

You must pay for 100% of your water consumption unless your Tenancy Agreement says otherwise. If you are a Concession Card holder you may be eligible for a Water Use Concession from your water supplier. It is your responsibility to apply for this each year. Most tenants will receive their bill directly from the water supplier, some tenants may receive their bills from Alliance Housing, please discuss your options with your Tenancy Officer.

Some tenants pay an extra amount each fortnight to spread the cost of the water bill. Please speak with a Tenancy Officer for details if you would like to do this too.