

Terms and Conditions

ALLERGY

Food prep in our location, ingredients, and servings, may contain gluten, nuts, and/or more. We will not be held responsible for any reactions that were never informed to the business of Café de Miro.

PRICING

All menu items will include cutlery, napkins and tableware. Prices listed are for general catering. Pricing for wedding catering varies when you build your menu and event plans and will be determined once you speak with a coordinator.

TASTING

Tastings are offered to weddings and limited corporate/private events. Tastings will have a cost of \$30.00 per person. Tasting menu options are limited by the pre-fixed menu size and provided menu selections.

STAFFING

Staffing for events will be provided based on your needs and guest count. Pricing on staffing will be based on the event/time frame/date/holidays. Staffing charges are \$35.00 per staff per hour. Charges will be determined when discussing your event with the coordinator.

SERVICE AND OPERATION FEES

Our service includes setting up of all food stations, maintenance of each station and teardown. A standard 18% operation and service fee will apply to all buffet-style weddings and limited corporate/private events. This fee will cover the cost of equipment handling, vehicle maintenance, loading, unloading, and clean-up of events.

DISHWARE

We can provide 2 size 10" and 6" white china plates, and gold flatware for \$5 per person. Dishware upgrade is only available with pre-fixed menus.

TEARDOWN FEES

This rate will fluctuate based on labor that is requested before or after payment. This includes, but does not limit to extra linens, equipment, fine china etc.

DELIVERY FEES

Delivery orders under \$1,000 will be subjected to a flat delivery fee of \$30 in the Greater Grand Rapids. Additionally a \$2 per mile fee will automatically be added to all delivery orders. Any deliveries further than the greater Grand Rapids area will have a price increase depending on location and mileage.

VENUE FEES

Certain venues in the area will charge a fee to caterers for using the venue. It will be the client's responsibility to pay the fees. Please inquire with the venue about the fees that apply. Any parking fees that occur at the location will be added to the final bill. Additionally, our buffet will require 2 to 3 - 8ft tables to be provided. Client is responsible for providing the buffet table.

DEPOSIT AND PAYMENT

A non-refundable deposit of %40 must be made when an agreed contract is signed. Final payment for the entirety of the event is due no later than the 24-hour before the event. Payments made after the event will have a late fee. Any order under \$500 will not require a deposit. The payment must be paid in full prior to or on the event date. Drivers or delivery people are not permitted to take payment unless it has been discussed with the event coordinator. Your coordinator can work with you to schedule payments and create a payment plan if a payment cannot be paid in full at once.

DUE DATES

Final details such as guest count, timeline and final menu are due 14 days prior to the event. Invoice balance will be due prior to the event. We will not be able to provide service without full payment.

ESTIMATES

If not confirmed, our proposals are good for 30 days. After 30 days, there may be a price change applied to the estimate based on fluctuations in food and labor costs.

CANCELLATION AND ALTERATION POLICIES

Menus are set in stone once it has been finalized between the client and coordinator. Any final changes to the menu must be made 3 weeks prior to the event date. Changes can have a change in final event pricing depending on the changes made. Any changes made later than the three-week period is not guaranteed. Cancellations must be made 2 weeks prior to the event date. If an event is canceled the non-refundable deposit will not be refunded. Cancellation will only be accepted with a verbal confirmation with a Café de Miro coordinator. Any other forms of cancellation (i.e., text, or email) will not be accepted. If you email with a cancellation, please provide a contact name, phone number, and date of event to ensure a verbal confirmation will be exchanged.

BY SIGNING BOTH PARTIES UNDERST DE MIRO.	ND THE TERMS AND POLICIES OF CAFÉ	
COORDINATOR SIGNATURE	DATE	
COORDINATOR SIGNATURE	DATE	