

# How Dr. Safo's practice simplified vaccine operations with Canid

# **Overview**

Dr. Safo is an independent physician, practicing medicine in the Far Rockaway area in the past 28 years. Her main struggle with running a clinic is vaccine management.

# **Challenge**

### **COMPLEX OPERATIONS**

Practice interacts with multiple systems and manufacturers to handle vaccine management.

### **HEAVY WORKLOAD**

Vaccine management is an ongoing, time consuming and tedious activity for practice staff.

### **PURCHASING COSTS**

Purchasing vaccines upfront as vaccine costs are constantly on the rise is a financial strain.

# **Canid's Solution**

Practice moves from interfacing with 6 different systems to only interacting with Canid's platform.

Canid saves Dr. Safo 6 hrs/wk in admin work across VFC ordering, purchasing, billing and more.

As Canid handles purchasing, Dr. Safo saves ~\$5k/mo on vaccine purchases using Canid.

# **Conclusion**

With Canid, Dr. Safo was able to minimize the operational and financial burden of giving vaccines.

"I considered shutting down my business because it is very hectic to manage vaccines and take care of patients at the same time." - Dr. Safo





# **End-to-End Solution for Dr. Gupta's Practice**

# **Overview**

Dr. Gupta is an independent pediatrician, practicing medicine in Astoria, Queens for the past 25 years. He has been heavily relying on manual labor from his practice staff to handle vaccine operations.

# **Challenge**

### **PRIVATE AND VFC VACCINES**

Keeping track of VFC and Private vaccines individually has been challenging and prone to error.

### **BILLING HURDLES**

An increasing billing backlog has delayed payments and added a great load on the practice staff.

### FINDING THE RIGHT PARTNER

It has been challenging to find a partner that does not eat into the practice's administration fees.

# **Canid's Solution**

Canid enables 1 single workflow that supports both private and VFC vaccines.

Canid bills claims in under 48 hours which ensures prompt reimbursements.

Canid guarantees that 100% of the practice's administration fees goes back to the practice.

# **Conclusion**

With Canid, Dr. Gupta reduced reliance on manual labor while minimizing his financial exposure.

"The people at Canid are very helpful and they are actually are looking out for the practices the best way they can." - Dr. Gupta

