

Give a Boost to Your **Communication Style**Timeo-Performance
Get resultsCROSSKNOWLEDGE
A Wiley Brand
AUTHORIZED PARTNER**QUICK VIEW****100% distance-learning**Approximately
7 hoursAnyone wanting to
**improve interpersonal
communication**

There's email, chat, the company social network, blah blah blah—tech tools don't mean that quality communication is taking place!

To achieve that quality communication, fundamental human skills are needed—and those who work to improve these skills can be powerful communicators and outstandingly effective in their organizations. This course helps you polish up the full range of face-to-face and remote communication skills that are so vital for working with others.

FOLLOW THE PATH

What are the keys
to communication?

①

How can we give our messages
impact?

②

How can we bond with
an audience?

③

What's the best way to assert
ourselves in delicate situations?

④

How can we harness
empathy?

⑤

What are the effective ways
to communicate remotely?

⑥



Give a Boost to Your **Communication Style**TRUST OUR **EXPERTS****ROBERT DILTS**

Recognized internationally as one of the foremost developers, trainers and practitioners of neuro-linguistic programming (NLP). Leading expert in leadership and change.

**NIGEL EWINGTON**

Intercultural and diversity expert. Founding partner of TCO International Diversity Management.

**TAMMY HUGHES**

CEO of Claire Raines Associates, pioneering experts on generational differences. President of the Heim Group, one of the premier consulting firms in the US for gender differences in the workplace.

**MANFRED
KETS DE VRIES**

Rated as one of the top 50 leading management thinkers by the *Financial Times*, *Le Capital*, *Wirtschaftswoche* and *The Economist*. Lifetime Achievement Award from the International Leadership Association and 5-time winner of the INSEAD Distinguished Teacher award. Considered one of the world's 6 founding professionals in the development of leadership as a field of expertise.

**MARIE R. MIYASHIRO**

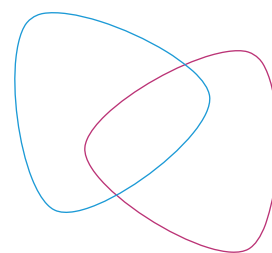
Internationally recognized author, business consultant, facilitator, keynote speaker and Nonviolent Communication (NVC) practitioner. Best-selling author of *The Empathy Factor - Your Competitive Advantage for Personal, Team, and Business Success*.

**MATTHIEU RICARD**

Molecular geneticist turned Buddhist monk, and the Dalai Lama's right-hand man. Photographer and best-selling author. Researcher on the effects of meditation on the brain. Celebrated leader of humanitarian projects in the Himalayan region.

**LISETTE SUTHERLAND**

Recognized international thought leader and speaker. Author of *Stories of Remote Teams Doing Great Things*. Founder and Director of Collaboration Superpowers.



FOR PROVEN
BENEFITS

Improve your public speaking skills



Build trust with your audience



Assert yourself in difficult situations



Handle tough conversations



Use empathy



Communicate remotely in more effective ways