CASE STUDY

INDUSTRY

- EDUCATION

CONTRACTED SERVICES

- PREMIUM BUSINESS FIBRE
- VOICE



Loreto Convent School, Gibraltar is a co-educational independent junior school catering for over 450 boys and girls from nursery to 11 years, preparing them for the local comprehensive schools and for entrance examinations to schools in Britain. **Loreto Convent** is a Catholic School welcoming children of all faiths. "We recognise the uniqueness of each child. We undertake to nurture their intellectual, creative and physical abilities, while ensuring their emotional and spiritual growth in a caring atmosphere where Catholic values are paramount."

During lockdown GIBFIBRE provided a personal and professional service, working with our technical lead, to secure practical solutions at a time when your support for our school was essential.

DUISE NAPOLI

HEAD TEACHER

GIBFIBRE offered excellent value for money for their fibre connection, equipment and installation support to work around our business hours, installing after the school was closed in the evening, ensuring that the switch-over was operational for the next school day. The engineers were knowledgeable and their installation works carried out were clean and tidy. Their customer support for fibre and telephony is excellent and they were very helpful configuring our bespoke VOIP telephony system.

Having migrated to GIBFIBRE we now experience a reliable internet connection with our expected high speeds. Having this connection meant that the teaching staff could remotely teach from school to their pupils based in their homes, all with a reliable audio and visual connection. As an operations manager, ensuring the school had available bandwidth to accommodate multiple online connections occurring simultaneously was very important.

