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Quality Policy for YUNGO s.r.o.

We are a multi-cultured team of innovators focused on changing the way the broadband industry works. Each of our employees brings something special to the table and together they are what makes Yungo such a motivating place to work. We share a vision of delivering consistently great results for our clients, while we never stop exploring new ideas and looking for improvement.

Quality

At Yungo we put our Customers at the first place, therefore the Quality we deliver is very important. We guarantee it with the qualifications and proactive approach of all our employees. We are aware that the quality of all processes in our company determines our future.

Customer Satisfaction

We deliver our products and services in the required quality and on the agreed dates. We maintain a very close relationship with all our customers, on the basis of which we are able to respond flexibly to all their requirements, needs and expectations.

Economy and efficiency, supplier relations

We develop cooperation with our suppliers at the level of partnerships. We take measures that allow us to reduce costs and prevent all forms of inefficiency. For Yungo automations of the work is the way to decrease cost.

Collaborators

We value creative and professional employees who are willing to further their education in their field. We constantly try to motivate them to work productively and well, and thus create the conditions for continuous improvement of our customers' satisfaction. We support the key development of all employees, both in their professional competence and in their knowledge of management, communication and teamwork. The company has issued a Code of Ethics as a separate document.

The company's management is committed to continuous improvement of the effectiveness of the quality management system and to the responsibility for this effectiveness, it is aware of



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its risks, which it reduces thanks to planned measures, internal and external aspects, all in the context of the organization. Integrity is ensured in the planning and implementation of QMS changes. Our company constantly meets the relevant requirements of laws and regulations, as well as customer requirements that are designed and understood. The quality policy is reviewed once a year as part of the QMS Review.

The quality policy is issued in the company as a separate document, and all employees are acquainted with it.

On Behalf of Yungo s.r.o.

Wilhelmus Adrianus de Wildt

CEO

