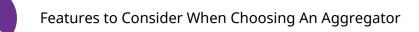
FinGoal White Paper

Features to Consider When Choosing An Aggregator

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Features to Consider When Choosing an Aggregator

In a recent study by MX, 91% of users said that it would be somewhat valuable, if not very valuable, to see all of their accounts in one place. However, only 40% of respondents indicated that they have the ability to do so. This indicates that there is a lot of room for growth when it comes to financial data aggregation. And whether a company is choosing an aggregator for the first time or considering switching for a better fit, there are a few important considerations.

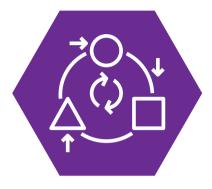
Each data provider is different. Some offer better cost structures, cleaner data, improved support, or more transparency. Financial institutions or fintechs may have chosen their current aggregator when they were just getting started — they picked the fastest, easiest solution to get launched. But now as companies have matured, they are looking for a better aggregator that will provide the data they need to build the best products and services. Here are some of the most important features to consider when choosing a financial data aggregator:

FEATURES TO CONSIDER WHEN CHOOSING AN AGGREGATOR

- Enrichment & Categorization
- Insights
- Data Coverage and Reliability
- Instant Account Verification (IAV)
- Privacy & Transparency
- Pricing Structure

Enrichment & Categorization

Cleaned and enriched data can improve your user experience enabling them to more easily identify purchases. Providing merchant logos enhances users' transaction feed and creates an ease of engagement. But offering detailed categorization not only supports your customers, it gives you greater insight in where your users spend. You can evaluate risk or present well-time targeted product offers.



BETTER DATA | Enrichment & Categorization

If you're a platform analyzing user transactions, clean and categorized data is essential. For those offering personal finance management (PFM) tools or providing users with insights this is an especially important to consideration.

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Account Summary Account Summary								
RECENT TRANSACTIONS			RECENT TRANSACTIONS					
AWA 599 00005 JOPPA MDUS	-\$49.57		Wawa Convenience Stores					
DONALD'S F11237 BEL AIR MDUS	-\$1.10	,	McDonald's Fast Food					
OPRITE FESTIVAL S BEL AIR MDUS	-\$60.00		Shoprite Supermarkets and Groceries					
TSMART # 1817 ABINGDON MDUS	-\$5.00		PetSmart Pet Supplies					
NERA BREAD #20357 BEL AIR MDUS	-\$80.53		Panera Bread Fast Food					
CO BELL 732675 COCKEYSVILLE MDUS	-\$42.02		Taco Bell Fast Food					
EWY.COM 800-672-4399 FLUS	-\$125.36		Chewy Pet Supplies					
NKIN' MOBILE AP 800-447-0013 MAUS	-\$10.53		Dunkin' Donuts Bagels and Donuts					
ICES PIZZA - MARY 443-600-4544 MDUS	-\$7.45		Slices Pizza Pizza					
AYPAL *MICROSOFT U 402-935-7733 WAUS	S -\$85.00		Microsoft Moreor Software/Cloud Services					
AYPAL *BARKBOX INC 402-935-7733 NYUS	-\$2.43		Box Bark Box Box Pet Supplies					
UXOR NAILS AND SPA BEL AIR MDUS	-\$36.01		Luxor Nails and Spa Manicures and Pedicures					
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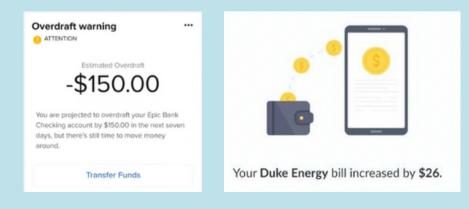
Insights

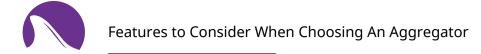
Does the data aggregator provide insights for your users? Insights can come in a variety forms, but ultimately should provide your users with useful observations about their spending or financial health. Some aggregators offer insights while others do not, and insights are not something that every fintech or institution is trying to integrate. When considering an aggregator that offers insights, be sure to look at the depth and personalization levels of available insights.



USER ENGAGEMENT | Insights

Some aggregation platforms – including MX and Yodlee – have started launching financial insights as a feature in their product lines. These insights can notify users when account funds are low, provide warnings of potential overdrafts, or offer reminders for upcoming bills. Insights can nudge users to stay within a budget, stay committed to savings goals, and more. If these insights are important to your product, check to see if your aggregator offers this or if there are other fintechs out there that you can incorporate.





Data Coverage and Reliability

Does the data aggregator maintain connections and reliably collect data? When connections break or the aggregator fails to collect the necessary data, platforms are not only hurt, but so are users. When users find missing data or are repeatedly asked to relink accounts, they may become frustrated and choose to stop engaging. It's important to choose an aggregator that works to maintain connections and provide accurate and complete data. You'll also need to consider how many institutions your aggregators covers. If your customers use lesser known FIs, having a aggregator with a broader connection offering will be crucial.



WHY IT MATTERS | Data Coverage and Reliability

Data Coverage

If a significant number of users bank with smaller institutions (ie Credit Unions, community banks, etc.) look closely at your aggregator's coverage or you might alienate some customers.

Select your bank							
Q rellowstone federal credit u	Cancel						
<u>Search again</u>							
0							
No results found							

Reliability

If your features rely on sustained connections to off-platform data (ie realtime insights, balance refreshes, payment flows, etc), find out how often links get broken and how often users need to re-authenticate.



Instant Account Verification

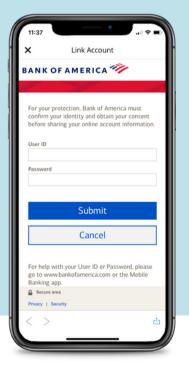
Can the aggregator instantly verify account information, ownership and available funds in a user's online bank account? Instant account verification (IAV) is a new approach to quickly verifying account ownership without microdeposits, which can take days to verify. Users simply enter their online banking credentials and IAV confirms their account and verifies the balance in seconds. Ensuring your aggregator uses IAV can mean that potential users are less likely to drop off during on-boarding.



MUST HAVE | Instant Account Verification

Instant account verification is a must have, if the users on your platform/institution are doing any of the following,:

- Transferring money between different institutions
- Onboarding and needing to fund the new accounts
- Setting up recurring payments



Privacy and Transparency

What is the aggregator doing with the data? Does it align with your promises to your end users? Each aggregator offers a different level of privacy and security. Understanding the ins and outs of what your aggregator will be doing with the data along with how often they collect data is crucial. It's important to find the aggregator that best aligns with your values and the promises you've made to your users.



WHAT TO LOOK FOR | Privacy and Transparency

- Does the platform follow industry best-practices for network security?
- Do they fully support current and evolving protocols, such as using multi-factor authentication and token-based security?
- Are they using open banking technology and APIs that address regulatory requirements for data sharing safety?
- Are they complying with federal banking standards and regulatory requirements?
- Do they run centralized security monitoring with real-time alerts to address data source & quality issues without compromising consumer data?

Security is really important. The era of fintech companies being able to build and not think about security and compliances is well behind us now. If you don't think about security up front, you're going to regret it.



- David Nohe, FinGoal CEO as shared in <u>an interview with Pentadata</u>

Pricing Structure

Cost is an obvious consideration for most platforms in choosing an aggregator. However, there isn't always a clear cut path to finding the most cost effective solution. Many aggregators offer a tired approach to pricing with solutions ranging from free, to pay-as-you-go. And while these pricing structures may seem similar at first glance, they can varry greatly from one another. It's important to consider your budget, your needs, and non-negotiables. Data aggregation can get expensive quickly, so it's critical to ask the right questions while exploring pricing.



WHAT TO ASK | Pricing Structure

- What are the costs per user?
- Does the platform follow economies of scale?
- Will prices increase once my platform is ramped to scale?
- What are the contract lengths and what are their pricing impacts?
- Does the platform require minimums?
- Is the aggregator transparent with its pricing?
- Do other fintechs need access to the same data across your same platform?

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About FinGoal

FinGoal is an insights platform that sits on top of digital banking and personal finance data. We enrich this data and build rich profiles of each end user enabling us to provide users with customized calls to action on their transactions.

Using the FinGoal API, you can have personabased calls to action automatically being surfaced in your user's transaction feed. We can give users hyper-personalized advice everywhere they spend money, from subscriptions to insurance to a cup of coffee and everywhere in between.

Years Old



HENRY

Female

Graduate Degree

King Soopers

Verizon Custom

Married

BETTER SERVE YOUR

BETTER KNOW YOUR

ACCOUNT HOLDERS.

Peloton Owner

Kroger

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