



# Kanban Systems Improvement

Advanced training for Kanban teams and their managers with prior experience in Kanban. The course demonstrates how to improve existing Kanban systems and shows how to operate at scale using a simulation game and several examples of practical applications.



## Target audience

This course is suited for those currently using a Kanban system, have prior experience with Kanban, or are currently in the Kanban Management Professional training series (attended Kanban System Design course). This includes but is not limited to:

- Managers, e.g. delivery leads, project or program managers
- Agile practitioners, e.g. Agile Coaches, Service Delivery Managers or Scrum Masters
- Roles dedicated to maximising the value delivered, e.g. portfolio managers, Product Owners, product managers, or business analysts



## Aims and Objectives

- ✓ Learn how to manage evolutionary change
- ✓ Learn how to deal with resistance to change
- ✓ Get to know how to utilise the Kanban feedback loops to evolve and improve your Kanban system and the network of interconnected services
- ✓ Learn about different approaches to scaling Kanban in the organisation
- ✓ Explore techniques to optimise the flow of value in your organisation and predictability of service delivery
- ✓ Learn about the flow metrics and how to analyse them
- ✓ Learn tools for balancing demand and capacity, including managing variability, improving flow, and shaping demand
- ✓ Learn how to use Upstream Kanban for maximising the value of work
- ✓ Know how to manage dependencies across multiple Kanban systems

## Benefits

- ✓ Our courses are always delivered by experienced **practitioners** who **actively participate in Agile business transformations** on a daily basis.
- ✓ **Small training group** means each participant has a quality experience with maximum interaction with the trainer and other participants throughout the workshop.
- ✓ Participants receive a **Kanban Systems Improvement attendance certificate**.
- ✓ Participants that had completed Kanban System Design before, will receive the industry-recognised **Kanban Management Professional (KMP) credential**.
- ✓ Participants receive all necessary **course materials**.
- ✓ Participants receive a **book as a gift from Kanban University** to help them explore the course topics further.



## Agenda

- Introduction
- Kanban as an evolutionary change method
- Kanban for the enterprise
- Feedback loops
- Improvement techniques
- Evolutionary change
- Summary



**Always as scheduled.** We respect your time. We never cancel our classes.

## Why develop capabilities with Meirik?

Our courses are always delivered by experienced practitioners, not just trainers. They actively participate in business transformations with Agile on a daily basis and act as enablers to build extraordinary capabilities people need to succeed.