

Provides U.S. Warranty Information

Provides U. S., Inc. ("Provides") warrants that all products shall be free from defects in materials and workmanship for a period of not more than 18 months from the date of delivery or for a period not more than 12 months from the date of start-up, whichever comes first.

Provides warrants the correct design and operation of each unit.

Provides also warrants that the products are manufactured in compliance with the United States Laws and Regulations in force on the date of the relevant confirmation of order by Provides.

G. This warranty does **NOT** cover:

- Damage or repairs required as a consequence of faulty installation or application.
- Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere, or other conditions beyond Provides' control
- Damage or the need for repairs arising from the use of components or accessories not compatible with the unit
- normal wear and use
- Parts or accessories not supplied by the manufacturer
- Damage or the need for repairs resulting from any improper use, maintenance, operation, or servicing
- Damage or failure of the unit to start due to interruption in electrical service or inadequate electrical service
- unsuited use or application as defined in user manual
- thermal overexposure, even when occasional
- electrical or mechanical over-stress
- failure to adhere to the functional and environmental parameters suggested by Provides
- any other cause due to customer negligence

In the event of anomalies in materials and/or defects in manufacture found during the period of warranty, customer will engage Provides to repair or, to its judgment, to replace and to test, in the shortest possible time, those parts that are not suitable for the use for which they are designed.

In the case of partial repairs or complete replacement, the original product may be returned to Provides. Provides will only be responsible for damages and shipment costs with agreement in writing by both parties.

Unless otherwise expressly agreed in writing by the parties, customer shall be responsible for all labor and/or any freight of materials related to the operations of repairing or replacing of the defective products.