



COMPASSION NETWORK

Strategic Priorities 2022-2025

1

**Be a Leader in
Compassionate &
Individualized Care**

Continue to provide
compassionate & individualized
care while putting clients at the
centre of their own care

To achieve better proficiency in-
home care & home support through
service scaling, marketing &
expansion

To advance excellence in home-
based palliative care through
Implementation of Palliative
Approach to Care

To increase capacity in Health Care
Staffing in Continuing Care

2

**Achieve Care Excellence
through
Client Safety & QI**

Achieve Excellence in Care
through an ongoing
commitment to QI, Client Safety
& Evidence-Based Practice

To contribute to broader system
change by achieving successful
Accreditation

To increase client and stakeholder
participation & engagement through
leveraging communication and
information systems

To implement a Framework of
Person-Centred Care focused on
Client Involvement, Family
Participation, Communication &
Collaboration & Evidence-Based
Competencies

3

**Attract, Develop & Retain
Competent & Engaged
Employees**

Our employees are the heart of
our organization therefore we
will attract, develop & retain
engaged, committed &
knowledgeable employees

To increase staff retention by 25%
Q1 2023 and 50% by Q3 2023. This is
will be reviewed quarterly

To provide more training and staff
development opportunities.
Continuing to meet the training
targets of 90% staff fully trained
with designated in services

To increase job satisfaction leading
to better engagement and decreased
turn-over

4

**Promote diligent resource
stewardship & leverage
innovative solutions for
business sustainability**

Leverage innovative solutions for
operational efficiency, promote
entrepreneurial spirit and
diligent resource stewardship
among our managers & leaders

To maximize the use of Alayacare in
Clinical documentation streamlining
clinical hours & dedicating saved
hours for client care

To increase job satisfaction leading
to better engagement and
decreased turn-over

To leverage community
partnerships, word of mouth, and
existing organizational strengths &
resources to maintain operational
sustainability

5

**Build a Safe, Just, and
Learning Culture**

Create and build a Safe, Fair,
and Just Culture and strive to
be a Learning Organization

To implement an efficient incident
reporting system that will track,
and collect reliable data for use in
quality improvement

To increase awareness of safety
risks through training & education
of both clients and staff

To promote and instill
accountability for safety through
integration of safety practices in our
Policies and Procedures