



Your Good Energy Credit of the purchase price of the appliances, up to a maximum of \$500, will be credited to your account. Again, mahalo and welcome to HAWAI'IGAS.

HAWAI'IGAS Customer Service Representatives

O'AHU: Michael T.
808-594-5518

HILO: Keith A.
808-961-2772

KONA: Neal K.
808-329-5283

KAUA'I: Lawton S.
808-245-6152

MAUI:
808-877-6557

Learn more at hawaiigas.com



WELCOME TO YOUR GOOD ENERGY CREDIT.

**(And the wonderful world of
upgraded gas appliances.)**



Mahalo for choosing HAWAI'IGAS.

We're sure you're going to be very happy with the superior performance, reliability and energy efficiency of your new gas appliances, and we look forward to serving you for many years to come.



**OUR GOOD ENERGY CREDIT
MAKES YOUR PURCHASES
OF GAS APPLIANCES AN EVEN
BETTER DEAL.**

Here's what you need to do to qualify.

- Purchase three gas appliances, one of which must be a gas water heater.
- Fill out and submit the included Good Energy Credit Application along with your original receipts.
- One of our Customer Service Representatives will contact you within 72 hours to discuss the process of installing your new appliances. If you are not a current HAWAI'IGAS customer, they will also talk to you about getting gas into your home.
- If you have not heard from a Representative within 72 hours, feel free to call them.

Good Energy Credit Application

For residential HAWAI'IGAS customers and prospective customers on Hawai'i, Lāna'i, Maui, Moloka'i, Kaua'i, and O'ahu. Application must be post marked within thirty (30) days of purchase date(s). Credits for this program are available while funding lasts.

STEP 1. Include ORIGINAL receipt(s) listing the makes, models, and purchase date(s).
STEP 2. Fill out account information for the location where the appliances are installed.

Photocopies will not be accepted. Do not staple/tape receipt to the application.
If you would like your receipts returned, include a self addressed stamped envelope.

HAWAI'IGAS Account Number: Account Number is located on the top left of your HAWAI'IGAS bill.

Please check one box:

☐ Owner Occupant

☐ Landlord

☐ Tenant

Account Holder's Name Listed on Gas Bill:

Tenant's Name if not the Same as the Account Holder:

Address Where the Appliances are Installed:

Apt/Unit #:

City: State: Zip Code:

HI

Daytime Phone: Alternate Phone:

Current HAWAI'IGAS Customer:

☐ Yes

☐ No

Email Address: By providing my email, I am opting in to receive energy-saving tips and information from HAWAI'IGAS.

STEP 3. Enter Alternative Payee (if different from above).

☐ Property Owner

☐ Landlord

☐ Property Management Company

☐ Tenant

☐ Other:

Name of Alternative Payee: First, Last (check will be made out to)

Address:

Apt/Unit #:

City: State: Zip Code:

STEP 4. Check the items you are applying for and fill in the required information.

<input type="checkbox"/> Water Heater	Installation Date: _____	Brand: _____	Purchase Date: _____
	Store Name: _____	Store Location: _____	
<input type="checkbox"/> Dryer	Model #: _____	Serial Number: _____	
	Quantity: _____	Cost: _____	
<input type="checkbox"/> Stove/Oven	Installation Date: _____	Brand: _____	Purchase Date: _____
	Store Name: _____	Store Location: _____	
<input type="checkbox"/> Other	Model #: _____	Serial Number: _____	
	Quantity: _____	Cost: _____	
	Installation Date: _____	Brand: _____	Purchase Date: _____
	Store Name: _____	Store Location: _____	
	Model #: _____	Serial Number: _____	
	Quantity: _____	Cost: _____	

STEP 5. Sign Agreement Clause (Make sure you have read the Terms and Conditions in this brochure)

By signing below, I acknowledge that I have read, understand and agree to the Terms and Conditions of this Credit Application.

HAWAI'IGAS Account Holder:

Name: _____ Signature: _____ Date: _____

Credits are not guaranteed, available on a first-come, first-serve basis and subject to the availability of funds.

STEP 6. Mail completed and signed application.

Mail completed and signed application with ORIGINAL sales receipt(s) (photocopies not accepted) to:

HAWAI'IGAS Sales/Marketing | P.O. Box 3000 | Honolulu, HI | 96802

Hilo 935-0021 | Kona 329-2984 | Maui 877-6557 | Moloka'i/Lāna'i 1-800-828-9359 | O'ahu 535-5933 | Kaua'i 245-3301

TERMS OF AGREEMENT

- 1) Credits:**
Subject to these terms and conditions, HAWAI'IGAS will give credits for qualifying appliances. Must purchase at least three (3) gas appliances and one (1) appliance must be a water heater.
- 2) Eligibility:**

a) An "Applicant" is a residential scheduled account holder of HAWAI'IGAS on the islands of Hawai'i, Lāna'i, Maui, Moloka'i, Kaua'i or O'ahu OR must become a residential scheduled account holder of HAWAI'IGAS on the islands of Hawai'i, Lāna'i, Maui, Moloka'i, Kaua'i or O'ahu within 60 days of credit submission date. Credits are awarded only to an eligible Account Holder. The Account Holder can reassign the credit payment to another Payee designated in the "Alternative Payee" section.

b) "Qualifying Appliances" are those Natural Gas or Propane powered items that are identified in the program applications and associated materials. All equipment must be new, meet Program specification requirements and be fully operable within ninety (90) days after credit submission date.

c) Incomplete applications or applications with missing supporting documents will be returned unprocessed.

d) Credit application must be received within thirty (30) days of purchase date of qualifying appliances.

e) Applications for newly constructed homes or newly purchased homes with appliances do not apply.

f) Appliances must be installed in the same home to receive credit.

g) Credit amount will equal purchase price of qualifying appliances up to the maximum credit amount of \$500.00.
- 3) Installation Verification and Data Collection:**

a) HAWAI'IGAS may conduct an inspection to verify pre-installation conditions or confirm installation prior to credit at any time after receipt of applications and up to five (5) years after credits.

b) The Applicant must provide reasonable access to the location where the qualifying appliances are installed.

c) HAWAI'IGAS may install metering devices on appliances for HAWAI'IGAS data collection, measurement and verification purposes.
- 4) Compliance:**
The Applicant is responsible for abiding to all applicable laws, rules and regulations and for complying with all federal, state and local codes. Credit Program participants receiving \$600 or more in combined credits will be issued an IRS Form 1099 unless exemptions apply. Social Security numbers may be requested at a later date and are held in confidence under terms of the Privacy Act.
- 5) Program Availability:**
Credits are available on a first-come, first-serve basis subject to the availability of funds. Program availability, Program terms, and equipment eligibility may change without notice at the discretion of HAWAI'IGAS.
- 6) Publicity:**
HAWAI'IGAS reserves the right to publicize Applicant's participation in the Program for promotional purposes unless the Applicant submits a written request to HAWAI'IGAS.
- 7) Disclaimers:**

a) HAWAI'IGAS is not responsible for any tax liability imposed on the Applicant as a result of the credits.

b) HAWAI'IGAS does not expressly or implicitly warrant the performance of installed equipment, the quality of any contractor's work, or that the equipment will result in any energy or cost savings.

c) HAWAI'IGAS is not responsible for the proper disposal or recycling of any waste generated as a result of this project.

d) HAWAI'IGAS does not endorse any particular market provider, manufacture, product, labor or system design by offering these credits.

e) HAWAI'IGAS does not guarantee that funding will be available for credits until the application is approved. Submission of the application does not warrant payment under any circumstances should the application not be approved or funding is unavailable.
- 8) Indemnification and Limits of Liability:**

a) Applicant agrees to indemnify, hold harmless and defend HAWAI'IGAS and HAWAI'IGAS administrators, overseeing entities, successors, assigns, agents, contractors, employees, officers and directors from any and all liability, claims, losses, damages, deaths or injuries including reasonable attorneys' fees and costs, whether in law or equity, now known or unknown, from now until the end of time, arising out of or relating to the installation, use and maintenance of the equipment, designs, practices or methods involved in this Applicant's project.

b) In no event shall either HAWAI'IGAS or any other indemnified party be liable for any punitive, exemplary, special, indirect, incidental or consequential damages (including, but not limited to, lost profits, lost business opportunities, loss of use or equipment down time, and loss of or corruption to data) arising out of or relating to this agreement, regardless of the legal theory under which such damages are sought.
- 9) Entire Agreement:**
The entire agreement between the Applicant and HAWAI'IGAS is composed of an approved, fully-executed application, these Terms and Conditions and, as applicable, pre-installation approval letters, invoices, receipts and any and all such other documentation as required.