need to be put back and new sand delivered. I used to love that place but am now tired of the immigrants trampling the snow fence, not paying, being loud and polluting and nothing is done. The police have it extremely tough here and I appreciate them.

I find that many back roads are sub par and need attention.

Bring back recycling. Stop allowing some builders to dictate what they want to do or pay.

Downtown is looking awful! going downhill. The Brown building and Artisans should be made to make the outside presentable even if they are not open. it is a real blight and a sad representation of our town to visitors and locals are really frustrated by it.

Expand trash pickup to whole county. Not just in town.

Please enforce the noise ordinance - trucks idle overnight!!

We should broaden our collection of biking and walking trails now, before our area develops further. A trail linking our existing parks and linking the caverns to downtown would help downtown businesses.

The town needs to do better enforcing the code for above ground swimming pools, also need to enforce vehicles that are not tag for the road not to be stored in yards example on Springcrest Drive

We have a beautiful town, I would like to see more patrol

Would love to see more activities for families and kids like a pool, basketball court, etc .

I've had problems with correct water bills, too high for no reason. I also would appreciate pro-active code/noise enforcement. I get the feeling that issues that do not directly affect town officials are not seen as important. I have only lived here a year so have not interacted that frequently.

The appearance in the middle of town is satisfactory however there are homes in town limits that have junk piles and grass that goes in mowed for weeks. Town ordinance codes should be in forced we have a beautiful town but some homes should do better.

Nice try on the overall town appearance it won't let anyone anyone click blow my expectations this town is crap and will always be crap

I would have chosen "great" under billing if auto-pay was an option. Garbage collection got "below expectation" because of the lack of recycling services. Code enforcement got "below expectations" because there are shoddy, trashy yards and buildings that are not up to code.

Houses in town should be allowed to rent one room or a level of their home. Increases tourist options if used like airbnb, also allows for single people or lower income families to afford to live in town if used as a rental. It shouldnt cost someone \$750 to apply for a special use permit and ads either. If we are a town that is pro small business, we need to allow residents to be entrepreneurs.

We need to focus on getting the owners of the delapidated buildings in town to repair them and on attracting new businesses/industry to create jobs and reduce crime/drug use.

Where to start? Sidewalk upgrades and expansion, better downtown parking to access local businesses, bring back recycling, more frequent bulk pickup, Greenway expansion, bike lanes, more recreational opportunities and lighted fields (ex. soccer).

Parks and rec I like how Shenandoah county has so many options to a variety of things for a variety of ages. It is also published in paper form and Distributed through the mail and at community offices.

Need to increase recycling efforts and return recycling pickup

The greenway has gone downhill. we have all those nice exercise things and can't use them cus they don't weed eat or mow. Very disappointed in the lack of care for the greenway.

Clearing sidewalks after snow storms is abysmal. Fit trail at Ralph Dean park has been in poor condition for over two years.

Bring recycling back. Fine businesses and houses that are run down. That restaurant on corner on Main Street looks terrible!

In the past 3-4 years our town has begun to look like Front Royal did 12-15 years ago. It's not a cute clean tidy town anymore, it looks unkempt and trashy.

Light up the greenway, add play structures along greenway. Cater more to the youth.

Lighting on the Hawksbill Greenway for night time use would add both Safety & Beauty

Closing the lake swimming early in 2021 was not cool. Also super sad to see the wooden playground, imagination station, gone.

Having pro-active involvement with code or ordinance issues rather than putting the burden on individuals would be better. Get out on the streets and see what is going on.

None noted

Traffic from Leakesville Rd all the way through town to the Mimslyn and beyond 85% do it observe the 25 mph speed limits. Also, and truly serious most of the drivers don't stop for pedestrians at St John Church and the Rec Center and I have also I countered trying to cross at the Town Office and drivers have not stopped. This truly needs to be corrected. So dangerous.

The abandoned buildings, particularly on West Main street, are an eyesore and reflect poorly on the town. Other than that, town looks good

Property owners who continue to keep unlicensed cars in thier yard as storage units and use plastic tarps for building and wall partions as permanent construction .People should not be allowed to have large campfires or bon fires in where neighborhood with high number of homes . This is dangerous to other home owners Example Springcrest Drive Hudson Subdivision

Address abandoned and derelict buildings and houses in town.

Bring back some form of home pickup recycling

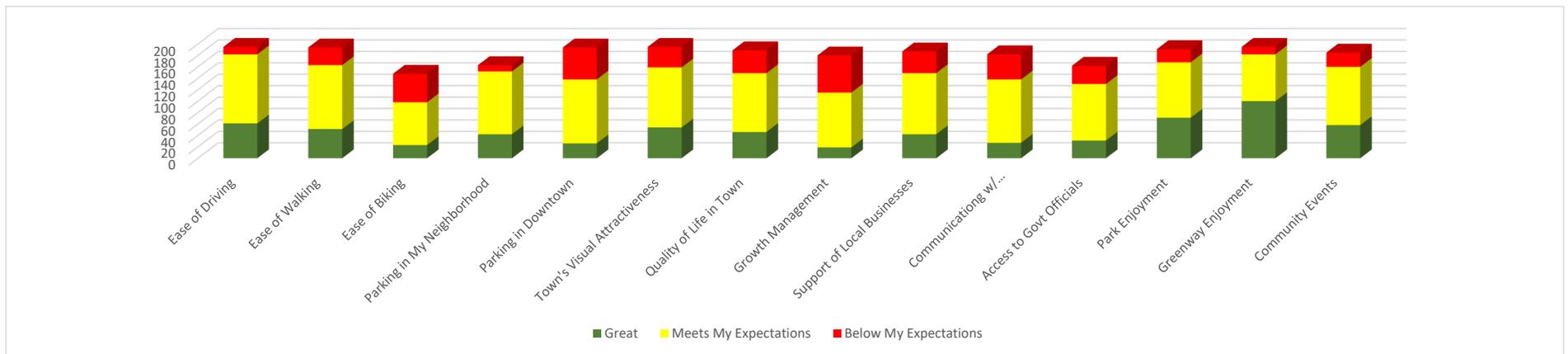
Unoccupied buildings especially businesses should be required to have a more presentable appearance during their transition to new owner or new business. Political signs should be taken down after the campaign has concluded

We should make the town more walking friendly by adding sidewalks to neighborhoods. This will promote a healthy lifestyle. Widen so.e roads...they are too narrow.

would love to see recycling pickup come back. it's a part time job for us to sort and drive recycling to the dump.

TOWN ENVIRONMENT

	Great	Meets My Expectations	Below My Expectations	No Opinion	Responses	Positive Percent
Ease of Driving	61	121	13	3	198	93%
Ease of Walking	51	112	31	5	199	84%
Ease of Biking	23	75	50	47	195	66%
Parking in My Neighborhood	42	110	11	34	197	93%
Parking in Downtown	26	112	56	5	199	71%
Town's Visual Attractiveness	54	105	36	5	200	82%
Quality of Life in Town	46	103	40	9	198	79%
Growth Management	19	96	65	17	197	64%
Support of Local Businesses	42	107	38	11	198	80%
Communicationg w/ Residents	27	111	44	16	198	76%
Access to Govt Officials	31	99	32	32	194	80%
Park Enjoyment	71	97	23	6	197	88%
Greenway Enjoyment	100	82	13	3	198	93%
Community Events	58	102	25	13	198	86%



Comments

Raise speed limit to 30 in town.
 Bring back MayFest or a similar event near mothers day.
 People need to use signals and watch where they are going
 We need more restaurants and the Town needs a long term plan (20 years out, at least). LDI along with Page County Economic Development should be working hard to get good restaurants to relocate here or open another one in the already existing restaurants like Artisan's Grill and, more recently, Moonshadows.
 Greenway is more for walking. But dogs off leash are a problem and not enforced. I stopped for that reason. We need an outdoor covered venue for a large skating rink. A labeled bike path would be great.
 Monitoring speeding through residential neighborhoods, making people yield to pedestrians in crosswalks. We need a safe way for people to walk and bike ride to the Ralph Dean park. No shoulders or sidewalk and lots of traffice- not good for anything but cars.
 Inn lawn park needs improvement. More age range. More play equipment. More management of grounds safety and cleanliness.
 I know it's up to the Town Council, but the Greenway is the best thing Luray has done in a generation, period. Keep expanding it.
 Why promote "support local business" when so many gov't agencies go OUTSIDE of the county for web design and other services? The town logo AND the school logo feature the Rocky Mountains instead of the Blue Ridge Mountains. WHYYYY!???!
 See comments above
 Access to government officials = below Expectations. Button on survey didn't work
 Dog park and more areas for skateboarding.
 Please consider a recreational facility like Elktons community center, indoor basketball court, swimming, classes, workshops; we MUST provide more resources for our underprivileged youth, they are the future, let's give them an active, healthy childhood so they can grow into active, healthy adults!
 Maybe host more community events that are focused on community members getting to know each other better? Different events for people with young kids or the community in general. I always appreciate community building and get to know you events. They really help me get to know my community and become more involved and a part of things.
 Not enough public parking for businesses on main street.
 Again, the empty buildings is not attractive to tourists. When it appears there's nothing to do, they stop coming.
 The old Mick or Mack, is abandoned. Windows and doors missing on ground level. On the greenway recently seen a few homeless people.
 Downtown parking is lacking during weekends, holidays, and tourist times.
 Bathrooms and maintenance of Ralph Dean Park are awful.
 I don't see a lot of planning except on the greenway.
 Lots of properties in disrepair along main streets and avenues. Cars and tall grass/buildings covered in vines a problem. Sidewalks downtown too narrow
 N/A

Love Luray downtown initiative. Hoping they expand east and west.

No bike paths, many areas with subpar/no sidewalks, spots where sidewalks end abruptly, and many crossings where vehicles do not yield, making it feel very dangerous to get around town without a car. Would prefer greatly to see an increase in pedestrian infrastructure, which I believe would allow people to stop at more local business, and appreciate the true beauty of Luray. more neighborhoods need side walks, there is literally nowhere to sit down and eat in this town mid week, many buildings in downtown need extensive work!

Town events have less than what they used to. July 4th and Halloween have been really cut back and we put so much effort into the 4th of July Children's Parade only to arrive to find it wasn't on the 4th of July.. confusing.. I wish the Festival of Spring would return. The new imagination station is an eye sore and I don't think it's safe for kids to play on. I am so disappointed there and herd Inn Lawn Park will be ruined soon, too I truly hope not. The library programs are nothing like they used to be when Mrs. Sue ran them. We miss her and wish she'd be brought in to train staff. West Main has become a very unsafe place. The rec is a nice idea but it's for the endangered black children of West Main. There should be opportunities for all the town's children. I have noticed the population over there grow since money has been pumped into it and that's a worry. It would be great to have the greenway connect to certain residential areas to help with pedestrians walking from place to place and it would help with overall safety and would probably encourage more usage of the greenway.

I find that outside of the Greenway, there are not many places to park cars and walk about Luray easily.

We have no decent restaurants. and very little variety in shops. Tourists are disappointed. Houses are selling but as vacation rentals. There has to be a break point for vacation rentals. Locals have no choice in housing or renting. Why can't someone develop really nice villa homes for seniors. They would sell well and would open up housing stock because seniors would have alternative places to live. I would love to sell my big house but there is nothing available for me to purchase.

I enjoy the community events that go on, and support their being even more.

Much of the focus on 'appearance ' in on tourist areas only.

I appreciate the continued efforts to make improvements throughout Luray! Overall, Luray is a great place to call home.

Good afternoon,

I would love to see the walkability of Luray improve over the coming years, the residential areas of town seem to be missing sidewalks more often than not. I live near the East Luray shopping center, and in my neighborhood, I feel unsafe being so close to the street on such a small sidewalk; there is not enough room for people to walk side by side.

I believe that Luray should incorporate more local businesses in places BESIDES main street. There should be more places like Fairview grocery. It is local, close, and convenient for the people nearby; it also seems like a good way to cut down on traffic if more people could take a quick walk to their nearest convenience store for a few necessary items instead of planning an elaborate trip to Walmart. Pathways should connect to the local businesses in question. I think it would also encourage people who are on vacation to explore the town more and just generally improve everybody's experience with Luray!

There don't seem to be many biking options besides the Greenway. I think that you could easily incorporate bike paths on to many of the streets with how wide they are in some parts of town. If sidewalks were extended, the bikeability would also improve along with it. I would also like to see more bike racks around town! Bikes take up much less space than cars do, and I think that Luray would appear more lively if more people had the option to safely ride their bikes from their home to the town.

I think that with the improvements I have talked about today, people would enjoy visiting Luray more, and ultimately, it would result in more people wishing to move here if it were regarded as an extremely comfortable place to live. Luray is a hidden gem, and we should all do our part to keep it beautiful!

Thank you for your time!

Please continue to add sidewalks, a little each year. Seems the town stopped a few years ago. Adds to attractiveness of town, property values and pedestrian safety.

I believe you need to remember the ones who 5 and stop making so much about tourist.

Nothing to do in this town it's boring to 5

Leave the skateboards be!

The Town does a wonderful job decorating for the holidays and upkeep of the town. However, the dilapidated buildings on Main St (outside of the main downtown area) are embarrassing and give the impression that Luray is impoverished and ugly. Also, the new digital billboards are unattractive and frankly just weird, and not in keeping with the quaint historic look of the town.

The Parks department is amazing. Keep up the excellent work.

There needs attention to trash pick up along the Greenway and around Lake Arrowhead Recreation Area.

Do something about derelict buildings, support local businesses (especially those that invest in brick and mortar stores and not allow food trucks to take business from local restaurants), sidewalks are too narrow and often in disrepair.

Would like to see a dog park

I know we all know this but more food options

Park enjoyment I gave below expectation on the park due to the fact that so many bigger/teenage kids are there unsupervised cursing and running around wild that it is hard for my toddler to even enjoy it or this mom be able to.

Greenway enjoyment- I am so disappointed at the lack of care for our beautiful greenway.

Parking downtown is poor. Lot beside and behind old Uncle Bucks should be turned in to a food truck court from spring to fall.

Downtown needs more places to eat, things to do at night, and a convenience store / bodega to be truly a walkable town.

Need to invest in Main Street. Run down buildings, winter window decorations still up in June, narrow sidewalks, terrible street lights on Main Street, the town looks bad when you drive though. Need to be more like new market

I'm sure it's due to COVID but we always enjoyed the activities in Luray- most recently we were sad to see there was no May fest- festival of spring.

where are all the dining options. Let's just not cater to cabin industry. People who live and 4 need local/healthy dining options. Main Street is dead. Thankfully we have a theatre, And what few food places we have all close too early (artisans closed, bucks closed, browns closed, moonshadows closed) it's so sad! As a local Luray family, We travel to Elkton 2 times a week to eat out.

Lighting on the Hawksbill Greenway for night time use would add both Safety & Beauty

None noted

I would like the town to communicate to building owners on main street who have let their properties go or who are not keeping their buildings up even if they are not occupied or under construction. I am one of the culprits as an executive with a IBR Corp we could be doing much better with a Browns Building and we will be doing that soon. There are other buildings in town that I just wish looked nicer even if they were an occupied or in the process of being remodeled.

Our local elected officials when they speak always about down town mainstreet and not about the everyday citizens of Luray.

Attract more Restaurants

Why no public pool?

The parks and Greenway are extremely well maintained beautifully landscaped. The flower pots and baskets are very welcoming to citizens and visitors. The flags and other decorative items for holidays etc are nicely done and maintained.

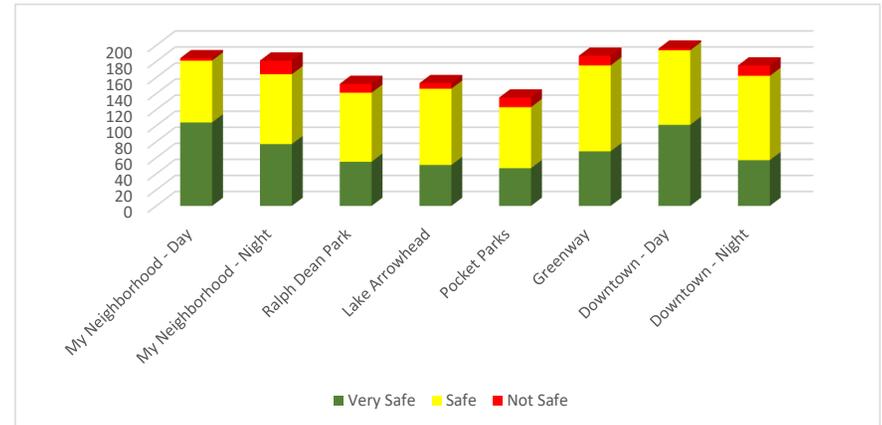
More stores in the town to shop. Restore the parking lots (especially food lion) as well as the stores. Let's make our town look nicer and welcoming!! Some places need a face lift badly.

We're a work in progress and can't please everyone. In my thoughts, I do feel we are doing well and improving the accessibility and parks. We could use a bike lane in some areas. We also need to cater to the local community and nourish them more, I do feel we are building the town around tourism and not saying it's good or bad, but we need to be careful as to remember people come here for the quiet, peace, and scenery.

would love to see more town officials in main st businesses.

SAFETY IN LURAY

	Very Safe	Safe	Not Safe	No Opinion	Responses	Positive Percent
My Neighborhood - Day	104	77	3	16	200	98%
My Neighborhood - Night	77	87	17	18	199	91%
Ralph Dean Park	55	86	11	43	195	93%
Lake Arrowhead	51	95	7	43	196	95%
Pocket Parks	47	76	12	58	193	91%
Greenway	68	107	12	12	199	94%
Downtown - Day	101	93	2	2	198	99%
Downtown - Night	57	105	13	17	192	93%



Comments

A lot of drug addicts walking the greenway after dark. Walking the streets anytime of day. Need to stomp out meth in this town.

Drunks,homeless and drugs

Site distance at some of the intersections in Luray needs to be reviewed. The intersection of Bank St & Main has almost no site distance due to parking at Liberty. Very dangerous intersection at lunchtime.

Residential needs routine monitoring at night. Especially weekends. Cops on bikes would be great. Front Royal does it.

I'd love some lights on the Greenway so people could walk at night. Could be solar pole lamps

Think our police force is quite good and their overall presence is very visual. Speeding on Main Street, particularly section pass Shell station seems to be a regular occurrence.

Stop allowing people to loiter outside of businesses (711 for example). Encourage neighborhood watch.

The ease of access to drugs in this community is scary. I'd like to see more action here.

Overall the beauty and safety of our community is one of the reasons I've stayed for so long. I would say that I believe there are some concerns by a lot of citizens b/c there is knowingly a lot of drug activity in the county which can make for unease after dark.

None.

Drugs and drug trafficking are a really big problem. Would like to see the police be more visibly proactively in attacking the drug problem.

Local 7-11 is a crack shack any more and the loitering at the businesses beside 7-11 it's not good for those businesses to have that hanging around all the time.

N/A

Thought Ralph dean was safe but someone I know watched drug deal and guns were involved.

There is a drug problem in Luray & those under the influence don't care who they hurt / steal from.

The theft and drugs need serious crackdown. I know the police are trying. Throw the book at these people once you have them.

What are "pocket parks?"

I am not sure about The safety issue. I feel safe in day but I am not out at night. I hear about drugs in Luray and it makes me wonder if folks are safe being out at night. When events are going on, it is safe because of police presence.

Would love to see more police presence downtown and on Greenway. Walking and/Biking.

Quality of life issues seem less important than catching drug users. Most of us do not use drugs, while stop signs are ignored, and speeding thru residential areas is ignored.

Police, fire, and EMS all do a great job!

The town needs an ordinance on back yard camp and bon fires example Hudson Subdivision the homes are too close together for residence to have bon fires plus the smoke and ash embers going all over the neighborhood. It gets so bad a family cannot open their windows for fresh air, because their house will be filled with smoke

With the drug problems not just in Luray but in the county safety is an issue everywhere!

I wish the hospital, a clinic, or another authorized place had an area or box for people to dispose of used needles (as well as pamphlets in regards of getting medical help for addiction). I am very uncomfortable with how many I find near sidewalks around my neighborhood and other parts of town, and do not want my child or anyone else touching them (or people finding them and reusing them, therefore spreading disease and infection). It is very unsanitary and depressing. I feel like this would be a good step of keeping our town safe while helping people with addiction, and hopefully lowering the rates of drug use in our county. Of course this is hypothetical completely depending on how many people would consider this. But overall I feel like the safety and health of our citizens and proper disposal of hazardous waste is worth it.

Focusing solely on tourist or public areas isn't enough. More patrols of residential areas, more visible police presence is needed. Attention to quality of life for residents, not just tourists is needed.

To many drug attics

Safety is one of the main reasons we decided to settle down in Luray. Bow Cook is doing an amazing job.

Homelessness at the Greenway is becoming an issue. I often see men drinking alcohol and preparing for bed along the Greenway at sunset. Lake Arrowhead is remote, lacks cell service or other emergency communication devices, and has no staff. The lifeguards at Lake Arrowhead can often be found not watching swimmers.

I use these parks. I know of no crime but I do feel nervous at times. I walk alone.

Lighting, sidewalks, and maybe a blue light project

I very seldom ever see any officer on foot on greenway or patrolling those areas. I know they have alot to do

Fit trail is hazardous to walk on due to poor maintenance.

My wife was approached by a woman late at night on E Main near Wilson while my wife was getting into her vehicle. Woman was looking for money. When my wife politely declined, but the woman kept on and on and made my wife feel a bit threatened. Hopefully not the start of a trend. :(

Public safety seems okay.

Pocket park is not a park, per say. It's a parking lot. Let's call it what it is.

Lighting on the Hawksbill Greenway for night time use would add both Safety & Beauty

Please focus on quality of life issues. Excessive noise vehicles (mufflers), stop sign and traffic light running.

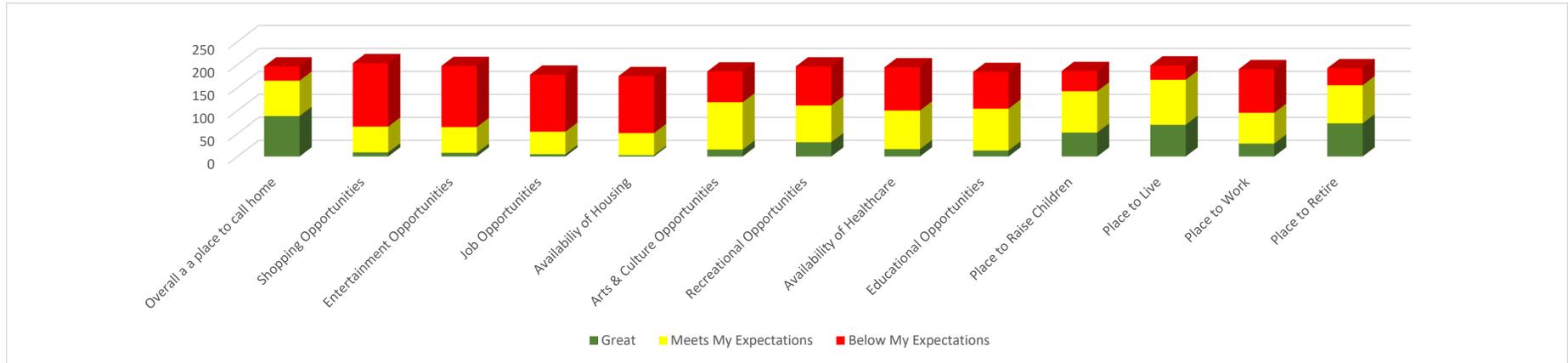
None noted

As a community of business owners we will be addressing this in a more robust way but the air horn is causing a great deal of disruption and putting many of our veteran visitors into a PTSD situation. I know this town loves its veterans but I think we could be doing a better job in terms of accommodating them and ending the air horn and utilizing current technology.

Overall good. The Luray Police are doing a good job. But I feel there should be more police present patrolling neighborhoods. I also understand gas and resources

MY HOME LURAY

	Great	Meets My Expectations	Below My Expectations	No Opinion	Responses	Positive Percent
Overall a a place to call home	88	77	31	5	201	84%
Shopping Opportunities	9	56	138	0	203	32%
Entertainment Opportunities	8	56	133	3	200	32%
Job Opportunities	5	49	124	21	199	30%
Availability of Housing	3	48	124	24	199	29%
Arts & Culture Opportunities	15	103	67	14	199	64%
Recreational Opportunities	31	80	85	5	201	57%
Availability of Healthcare	16	84	94	8	202	52%
Educational Opportunities	13	91	80	16	200	57%
Place to Raise Children	52	90	44	15	201	76%
Place to Live	69	98	31	1	199	84%
Place to Work	28	67	95	10	200	50%
Place to Retire	72	83	37	8	200	81%



2023 COMMUNITY SURVEY SUGGESTIONS

Ways to attract employment opportunities beyond seasonal jobs that only last during tourist season.

There is nowhere to eat real food. Not pizza or fast food. That is all Luray has to eat.

The town only caters to tourists. There is absolutely nothing here to benefit the people who live in Luray 365 days out of the year. Everything that is done to or for this town is to attract more and more tourists. There is nothing here for older children/teens to do. Money is being wasted on a useless roundabout that wasn't needed in the first place. The small town atmosphere has diminished. The town is trying to turn Luray into the city! It's disgusting and ridiculous! More and more people are leaving and moving out of Luray due to the lack of jobs, small town atmosphere, and the increase of drugs!

Luray sucks sad but Front Royal has more going for it than Page county. They allow different businesses in for revenue and jobs.

Ask the community to be included on what type of events the town should focus on.

Ask community to note problem areas that need road improvements.

Have a display board in town similar to fire department or PAL center to display upcoming town events. Place it at a highly visible spot along main street. Possibly the paved area at the pocket park near LD&B @ Slye Park.

Needs to be more affordable housing for low income and elderly residents

It's very hard for anyone not born here to get a good job here as it's an about who you know/are town. There aren't a lot of activities or places for kids to go other than the park to have fun.

You have info now. What will you do with it. Page hospital in Luray has no specialists. Other rural areas offer shuttle to the larger areas or attract specialists to come at least 1-2 times a month

More options for entertainment/ indoor recreation for kids especially older kids / young adults. Not just current rec league sports. INDOOR stuff.. SWIMMING POOL IN LURAY. Indoor/out.

The town is in a tough position regarding all the empty storefronts. Since past owners have let their buildings fall into disrepair, it's tough for new owners to invest as much as is needed to renovate and open new businesses. Anything the town can do to encourage and support renovations would bring downtown back to life.

I think the newspaper is a vital link between the town and its' residents. I think it can help local business activity by promoting goods and services more. Feature interviews with local business owners, have a roundtable discussion with local leaders on the issues now and upcoming that need to be addressed.

There needs to be more things in our community for adolescents and teens to do. If it's not involving school activities or sports there's nothing to do for them here.

Please take suggestions into consideration.

I love Luray and have lived here my entire life. I would love to see an expansion of healthy food options (juice bars, smoothie bars, farm to table dinner options), the homeschool community here could use a way to connect as well. A homeschool co-op is definitely on my radar and I'd love to see the town focus on fun things for teenagers to do here. I feel the town needs a roller rink, arcade, and public pool. This community is amazing and I've never understood why there isn't more for the pre-teen/teen crowd to do.

Let's focus a little less on cabin rentals and more on growing small businesses like restaurants, coffee shops, cafes.. tourists literally walk around aimlessly looking for places to stop in and eat and there's virtually nothing open on evenings, weekends

I still see a lot of drugs circulating. Housing is way too expensive for the jobs that are available in the area. More work from home opportunities would be wonderful. I believe the town has been focusing too much on tourism and not enough on the residents that currently live here.

I love eating out. More restaurants please. While it is not easy to start one new business that employs 50+ would make a big difference. Keep trying and thanks for asking for our my opinion.

Ask what people think about the Town's support to our local youth ages 8-16.

Incentives for businesses needed! Need more to do

N/A

Thank you

Affordable housing properties

I moved here thinking the schools were Wonderful! I now see our schools as an elite group of egos who don't do what's best for the children. I'm more than sad because I used to love Luray so much but it is not what it used to be even a few years ago. A few years ago I would have given everything a Great!!!! Rating.

While Luray is a nice town, the town feels empty to locals. While tourists will be drawn to places like the caverns and Cooters, we don't have places to frequent that draw our attention.

We need better quality restaurants and shops and things to do if we expect tourists to continue coming here and locals want them as well. What is going on with LDI? They used to be so active and now, there is very little they do that I know of. their website isn't even up to date. I thought Luray was getting a new town website. What you have now is pretty dated and not easy to use.

Make it shorter, & not like a parlay card from casino, too many long, useless questions

Need more housing for the single or empty nesters that have/downsized, looking for something smaller but not low income based. More apartments like 1st Street Apartments

Need more MDs

Town needs to enforce building and swimming pool regulation. And people to keep their property looking like a salvage yard so not to attract rodents and mosquitos.

It's very hard to keep Drs in page county ,,,

N/A

Need to improve the quality of life in page county

The safety, the affordability, the scenic beauty, and the cleanliness of the air, water, and community make Luray a wonderful place to live. However, the quality of the schools, the lack of housing, and the lack of dining options and the quality of the grocery shopping weigh heavily against what otherwise is a great little town.

We need more dining and entertainment venues. We need to focus on all forms of inclusion but especially racial.

A dog park

Urgent Care would be nice

Definitely need more for the kids to do.

Show results to public on utility bills and social media

We need more community resources for our area youth, Swimming pools, community center, indoor sports, basketball, gyms, etc.

when our youth is engaged and active, they are less likely to turn to drugs and the cycle of addictions/abuse that this county is riddled with.

We are hoping to move to the area. We have been visiting quite frequently from NC. We grew up in Winchester VA, however Luray has captured our hearts and we are hoping to one day call it our forever home

A birth center or small urgent care would be nice...not attached to valley health.

Again, quality of life issues need attention. Code enforcement, traffic issues, noise. We need a medical step between a general doctor's office (hard to get appointments), and having to go to the Page Hospital emergency department .

Not sure

The only question I didn't see is about restaurants. I realize that there are some circumstances beyond your control, such as the closing of Moonshadows. Not having much choice of restaurants is a real hardship, particularly for those tourism related B & B's and other nicer lodging places. I think that a focus on getting places like the empty Uncle Buck's rented and open again should be a priority.

Some property owners keep their homes like salvage yards ,Attracting large rats raccoons and opossum because trash is not being stored in a town provided trash can but ion small equipment trailers . If above ground pools are built they need a fence around and a electrical extension cord should not be used for pumps .

Focus on incenting restaurants to open

RELATIONSHIP TO LURAY

Live Here	191
Work Here	83
Own a Business Here	29
Just Visiting	4
Love Luray	61
Other	9