

CASE STUDY



INDUSTRY
- INSURANCE

CONTRACTED SERVICES
- 1Gb PREMIUM BUSINESS FIBRE

Ibex Insurance Services Limited is an international insurance broker established in 2000 that works with many leading insurers in order to offer clients a wide range of products which meet most general insurance needs. **Ibex Insurance** is fully authorised and regulated by the Financial Services Commission in Gibraltar and is also a member of the Gibraltar Insurance Association. Understanding the needs of expatriate clients living in Portugal and Spain and providing a full service in the English language has been key to the success and growth of Ibex over the years. As a result, **Ibex** rapidly expanded to become one of the largest insurance providers for expatriates based in the Iberian Peninsula and a leading provider of domestic motor insurance in Gibraltar and Portugal.

“ We’ve been using GIBFIBRE since they launched their fibre connection. The installation was professionally done, with no downtime or interruption to business. The level of customer service is excellent, response times are quick, the support team are knowledgeable & very helpful.

This is essential, especially if things go wrong and they need to be fixed ASAP. Our business now revolves around online transactions and fast & reliable broadband is essential for IBEX to trade on a daily basis.

GIBFIBRE now provide us with a 1/1Gb symmetrical connection direct to our business, the fastest in Gibraltar! The service provided is truly revolutionary and Ibex Insurance is now able to be more productive than ever and this has significantly improved our communications across the board. ”

LEE EVEREST
IT MANAGER

