

Features	Basic Business Fibre			Premium Business Fibre			
Product	Basic	Advanced	Performance	Fast	Superfast	Hyperfast	Gigafast
Speeds	20mbps 5mbps^	50mbps 10mbps	100mbps 20mbps	100mbps 100mbps	200mbps 200mbps	500mbps 500mbps	1Gbps 1Gbps
Who's This For?	Business that require a standard internet connection. Including bars, restaurants & stores			Business that requires fast speeds, security, and enhanced I.T support, including Real Estate, IT. Companies, Advertising, Retail, Health, Engineering & hospitality		Business that need to securely send & receive lots of data online with strict SLA's including Gaming Companies, Fintech, accounting & finance & insurance.	
Symmetrical Band-width	(X)	(X)	(X)	(X)	(X)	(X)	(X)
Connection Mode	Routed or Transparent	Routed or Transparent	Routed or Transparent	Routed or Transparent	Routed or Transparent	Routed or Transparent	Routed or Transparent
Installation	Standard	Standard	Standard	Priority	Priority	Priority	Priority
SLA	Basic	Basic	Basic	Premium	Premium	Premium Extended	Premium Extended
Call Centre Support (weekdays)	(X)	(X)	(X)	✓	✓	✓	✓
Call Centre Support (weekdays)	(X)	(X)	(X)	✓	✓	✓	✓
Quality of Service	Standard Network Traffic	Standard Network Traffic	Standard Network Traffic	Prioritized Network Traffic	Prioritized Network Traffic	Prioritized Network Traffic	Prioritized Network Traffic
Router Upgrade	(X)	(X)	(X)	✓	✓	✓	✓
Contact	Customer Service	Customer Service	Customer Service	Personal Account Manager	Personal Account Manager	Personal Account Manager	Personal Account Manager
Voice Services							
Phone-line	✓	✓	✓	✓	✓	✓	✓
Virtual PBX	(£)	(£)	(£)	(£)	(£)	(£)	(£)
SIP Trunk	(X)	(X)	(X)	(£)	(£)	(£)	(£)
Cloud SIP	(X)	(X)	(X)	(£)	(£)	(£)	(£)
TV Services							
Satellite TV	(£)	(£)	(£)	(£)	(£)	(£)	(£)
GIBFIBRE TV	(£)	(£)	(£)	(£)	(£)	(£)	(£)
IPTV	(£)	(£)	(£)	(£)	(£)	(£)	(£)
Raspberry PI	(X)	(X)	(X)	(£)	(£)	(£)	(£)
IP Addresses							
Fixed IP	£10	£10	£10	✓	✓	✓	✓
/30 Subnet	(X)	(X)	(X)	(£)	(£)	(£)	(£)
/29 Subnet	(X)	(X)	(X)	(£)	(£)	(£)	(£)
/28 Subnet	(X)	(X)	(X)	(X)	(X)	✓	✓
/27 Subnet	(X)	(X)	(X)	Enterprise only	Enterprise only	Enterprise only	Enterprise only
Co-location							
Hosting	(X)	(X)	(X)	(£)	(£)	(£)	(£)
Direct Fibre	(X)	(X)	(X)	(£)	(£)	(£)	(£)
Managed Services	(X)	(X)	(X)	(£)	(£)	(£)	(£)
More Services							
Reverse DNS	(X)	(X)	(X)	(£)	(£)	(£)	(£)
Residential Corporate Package (discount)	(X)	(X)	(X)	✓	✓	✓	✓
Metro Ethernet (VLAN)	(X)	(X)	(X)	(£)	(£)	(£)	(£)
Resilience	(X)	(X)	(£)	(£)	(£)	(£)	(£)
Guaranteed band-width	(X)	(X)	(X)	(£)	(£)	(£)	(£)
IP Transit	(X)	(X)	(X)	Enterprise only	Enterprise only	Enterprise only	Enterprise only
24/7 Support	(X)	(X)	(X)	(£)	(£)	(£)	(£)