STONE & JOINERY SOLUTIONS PRODUCT CARE





Care & Maintenance of your Granite Surface:

Use warm soapy water and a clean cloth for everyday cleaning. Supermarket cleaning sprays may be harsh however a PH Neutral spray should be suitable to use. Normal kitchen use should not scratch or chip your granite but it is not indestructible, common sense prevails. Granite can withstand certain amounts of heat but we recommend using trivets or a wooden board to ensure the surface is not damaged by thermal shock.

As granite is natural and therefore porous, we seal the surface with an impregnating sealer to help prevent liquids penetrating and staining the surface. As a precaution please wipe spills as they occur as prolonged exposure to oils, acids and colour based products may result in discolouration or marking. Never cut directly on the Granite surface.

QUARTZITES are prone to moisture lock and leeching. We use high grade sealers however discoloration on cut surfaces over time may occur and is not covered by any warranty.

Care & Maintenance of your Marble Surface:

Marble, Limestone and other products in this category are more porous than Granite and therefore are more prone to scratching, staining and acid etching.

Use warm soapy water and a clean cloth for everyday cleaning. Supermarket cleaning sprays may be harsh however a PH Neutral spray should be suitable to use. The marble surface is factory sealed with an impregnating sealer to help prevent liquids penetrating and staining the surface. Prolonged exposure to oils, acids (such as vinegar, citric acid, wine) and colour based products (such as beetroot, red wine, spices) may result in discolouration or marking. Ensure all spills are wiped up as soon as they occur and never cut directly on the Marble surface. Always use a trivet or a wooden board to ensure the marble surface is not damaged. Marble should be treated with the same care as fine wood finishes.

Care & Maintenance of your Engineered/Porcelain Surface:

Engineered and Porcelain surfaces can tolerate moderate heat. However we recommend always using a trivet or a wooden board to protect the surface over time.

Engineered and Porcelain products are non-porous and therefore are stain resistant but we recommend spills are wiped up as soon as they occur. Should you have any issues please contact us for support.

For everyday cleaning use a clean cloth and mild detergent. Some supermarket spray and wipes can be used but please check the product for suitability; however a PH Neutral spray should be suitable to use. Please refer to the manufacturer's specifications of your product as these can vary.