

SCREENEZE® 10 YEAR LIMITED WARRANTY

TERMS:

10 years from date of purchase

COVERAGE:

We warrant that SCREENEZE® aluminum base and vinyl cap will perform as a fixed screen installation system. The SCREENEZE® aluminum base and vinyl cap only, will perform as intended for stretching and securing screen fabric in a vertical position on the walls of a traditional screen room

CONDITIONS:

Home Improvement Systems, Inc., manufacturers of SCREENEZE®, will consider claims for manufacturing defects in the aluminum base and/or vinyl cap only. Home Improvement Systems Inc. will replace products with manufacturing defects at the company's discretion

EXCLUSIONS FROM COVERAGE:

- Labor to remove or install replaced material
- Screws*
- Screen fabric
- Defects due to ordinary wear and tear, abusive use, or lack of proper maintenance are excluded from coverage
- Defects caused by improper installation and/or misapplication of the product are excluded from coverage i.e. SCREENEZE® installed as an awning or roof system regardless of the screen material attached
- Defects due to damage to vinyl caps when installed in temperatures below 60° (care should be taken to store material in a heated area prior to installation if temperatures are below 60°)
- Defects in the performance of the product due to failure or deterioration of the primary structure that SCREENEZE® is attached to

CLAIMS PROCEDURE:

Send claims to:

Home Improvement Systems, Inc.
950 Meadow Gold Lane
Cincinnati, Ohio 45214

Include proof of purchase, photograph of defect, contact information, and a sample of the defective product. No claim can be considered without prior company approval

EFFECTIVE DATE:

September 12, 2019