

# Microsoft Office 365 opens the door to **Arthritis** **New Zealand's** digital future



**Seamless, easy to use, cost effective, secure, mobile and available anywhere, at any time: “Invaluable” public cloud services support Arthritis NZ in its mission to better serve its clients and empower its people to work from anywhere.**

## The issue

Arthritis NZ needs technology solutions to “support rather than hinder” its mission to improve the life of every New Zealander affected by arthritis.

80% of its income comes from donations and grants. To continually improve services, it has to raise funds or operate in a more efficient and cost effective way – to do both is the ultimate goal.

Arthritis NZ reached out to GoCloud to remove the constraints of its existing managed IT infrastructure and complex support agreement.

With the support of GoCloud (and reduced licensing costs enabled by Microsoft's philanthropic fund) an Office 365 solution was implemented creating a solid, economical platform for Arthritis NZ's cloud-based future.

## The solution

GoCloud worked with Arthritis NZ's incumbent service provider to transform its existing services. The migration of file services, email and authentication to Office 365 meant staff could instantly access company information from anywhere with the utmost security.

The public cloud enabled Arthritis NZ to de-risk operations and remove reliance on on-prem systems. Timing was imperative, in March 2020 a remote working “drill” became a sudden reality with



**GoCloud advise and provide technology leadership, looking out for us in terms of the opportunities in front of us and how we can use technology in the future. They have a genuine interest in our cause and in creating efficiencies and simplifying processes for us."**

Philip Kearney,  
Chief Executive, Arthritis NZ



Covid-19 lockdown. The Arthritis NZ team easily continued its important work from anywhere, without disruption or loss of productivity.

"Office 365 has made life easier," says Rob Mitchell, Corporate Services Manager. "We had a seamless transition to home working ...and we are now confident that we can cope with almost any business interruption."

## The outcome

With its cloud platform in place, Arthritis NZ is already enjoying the many benefits it brings. Whether it's reduced risk, cost and complexity, or increased mobility, flexibility and productivity. Arthritis NZ has newfound freedom – to work from anywhere, explore and build on new digital opportunities in the Cloud and investigate new ways to deliver increased value to its clients and further reduce operational costs.

Philip Kearney says, "GoCloud has provided us – and continues to provide us – much more than a service...their understanding of our culture, their attitude and willingness and the support they have provided us is exceptional."

## The organisation

Arthritis NZ is a charity providing information, advice and support to those with arthritis. Its mission is to improve the life of every person in NZ affected by arthritis (700,000 Kiwis) and help them lead productive and fulfilling lives by managing their condition effectively.

Arthritis NZ advocates for those with arthritis by funding research, contributing to health policy and collaborating with healthcare professionals. Visit its [website](#) to find out more about the work Arthritis NZ does.

## About GoCloud Systems

We consult on IT Strategy and Cloud adoption to charities, non-profits, local and national government. We work with you to transform delivery, reduce costs by up to 40% and get the best out of your services. We're savvy, we know how to negotiate and build the very best result, on time and to a budget.

## Contact Us

P +64 (0) 4 888 1416  
E [hello@gocloud.systems](mailto:hello@gocloud.systems)  
W [gocloud.systems](http://gocloud.systems)