



## **PRIVACY NOTICE**

This privacy notice describes how we handle the personal data of users who visit our website <https://www.escala24x7.com/>.

### ***Collected Information***

We may collect certain personal information from users, such as names, email addresses, and IP addresses, as well as non-personal information like the type of browser used and the operating system. We may collect the following personal data from users and/or website contacts:

- IP
- Language
- Region
- Web Browser
- Data when interacting with the website
- Names
- Email addresses
- Phone numbers

### ***Use of Information and Purpose***

We use the collected information to improve the functionality of our website and to respond to user requests. We may use the information to send company updates, promotions, and other emails related to our services. The collected data may be used to:

- Provide you with requested services and products.
- Personalize your experience on the website.
- Communicate with you about our products and services, promotions, and special events.
- Conduct statistical analysis and improvements on the website.

### ***Sharing Information***

We do not share users' personal information with third parties, except in cases where it is required by law or when necessary to fulfill the services offered through the website.

### ***Security, Access, and/or Modification***

We are committed to protecting users' personal information and use reasonable measures to safeguard it against unauthorized access, alteration, and disclosure. However, please note that no security measure is entirely foolproof, and we cannot guarantee the security of your data. In accordance with applicable data protection laws, you have the right to request access, rectification, cancellation, and objection to the processing of your personal data, as well as the right to revoke your consent at any time, by sending a request via email or postal mail to the address provided at the end of this notice.

### ***Changes to the Privacy Notice***

We may update this privacy notice at any time. If we do, an updated version will be posted on our website.

**Consent**

By using our website, users and/or contacts agree to the terms and conditions of this privacy notice.

If you have any questions or concerns about our handling of personal information, please contact us at [info@escala24x7.com](mailto:info@escala24x7.com).