



Your rate schedule, or billing classification, is shown on the top portion of your bill. We encourage you to review the rates and charges summarized for you in this brochure. If you need a complete copy of Hawai'i Gas' Tariff with all surcharges, rate schedule and rule information, please visit our website at [www.hawaiigas.com](http://www.hawaiigas.com) and click on Rates & Tariffs under Customer Service, or go to your Hawai'i Gas branch office.

## Fuel Adjustment Clause

In general, your gas bill may increase or decrease in accordance with changes in fuel cost per therm of gas (Rules 19A, 19C & 21A). To account for a change in the fuel cost per therm of gas, there is a corresponding increase or decrease to the base commodity charge per therm. This fuel cost adjustment is reflected in your monthly bill as a Fuel Adjustment Clause (FAC) charge and becomes effective on the first day of the month following the change in fuel cost. The rate schedules shown in this brochure reflect rates without the FAC charge.

## Utility Customer Appreciation Credit

In July of 2022, with approval from the Hawai'i Public Utilities Commission, ownership of Hawai'i Gas was successfully transferred from Macquarie Infrastructure Holdings, LLC to a portfolio of investment funds managed by Argo Infrastructure Partners, LP. As a condition of the sale, Hawai'i Gas committed to provide a \$7 million rebate to its utility customers over a 9-year period. The \$7 million will be provided to utility customers in the form of a monthly credit for each active account. Visit [hawaiigas.com/utility-appreciation-credit](http://hawaiigas.com/utility-appreciation-credit) to learn more.

For more information visit us at  
[www.hawaiigas.com](http://www.hawaiigas.com)

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**HAWAII GAS**  
THE CLEAN ENERGY COMPANY



# O'AHU

## Utility Residential and Commercial Rates

Hawai'i Gas is committed to keeping gas affordable for our customers and community. Our last rate increase approved by the Hawai'i Public Utilities Commission was effective February 1, 2019. This brochure provides an explanation of the current gas rate schedules available for each class of service.

SCHEDULE NO. 10  
GENERAL SERVICE RATE

AVAILABILITY:

This rate is available to any customer.

DESCRIPTION OF CHARGES	CURRENT BASE RATE
Customer Charge per Month	<b>\$13.55</b>
Commodity Charge per Therm All Therms Usage	<b>\$4.66674</b>
Minimum Monthly Charge	<b>\$13.55</b>

SCHEDULE NO. 20  
RESIDENTIAL SERVICE RATE

AVAILABILITY:

This rate is for single-family residences, including separately metered apartment or condominium units. This Schedule is not available where residence and business are combined.

DESCRIPTION OF CHARGES	CURRENT BASE RATE
Customer Charge per Month	<b>\$9.60</b>
Commodity Charge per Therm All Therms Usage	<b>\$4.33598</b>
Minimum Monthly Charge	<b>\$9.60</b>

SCHEDULE NO. 30  
MULTIPLE UNIT SERVICE RATE

AVAILABILITY:

This rate is available to master-metered apartments, condominiums, or two (2) or more single-family residences under single ownership or management located on the same property where the primary use of gas is for residential water heating and/or cooking. The owner or management must furnish gas to the tenant or tenants without submetering. This Schedule is not available to hotels, boarding or rooming houses.

DESCRIPTION OF CHARGES	CURRENT BASE RATE
Customer Charge per Month	<b>\$62.00</b>
Commodity Charge per Therm All Therms Usage	<b>\$3.11299</b>

Minimum Monthly Charge: Sum of Customer Charge, plus Commodity Charge for therms actually used, plus minimum of 100 therms, less therms actually used, multiplied by the Non-Fuel Rate.

Terms of Contract: Minimum 3-year term, and thereafter, for repeating periods of six (6) months each unless either customer or Company gives notice during any such six (6) month repeating period of cancellation at least thirty (30) days prior to intended date of termination of gas service.

SCHEDULE NO. 50  
COMMERCIAL AND INDUSTRIAL SERVICE RATE

AVAILABILITY:

This rate is available to any commercial, industrial, institutional, or governmental gas customer, including hotels, boarding and rooming houses. Gas furnished under this Schedule may not be resold or submetered for the purpose of reselling. Gas supplied under this Schedule may not be used for residential water heating and/or cooking in multiple unit housing, apartments or condominiums.

DESCRIPTION OF CHARGES	CURRENT BASE RATE
Customer Charge per Month	<b>\$62.00</b>
Commodity Charge per Therm All Therms Usage	<b>\$3.15057</b>

Minimum Monthly Charge: Sum of Customer Charge, plus Commodity Charge for therms actually used, plus minimum of 100 therms, less therms actually used, multiplied by the Non-Fuel Rate.

Terms of Contract: Minimum 3-year term, and thereafter, for repeating periods of six (6) months each unless either customer or Company gives notice during any such six (6) month repeating period of cancellation at least thirty (30) days prior to intended date of termination of gas service.

SCHEDULE NO. 55  
LARGE INDUSTRIAL SERVICE RATE

AVAILABILITY:

This rate is available to any industrial customer requiring a minimum of 120,000 therms of gas per twelve (12) month period on a firm contract basis. For purposes of this Schedule, an industrial customer is one who is either involved in the extraction of raw minerals from the earth or with changing such raw or unfinished materials into another form or product, or with the treating or processing of certain products, excluding any commercial or governmental gas customer such as restaurants, hotels, boarding and rooming houses. Gas supplied under this Schedule may be used only for the industrial purposes provided for herein and may not be submetered and/or resold.

DESCRIPTION OF CHARGES	CURRENT BASE RATE
Customer Charge per Month	<b>\$500.00</b>
Commodity Charge per Therm All Therms Usage	<b>\$2.78582</b>

Minimum Annual Consumption Charge: If the customer does not purchase 120,000 therms in each 12-month period following the start-up of service and during the initial 3-year term, the customer shall pay an additional charge equal to 120,000 therms less the actual therms purchased during that 12-month period multiplied by the then-current Non-Fuel rate. Similarly, if the customer fails to purchase at least 60,000 therms in each 6-month period after the initial 3-year term, the customer shall pay for the difference at the then-current Non-Fuel rate.

Terms of Contract: Minimum 3-year term, and thereafter, for repeating periods of six (6) months each unless either customer or Company gives notice during any such six (6) month repeating period of cancellation at least thirty (30) days prior to intended date of termination of gas service.

Special Provisions: Additional gas main and/or service piping and/or additional facilities required to receive gas under this Schedule will be installed at customer's expense.

SCHEDULE NO. 60  
LARGE FIRM SERVICE RATE

AVAILABILITY:

This rate is available to any customer requiring a large volume of gas on a firm contract basis. Gas furnished under this Schedule may be used for any purpose, but may not be resold or submetered for the purpose of resale.

DESCRIPTION OF CHARGES	CURRENT BASE RATE
Customer Charge per Month	\$500.00
Commodity Charge per Therm All Therms Usage	\$2.96469

Minimum Monthly Charge: Sum of Customer Charge, plus Commodity Charge for therms actually used, plus minimum of 2,500 therms, less therms actually used, multiplied by the Non-Fuel Rate.

Terms of Contract: Minimum 3-year term, and thereafter, for repeating periods of six (6) months each unless either customer or Company gives notice during any such six (6) month repeating period of cancellation at least thirty (30) days prior to intended date of termination of gas service.

SCHEDULE NO. 65  
ALTERNATE ENERGY SERVICE RATE

AVAILABILITY:

This rate is available only to customers using gas as a fuel solely for: (1) Equipment used to produce electric energy and forms of useful thermal energy, such as heat or steam, used for heating or cooling purposes, through the sequential use of energy and which meets the applicable operating and efficiency standards in 292.205 (a) and (b) of 18 C.F.R. part 292 or § 6-74-6 (a) through (d) of the Public Utility Commission of the State of Hawaii's Chapter 74 of Title 6; or (2) a small power production facility which conforms to the criteria established in 18 C.F.R. § 292.204 or § 6-74-5 of the Public Utility Commission of the State of Hawaii's Chapter 74 of Title 6. This Schedule is available where customer's establishments are located along existing mains supplying gas and have a delivery capacity sufficient to handle such additional gas distribution requirements.

DESCRIPTION OF CHARGES	CURRENT BASE RATE
Customer Charge per Month	\$300.00
Commodity Charge per Therm All Therms Usage	\$2.34840

Minimum Monthly Charge: Sum of Customer Charge, plus Commodity Charge for therms actually used, plus minimum of 2,800 therms, less therms actually used, multiplied by the Non-Fuel Rate.

Terms of Contract: Minimum 3-year term, and thereafter, for repeating periods of six (6) months each unless either customer or Company gives notice during any such six (6) month repeating period of cancellation at least thirty (30) days prior to intended date of termination of gas service.

Special Provisions: Additional gas main and/or service piping and/or additional facilities required to receive gas under this Schedule will be installed at customer's expense.

SCHEDULE NO. 70  
STANDBY SERVICE RATE-POWER GENERATION

AVAILABILITY:

This rate applies to customers who purchase gas for standby power only to supply internal combustion engines or turbine-driven electric generators, and where such installations are located along existing gas distribution mains having a delivery capacity in excess of the then existing requirements of other gas customers. This Schedule is not available for gas used for any other purpose.

DESCRIPTION OF CHARGES	CURRENT BASE RATE
Customer Charge per Month	\$150.00
Commodity Charge per Therm All Therms Usage	\$4.39773

Excess Capacity Charge: Additional per month Capacity Charge for installed generator capacity over 30kW: \$1.20 per kW.

Minimum Monthly Charge: Sum of Customer Charge plus the Excess Capacity Charge.

Terms of Contract: Minimum 3-year term, and thereafter, for repeating periods of six (6) months each unless either customer or Company gives notice during any such six (6) month repeating period of cancellation at least thirty (30) days prior to intended date of termination of gas service.

Special Provisions: Additional gas main and/or service piping and/or additional facilities required to receive gas under this Schedule will be installed at customer's expense. Standby service must be separately metered from any other gas use.

SCHEDULE NO. 80  
STANDBY OR SUPPLEMENTAL SERVICE RIDER

AVAILABILITY:

This rider is applicable to any customer who purchases gas in the event of interruption of their fuel supply from other sources, or a customer who is receiving gas service under another Schedule and wants to change to another primary fuel source while maintaining existing gas service facilities. This rate becomes effective when the Company finds that the customer's firm gas consumption is less than 50 % of their total fuel requirements. Available where such installations are located along existing gas distribution mains having delivery capacity in excess of the then existing requirements of other gas customers. Not available for gas used for any other purposes including electric power generation. This rider is applicable to and becomes a part of any other schedule of the Company. The schedule to which this rider is attached and becomes a part will be determined solely by the Company by reference to the primary use to which gas will be made available when such interruption described above takes place.

DESCRIPTION OF CHARGES	CURRENT BASE RATE
Customer Charge per Month	\$150.00
Commodity Charge per Therm All Therms Usage	\$4.30395

Excess Capacity Charge: Additional per month Capacity Charge for installed capacity over 600,000 BTU per hour: \$2.00 per 100,000 BTU per hour.

Minimum Monthly Charge: Sum of Customer Charge plus the Excess Capacity Charge.

Terms of Contract: Minimum 3-year term, and thereafter, for repeating periods of six (6) months each unless either customer or Company gives notice during any such six (6) month repeating period of cancellation at least thirty (30) days prior to intended date of termination of gas service.

Special Provisions: Additional gas main and/or service piping and/or additional facilities required for standby use will be at customer's expense. Standby service must be separately metered from any other gas use.

SCHEDULE NO. 91  
INTERRUPTIBLE SERVICE RATE -  
OIL ALTERNATIVE FUEL

AVAILABILITY:

This rate is for customers contracting to use incremental SNG gas on an interruptible basis solely for boilers or other water heating systems and the customer's alternative fuel is oil. Available for customer's establishments located along existing SNG gas mains that have a delivery capacity sufficient to handle such additional gas distribution requirements. Not available for firm load requirements or for any other gas use purpose.

ELIGIBILITY OF CUSTOMERS:

Customers requesting this service rate shall annually provide the Company with a written statement attesting to the identity of their alternative fuel and the good working order of associated alternative fuel equipment. The Company shall have the right to verify the accuracy of the customer's written statement. If after Company review, the customer is deemed ineligible for this Schedule rate, the customer may be reclassified as a Schedule No. 50 customer and billed accordingly.

DESCRIPTION OF CHARGES	CURRENT BASE RATE
Customer Charge per Month	\$1,000.00
Commodity Charge per Therm All Therms Usage	\$1.82442

Minimum Monthly Charge: Sum of Customer Charge, plus Commodity Charge for therms actually used, plus minimum of 3,000 therms, less therms actually used, multiplied by the Non-Fuel Rate.

Terms of Contract: Written notice to cancel by either the customer or Company at least 90 days prior to the date of intended termination of gas service.

Special Provisions: Additional gas main and/or service piping and/or additional facilities required for interruptible gas service will be installed at customer's expense. Interruptible gas service must be separately metered from any other gas use. The Company shall give forty-eight (48) hours advance notice to the customer when there is a scheduled interruption, curtailment, or discontinuance of gas service. When unscheduled, the Company should notify the customer as far in advance as possible and the customer shall discontinue or curtail the use of gas under this Schedule in the manner set forth by the Company. The Company shall not be liable for damages occasioned by such interruption, curtailment or discontinuance, and shall have the exclusive right to inspect customer's premises to observe compliance under this Schedule. In the event it becomes necessary for the Company to interrupt or discontinue service under this Schedule, the monthly customer charges and minimum monthly consumption requirements will be waived for the day the event takes place and for all subsequent days until service is restored. Should the customer use any gas under this rate schedule in violation of the Company's order, the customer shall pay a surcharge of \$1.50 per therm for all therms of unauthorized overrun gas used. The penalty charge shall be in addition to all other charges provided in this Schedule. Payment of an unauthorized overrun penalty shall not under any circumstances be considered as granting the customer the right to use gas on an unauthorized overrun basis.

SCHEDULE NO. 92  
INTERRUPTIBLE SERVICE RATE -  
PROPANE ALTERNATIVE FUEL

AVAILABILITY:

This rate is for customers that have contracted to use incremental SNG gas on an interruptible basis solely for boilers or other water heating systems, and the customer's alternative fuel is propane. Available for customer's establishments located along existing SNG gas mains that have a delivery capacity sufficient to handle such additional gas distribution requirements. Not available for firm load requirements or for any other gas use purpose.

ELIGIBILITY OF CUSTOMERS:

Customers requesting this service rate shall annually provide the Company with a written statement attesting to the identity of their alternative fuel and the good working order of associated alternative fuel equipment. Such equipment shall have the capacity to meet the customer's entire boiler or water heating system propane requirements for a minimum of 7 days. The Company shall have the right to verify the accuracy of the customer's statement. If after Company review the customer is deemed ineligible for this Schedule rate, the customer may be reclassified as a Schedule No. 50 customer and billed accordingly.

DESCRIPTION OF CHARGES	CURRENT BASE RATE
Customer Charge per Month	\$1,000.00
Commodity Charge per Therm All Therms Usage	\$2.09301

Minimum Monthly Charge: Sum of Customer Charge, plus Commodity Charge for therms actually used, plus minimum of 3,000 therms, less therms actually used, multiplied by the Non-Fuel Rate.

Terms of Contract: Written notice to cancel by either the customer or Company at least 90 days prior to the date of intended termination of gas service.

Special Provisions: Additional gas main and/or service piping and/or additional facilities required for interruptible gas service will be installed at the customer's expense. Interruptible gas service must be separately metered from any other gas use. The Company shall give forty-eight (48) hours advance notice to the customer when there is a scheduled interruption, curtailment, or discontinuance of gas service. When unscheduled, the Company should notify the customer as far in advance as possible and the customer shall discontinue or curtail the use of gas under this Schedule in the manner set forth by the Company. The Company shall not be liable for damages occasioned by such interruption, curtailment or discontinuance, and shall have the exclusive right to inspect customer's premises to observe compliance under this Schedule. In the event it becomes necessary for the Company to interrupt or discontinue service under this Schedule, the monthly customer charge and minimum monthly consumption requirements will be waived for the day the event takes place and for all subsequent days until service is restored. Should the customer use any gas under this rate schedule in violation of the Company's order, the customer shall pay a surcharge of \$1.50 per therm for all therms of unauthorized overrun gas used. The penalty charge shall be in addition to all other charges provided in this Schedule. Payment of an unauthorized overrun penalty shall not under any circumstances be considered as granting the customer the right to use gas on an unauthorized overrun basis.

CHANGING GAS CONSUMPTION

If you are a business customer considering significant changes in gas usage, please call the O'ahu Customer Care Department at (808) 535-5933. We will have your Account Executive work with you to make sure you are on the most appropriate rate schedule.