CASE STUDY



INDUSTRY - SHIPPING

CONTRACTED SERVICES

- PREMIUM BUSINESS FIBRE - VOICE (SIP TRUNK)

GIBDOCK's mission is to continue operating one of the best Ship Repair and Conversion facilities in the world from its key geographical location at the entrance to the Mediterranean, to deliver a quality product in a safe manner, on a timely basis.

Providing professionalism to all stakeholders, whilst building long term partnerships with our clients, allowing the development of our employees and wider team members through continuous improvements, drawing on our rich heritage of marine engineering skills.

Having contracted GIBFIBRE to provide a fast secure network for one of our major international clients, I was so impressed by the services provided, I subsequently redesigned the infrastructure in the Dockyard built around a fibre backbone to bring connectivity to all areas of the shipyard.

In addition to the internal infrastructure, I also contracted our broadband and telephony to GIBFIBRE and have been extremely impressed with the ultra-fast & highly reliable services provided over the last 6 years.

Over the past few years we have added to the existing infrastructure with additional fibre services being deployed. In each case the installation engineers have always arrived bang on time, going above and beyond to ensure the most professional service and have often finished jobs ahead of schedule without compromising the quality and functionality of the end result.

Equally impressive has been the post installation support service, with a highly responsive backup team on hand to deal with technical issues and improvements at a moment's notice and with remarkable efficiency.

Great service, great value and performance that delivers!

DAVID B GIBBINS
IT MANAGER

