

ECITB Portfolio of Accredited Courses

We offer a range of ECITB accredited training including 'Supervision Edge'; 3 progressive modules of Supervision and Leadership development, 'Unity & Think Twice'; individual modules covering Diversity & Inclusion and Unconscious Bias, 'Means Business'; understanding business commercials and awareness, and 'COMET'; incident investigation and root cause analysis.



ECITB Supervisor Training

The re-developed ECITB supervisor training programme, completed via collaboration between ECITB, STC INSISO and an industry focus group is now live.

This is a challenging programme to develop existing and potential supervisors. The outcome of the programme is the achievement of an ECITB Certificate of Training for successful completion of each module.

Means Business

Understanding how you affect the business through better commercial awareness.

This workshop and toolkit is designed to raise your awareness of the commercial challenges your contract or organisation faces, and in particular what YOU can do personally to ensure that projects and contracts are commercially efficient.

Diversity, Inclusion and Equality in the workplace

These one day courses are designed to help delegates understand their responsibilities for promoting equality, tackling all forms of discrimination in the workplace, understand their unconscious bias.

Tools are given to adjust automatic patterns of thinking, help eliminate discriminatory behaviours in the workplace and assist teams in developing strong, productive and creative relationships.

Our range of ECITB training can be offered both face-to-face and virtually, in flexible modular formats. Programmes can also be customised to our customer's needs and aligned with internal processes.

people

ECITB Supervisor Training



Each module is a standalone course which may be taken in any order, although Module 1 is recommended as the place to start.

Each is a step to give Supervisors the leading edge:

**Talk to a member of
our team about your
learning goals**

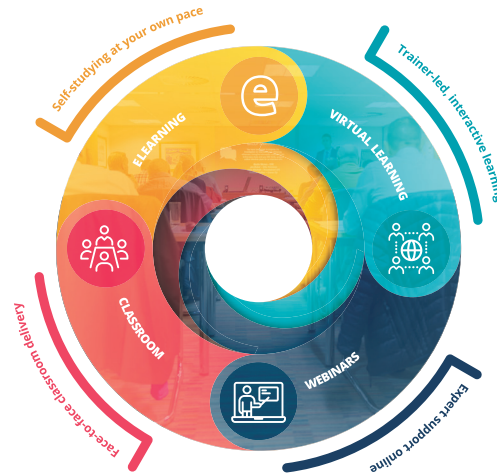


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or visit

www.stcinsiso.com

Delivery Options:



Programme Overview

The redeveloped supervisor training programme consists of 3 short modules, each between two and three days duration.

STC INSISO are now delivering this from the beginning of 2021.

This is a challenging programme to develop existing and potential supervisors. The outcome of the programme is the achievement of an ECITB Certificate of Training for successful completion of each module.

Target Audience & Prerequisites

The redeveloped supervisor training programme is designed for new and experienced Supervisors/Leaders and other first line managers with little or no previous training.

Those with temporary Supervisor duties (eg during periods of shutdown/outages) will also benefit. There are no prerequisites for individuals to attend Supervisor Training Modules.

MODULE 1: TAKING THE LEAD

5 SESSIONS

- Explain the difference between supervising & leading
- Identify how to become an agile and situational based leader
- Describe effective communication in the work environment
- Outline diversity & inclusion in the workplace and how supervisory responsibilities apply
- Explain mental health considerations how supervisory responsibilities apply
- Describe the concept and meaning of Emotional Intelligence and how this can be effectively utilised within supervision
- Outline how to motivate individuals & teams
- Explain how to delegate effectively and the associated benefits
- Detail the supervisor's legal responsibilities in the work environment
- Explain the supervisor's commercial responsibilities

MODULE 2: ACHIEVING PERFORMANCE

3 SESSIONS

- Describe effective performance management and associated techniques & methods for delivery
- Describe how to use tailored written and verbal communication for delivery of messages
- Explain Management of Change in the work environment and what is required to achieve effective outcomes
- Identify how teams change, develop and present challenges
- Explain the term Human Factors and why this is relevant in the work environment
- Describe the consequences of experiencing an incident/unplanned event and how to prevent these

MODULE 3: SUSTAINING SUCCESS

3 SESSIONS

- Describe the Project Lifecycle
- Explain Project Planning and Contracting
- Detail project budgeting at the worksite
- Describe 'management of change' in a project setting
- Explain 'Quality' in a project setting

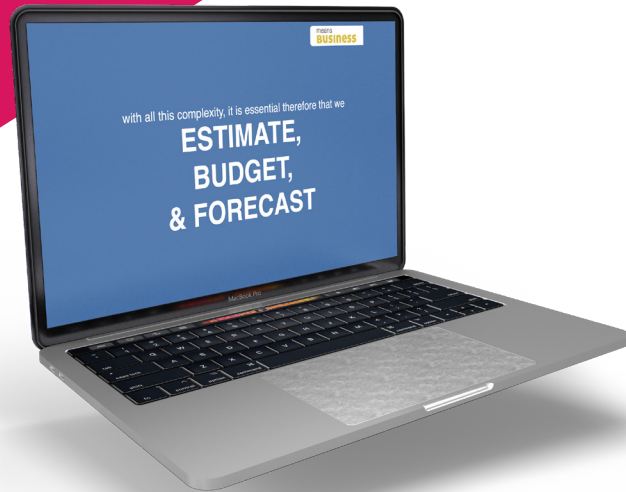
STC INSISO delivers
ECITB and IOSH
accredited training
programmes
worldwide



stc insiso 

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people Means Business



You will receive a Means Business toolkit which is your takeaway reference of the key points of learning.

Just bring along your open mind, and we are sure you will be enlightened.

Did you realise how much **you** personally can affect the financial and commercial success of your contracts and organisation?

Too often we assume that commercial aspects of the business have nothing to do with us working in a project, or operational on an asset.

Yet the actions we do and the decisions we make has the potential for financial, contractual and performance impacts.

Every time we purchase materials; every time we make a change to work programmes; every time we put off activities.

This workshop and toolkit is designed to raise your awareness of the commercial challenges your contract or organisation faces, and in particular what YOU can do personally to ensure that projects and contracts are commercially efficient.

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As a result of this workshop you will:



better understand terminology



see where you have a direct impact



appreciate why certain commercial decisions are made



make a list of actions which you can do to improve the financial and commercial performance of your work

people 

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UNITY
diversity & inclusion

- **Setting Diversity & Inclusion in context**
- **The impacts of poor Diversity and Inclusion policies**
- **Understanding language and terms of Diversity & Inclusion**
- **The positives of working in Diverse environments**
- **Legal responsibilities surrounding Diversity & Inclusion**
- **Working to challenge non-inclusive behaviours**

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THINK TWICE
unconscious bias

- **Setting Unconscious Bias in context**
- **Understanding Unconscious Bias**
- **Understanding the language and terms of Unconscious Bias**
- **The Legislation surrounding Unconscious Bias**
- **Recognising Unconscious Bias and working to eliminate it**
- **Encouraging the positives of difference**

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