## Bringing opportunity back

38TH AND SHERIDAN PROJECT ISSUE 8 | FEBRUARY 2022



photos, see pages 2-4.

## Returning to her Indianapolis roots

Juanita Easterling to lead production manufacturing facility at 38th and Sheridan

**B**orn in Indianapolis with fond memories of attending Auntie Mame's Preschool near 38th and Emerson and attending elementary school at IPS School 92 a few blocks from the Goodwill Commercial Services manufacturing facility at 38th and Sheridan, Juanita Easterling, newly hired plant manager, is returning to her roots. During her elementary school years, she moved to the heart of Detroit, Michigan, where the Big 3: General Motors, Ford Motor Company, and Chrysler are headguartered. The Big 3 were thriving in those years. She remembers the automotive industry being an important element of her family life growing up.

"My Dad retired from Chrysler after 35 years," Juanita recalled. "Chrysler would have family events like carnivals and family days. I spent a lot of time as a child at the plant with my Dad. The automotive industry was part of our lives."

The automotive industry became part of Juanita's career as well. Immediately out of college, she began working for Ford. A year later, she moved to Chrysler.

"With no experience at all, it was just someone taking a chance on me, saying 'Hey, you can do this,'" she said.

Juanita started as a supervisor for Ford and then moved to a supervisor position at Chrysler where she diligently worked her way up in manufacturing. She had a dedication to the automotive industry, and her father



recognized her determination.

She remembered her father's inspirational words, "I want you to not just work on the line; I want you to be the boss of the line."

Juanita beamed with pride as she described her largest project for Chrysler. She worked in the truck assembly division of the high-profile Dodge RAM project and then moved to the interior division, becoming responsible for managing the interior of the vehicle, including manufacturing, assembly, and sequencing.

But even at the height of her career with Chrysler, Juanita had a longing to be back in Indiana. The automobile manufacturing mecca of Detroit might have been in her family background, but Indianapolis was in her soul.

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# Returning to her Indianapolis roots

"My husband looked at me like, 'You're just gonna leave your career here?' And, I said, 'Yeah, I wanna go home,'" she said with a grin.

#### **Back home in Indiana**

In 2018, Juanita moved her family back to Indiana. She worked in Shelbyville for an automotive glass manufacturing company and a mattress manufacturing company. Several years later, a golden opportunity came knocking to continue her manufacturing management career in Indianapolis in the 38th Street area where she spent her young childhood and where her grandmother lived and three aunts still live.

When Juanita learned about the Goodwill Industries plant manager position, the wrap-around services they provided, the type of position it would be, and the area it was in, her "heart was full," she said.

"I love people. My passion is for people and people development. To be able to combine the two, my passion for people and my career as a manufacturing manager, it was a dream job for me.

"When I got the call from Goodwill offering me the position, it was just crazy!" Juanita continued. "My Aunt was just telling me about the facility. She was saying to me, 'You wouldn't believe what they are doing in the community. They're building this facility. I can't wait.' My Aunt had been following it from the beginning," explained Juanita. "And, then I finally put two and two together while we were talking, and I said, 'Auntie, the place that you are talking about, that is the place that I'll be managing!' So, it was not excitement just for me, but for my family as well," added Juanita as she smiled and laughed.

#### **Relating to employees**

On November 29, 2021, Juanita began her new position as plant manager with Goodwill Commerical Services,









▲ Center: Kenneth Johnson. Front row, from left: Juanita Easterling, Dora Figuera, and Darryl Redeemar. Middle row, from left: Riana Dozier, Jasmyne Mayes, and Elizabeth Cook. Back row, from left; Matt Blake, Kyle Ford, Clara Walker, and Robert Chatman.



#### **Goodwill Commercial Services**

Hiring for 100 jobs in manufacturing goodwillindy.org/careers

which will produce devices for Bloomington-based **Cook Medical**.

"I wish my Dad was here to see that moment, because that was the moment he always envisioned for me—to be able to run a manufacturing facility," she said.

She will be leading the manufacturing operations team for the 38th and Sheridan facility in production, engineering, supply chain, and quality assurance. She will also be focused on Goodwill's mission for employees, which is assisting employees in improving work behavior and skills to enhance their employment experience.

"We put people first," Juanita said. "So, that will be my biggest day to day, making sure that our people are













receiving the services that they need to grow personally and professionally while producing quality medical devices. People are our greatest asset. If you don't have people, you can't produce quality parts. If you don't value your people, your people leave you."

Juanita believes the most important traits a plant manager for the 38th and Sheridan facility could have are adaptability and relatability. The goal of the facility is to focus on offering people within the neighborhood employment opportunities.

"We will be dealing with many minorities, and the majority will be African American," she said. "For me, it is important for them to see themselves in me. Being relatable establishes trust. More than half of the people coming in will have some type of barrier and will need our wrap-around services. I will be able to relate to them. Just because I'm the plant manager doesn't mean I got here easy. No, it was a struggle as a kid growing up. I understand what it means to get assistance from the government, such as public assistance for housing and food and things like that."

Juanita understands the lack of trust in a neighborhood where she described the people have seen businesses come into the area and then leave once a profit was made.

"First of all, this facility is here to help the community, to build the community, grow the community, and become a partnership with the community," she said.

#### Hiring goals

Goodwill's goal is to hire 100 medical device operators from the 38th and Sheridan neighborhood for the manufacturing space.

Continued on the next page

## **Putting People First**

**uanita Easterling** described the five key ways Uthe 38th and Sheridan facility and Goodwill Commercial Services put employees first.

"For any employee, we have the total package," she said. "We are people first. When people come to work, there are five things they want from their employer."

- 1. Clarity. We're going to be clear about what our expectations are and what our intentions are in the community, which is to be a partner.
- 2. Adequate training. We are going to be equipped with the tools you need to be successful, not only personally but professionally.
- 3. Respect. You are going to be treated with respect, from the janitor to the plant manager. Everybody's going to be treated with respect.
- 4. Trust. You will also need to trust us with personal information that you might provide to us. Where else will you be able to say, "Hey, I am being abused at home," and know that you are going to be supported and know you are going to be respected and not looked down upon.
- **5.** To be valued and recognized. You will be valued, no matter what your barrier is, no matter what your background is. We are still going to value you just like anybody else. You will also be rewarded and recognized as an asset to the company with ongoing reward opportunities.





















#### Continued from page 3

### **Returning to her Indianapolis roots**

Currently, Juanita and two engineers, Matt Blake from Cook Medical and Riana Dozier from Goodwill Commercial Services, are training 8 employees with a goal of 12 employees in training by the end of February. An additional 10 to 15 new employees will be onboarded in March. Six more potential employees are enrolled in the Catapult Indiana program, which is a paid, advanced manufacturing training program, allowing adult students to earn credits from Ivy Tech Community College. Those students will have an opportunity to apply for the Sheridan facility upon completion of the program's 160 hours of hands-on, classroom training on March 25.

Training will be ongoing. A temporary training facility in the Goodwill Commercial Services Tremont location is currently being used. A simulator training space specifically designed to mimic the manufacturing space provides employees with hands-on training in every process and machine, helping them learn required manufacturing techniques in a realistic setting.

Not only are employees being trained on manufacturing products, they are also learning how to read and understand the documentation processes.

"We have identified our first quality inspector and our first line lead," Juanita said. "We are training them to help us with continued training once we are in the Sheridan facility. We hope to be ready to produce product from the facility by the end of April."

### **Catapult Indiana program**

For more information, contact CFA Staffing at 317.837.0800 or Bob McQuern at mcquern@conexusindiana.com.

#### **Accommodating employee needs**

Goodwill Commercial Services' goal is to help employees grow and flourish. At the 38th and Sheridan facility, two mission coaches will serve as liaisons between the Goodwill Human Resources department, helpful Goodwill services, and the employee. Mission coaches will be the go-to persons for any employee experiencing a barrier, from abuse at home to transportation issues. The mission coach will step in and help guide that person through those barriers without interrupting the production process.

"A lot of people haven't been given that opportunity," Juanita said. "That's what I love the most about Goodwill. No matter what your education background is they have some type of job for you to be able to do and grow.

"Look at our Tremont location, we have people who are legally blind or deaf or have some type of physical or mental barrier, but they come to work every day, and they get the job done," she continued. "They just need someone to believe in them and trust that they are capable just like anyone else. I have been preparing for this role my whole career. It is my dream job. And to be able to do it and put people first—I tear up every time I talk about it."











## Fighting food insecurity

Local programs help to ensure Indianapolis residents have enough to eat

**Several organizations** in Marion County are running programs to assist people who are facing a food shortage. For more information about a couple of those programs, see the information below and to the right.



# MOBILE FOOD PANTRY VOLUNTEER

We are in need of assistance during our weekly mobile food pantry. You may volunteer one event or the entire season.

Multiple volunteer positions are available. We can never have too much help!

Wednesdavs 11:30 a.m. to 2:30 p.m.

> **Get started** today by contacting Jami Weirich at 317.549.9622 or weirich@indymca.org







## **Indy Parks Meal Service**

Presented by Indy Parks & Recreation

- Open to ALL children 18 and under!
- No registration necessary- and completely FREE!
- Second Helpings Grab & Go meals distributed at mobile sites!

#### **MEAL SERVING SITES**

#### Monday - Friday

BROAD RIPPLE PARK 4.00- 4.30 PM 1550 BROAD RIPPLE AVE

GARFIELD PARK 4:00- 4:30 PM 2345 PAGODA DR WASHINGTON PARK 3:30- 4:00 PM 3130 E. 30TH ST.

CHRISTIAN PARK 4:00- 5:00 PM 4200 E. ENGLISH AVE. MUNICIPAL GARDENS 3:30- 4:30 PM 1831 LAFAYETTE RD.

WATKINS PARK 2360 MARTIN LUTHER KING ST.

FREDERICK DOUGLASS PARK 1616 F 25TH ST

RIVERSIDE PARK 4:30- 5:30 PM 2420 F PIVERSIDE DR WINDSOR VILLAGE PARK 5:00- 5:30 PM 6510 F 25TH ST

#### MOBILE SERVING SITES

#### MOBILE UNIT 1

Monday - Thursday

3:30- 4:00 East 38th Street Library- 5420 E. 38th St. 4:30- 5:00 Brightwood Library- 2434 N. Sherman Dr.

2:30-3:00 Spades Library-1801 Nowland Ave.

3:30- 4:00 West Branch Library- 1216 Kappes St. 4:30- 5:00 Haughville Library- 2121 W. Michigan Rd

Times are subject to change. Please call Indy Parks Customer Service Center for more information at (317) 327-PARK, or go online at parks.indy.gov. This institution is an equal opportunity provider

### Servicio de Comidas de Indy Parks

Presentado por Indy Parks & Recreation

- · ¡Abierto a TODOS los niños menores de 18 años!
- No es necesario registrarse, jy completamente GRATIS!
- ¡Second Helpings Comidas para llevar distribuidas en sitios móviles!

#### SITIOS DE SERVICIO DE COMIDAS

4:00- 4:30 PM 1550 BROAD RIPPLE AVE.

GARFIELD PARK 4:00- 4:30 PM 3:30- 4:00 PM 2345 PAGODA DR 3130 E. 30TH ST.

CHRISTIAN PARK 4200 E. ENGLISH AVE.

MUNICIPAL GARDENS 1831 LAFAYETTE RD.

WATKINS PARK 2360 MARTIN LUTHER KING ST.

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RIVERSIDE PARK 4:30-5:30 PM

WINDSOR VILLAGE PARK 5:00-5:30 PM 6510 E. 25TH ST.

#### SITIOS DE SERVICIO MÓVIL lunes - jueves

#### ΠΝΙΒΑΒ ΜΟΎΙΙ 1

3:30- 4:00 East 38th Street Library- 5420 E. 38th St. 4:30- 5:00 Brightwood Library- 2434 N. Sherman Dr.

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Los horarios están sujetos a cambios. Llame al Centro de Atención al Cliente de Indy Parks para obtener más información al (317) 327-PARK, o ingrese en línea en parks.indy.gov. Esta institución es un proveedor de igualdad de oportunidades.









## Who's hiring?

A closer look at the companies hiring construction and manufacturing employees for the 38th and Sheridan Project.

he general contractor, Harmon Construction, and all of the subcontractors are currently hiring diverse talent for construction jobs for the 38th and Sheridan Project. Goodwill Commercial Services is also hiring manufacturing employees to work in the facility once it is completed. Residents from 38th and Sheridan area are strongly encouraged to apply!

If you see a job you are interested in, you can reach out directly to that company, visit www.38thandSheridan.com, or you can contact Akilah Darden from the Darden Group LLC at jobs@38thandSheridan.com or 317.385.8954.

## Construction jobs and training available





Harmon Construction established in 1955 Harmon Construction



Harmon Steel is a steel years. Harmon Stee specializes in steel



Harmon Construction - Hiring also hiring for Taylor Brothers and Harmon Steel

Steel erectors, carpenters Apprenticeship Program Available Hailee.Harmon@harmongroup.com Taylor Bros. Construction is a general contractor based out of Columbus, IN. Established in 1933, Established in 1933, We work in over half of the states in the USA. Taylor Bros. specializes in carpentry ,fixture work, retail, and more.





### The Carpenter's Son, LLC

10026 E 21st Street Indianapolis, IN 46229 317.348.1769



#### **Fox Contracting**

**Hiring Equipment Operators** & Laborers

bkochersperger@foxcontractors.com 317.281.8963

#### **Bobbitt Electrical**

Hiring electricians bernard@bobbittelectrical.com 317.797.6064



#### **Sheet Metal Workers**

Hiring

S.M.A.R.T. Local 20-**Apprenticeship Program** 

(S.M.A.R.T.=Sheet Metal Air Rail Transportation)

Metal & Copper Roofs, Metal Siding, Gutters

2828 E. 45th Street, Indianapolis 317.549.6013



#### **Apogee Construction**

Hiring Local 19 Roofers & Waterproofers Apprenticeship Program Available

www.indyroofers.com 317.484.8990



#### **PCI Performance Contracting**

Hiring Indianapolis Insulators **Local 18 Apprenticeship Program** Available

> insulators18.org 317.786.3216



#### **Multicraft Fire Protection**

Hiring Union 669–Sprinkler Fitter Apprenticeship Program Available

bfunk@multicraftdec.com 812.336.5005



#### **Indiana Laborers' Training Institute**

Local 120-Laborers' Union **Apprenticeship Program** IndyRoofers.com

317.484.8990







### **Construction jobs and training available**



#### **Sexson Mechanical**

Hiring Plumbers, Steamfitters, & **HVACR Service Technician** 

Apprenticeship Program-Local 440 (ualocal440.org)

Contact: Corey Stein cstein@sexsonmechanical.com 317.989.5486



#### **Price Construction Group, LLC**

#### Now hiring!

https://priceconstructiongroup.com/ info@priceconstructiongroup.com 317.723.3201



#### **City Wide Paving**

Hiring Laborers, Foreman-Asphalt & Concrete, Drivers

> cwpaving.com 317.244.2000



#### The Carpenter's Son, LLC

10026 E 21st Street Indianapolis, IN 46229 317.348.1769



#### **Ironworkers Local 22**

Hiring **Ironworks Apprenticeship** Program Union Membership & **Pension Program** 

(Will work onsite with HG Metals and Harmon Steel fabricating/erecting on the project)

> Ironworkers22.com 5600 Dividend Road, Indianapolis



#### **HG Metals**

Hiring Fork Lift Drivers, Yardman, Welders, & Drivers

Contact: Lawrence Casey businessoffice@hametals.com 317.351.9500

### **Community Development**



#### **United Northeast Community Development Corporation**

**Localized Support Programming** 

www.anuimpact.org @anuimpactindy ashley.gurvitz@anuimpact.org 317.546.6240

## How are we doing?

ne of the goals of the 38th and Sheridan Project is to engage 100% local and minority owned contractors to build the facilities. In an effort to ensure accountability to that goal, we will provide updates in every issue of this newsletter.

#### **Project Diversity Facts:**

Of the 20 subcontractors building the project:

- ▶ 16 African-American owned
- ▶ 1 Native American owned
- 1 Asian-American owned
- 1 Women owned
- ▶ 1 Veteran owned

These statistics were compiled by **Akilah Darden**, president of The Darden Group LLC.



## Follow us on Instagram!

Get regular updates and see the progress of the

38th and Sheridan Project

www.instagram. com/38thandsheridan











# Learn more about the 38th and Sheridan Project-including job openings

There are a few different ways to do so.

Visit **www.38thandsheridan.com** (see graphic to the right)

Or

- Contact Akilah Darden from the Darden Group LLC by email at jobs@38thandSheridan.com or by phone at 317.385.8954
- ► Contact Mr. James Campbell from the SHANE NHA by email at Campbellmc1140@gmail.com or by phone at 317.223.5109

All subcontractors are currently hiring diverse talent.

Over 75 percent of the positions are still open.

Residents from 38th and Sheridan area are strongly encouraged to apply!

38TH STREET AND SHERIDAN AVENUE

Apply for a job

## Making medical devices



Interested in applying for a job? See below!



To apply for construction jobs, visit:

38thandSheridan.com

Select the "Construction Job Seekers" button at the bottom of the page to see current listings.

Complete the simple online form to see what construction job opportunities are available and get connected to a wide range of local sub-contractors.

Employees have access to comprehensive benefits programs and options for pension with the union contractors.



#### Medical device manufacturing jobs

To apply for jobs in manufacturing, visit:

38thandSheridan.com

Select the "Manufacturing Job Seekers" button at the bottom of the page to see current listings.

No degree or credential requirements are needed to apply.

Full-time employees have access to a comprehensive benefits program that includes:

- Health, life, dental, and vision insurance
- Paid time off (PTO)
- Continuing education and leadership development

#### Questions?

Email Jobs@38thandSheridan.com

## We want to hear from you!

We want to hear your feedback about this project! Please send your questions, concerns, or thoughts to **community@cookmedical.com**.







