

Onboarding Done Right

Onboarding is time-consuming – so we handle it for you.

When it comes to onboarding plans - one size does not fit all. That's why we develop and deliver a custom plan to meet your specific needs and goals.

OUR ONBOARDING PROCESS



END-TO-END SERVICES & SUPPORT



DISCOVERY / NEEDS ANALYSIS

What are your goals for your practice and team? What does a successful remote respiratory monitoring (RRM) program look like to you? Where do you need the most support for onboarding your team?



DASHBOARD & USER SETUP

We can configure your dashboard and the patient's mobile application to customize the experience for your clinicians and patients. For example, we can make FVC or SVC tests available (or both), as well as push notifications to the patient's mobile device when it is time to do a PFT.



DASHBOARD & REIMBURSEMENT TRAINING

We train your clinical staff on how to use the ZEPHYRx Provider Dashboard to roll out a successful RRM program. Our platform is very intuitive and easy to learn. We also provide reimbursement support to your billing staff.



PATIENT ONBOARDING

We can handle the logistics: spirometer delivery to patients, Breathe Easy app and spirometer sync, consent to share data, and some tips on how to perform an optimal PFT.



POST-LAUNCH HEALTH CHECKS

To ensure you're getting the most from our service, our team will periodically run reports to ensure all of your patients, even those who joined later in the program, have consented to share data with your practice.



CONTINUOUS SUPPORT

We provide support to your team and your patients throughout the duration of your subscription. Contact us anytime Monday – Friday from 8am – 7pm ET. Visit zephyrx.com/contact to submit a support inquiry, email support@zephyrx.com, or call us directly at 888-452-6269.