



Susan Brown

Coach / Facilitator

Susan inspires clarity and purposeful action.

Through deep listening and genuine curiosity, Susan helps her clients find clarity and chart their path forward with intention and purpose.

Clients appreciate Susan's ability to:

- Ask mind-opening questions to gain clarity and insight
- Navigate challenging workplace dynamics and relationships
- Identify and shift patterns to open up new options
- Prioritize and execute on strategic goals
- Tune into inner wisdom and guidance

Areas of expertise:

- Emerging, mid and senior level leaders
- Tech, gaming, consumer products, biotech, healthcare
- Effective communication for resolving conflict, increasing collaboration and gaining follower-ship
- Managing up and influencing
- Resilience and mindset strategies
- Leveraging the science of high performance for increased productivity and overall happiness
- Authentic and inspiring leadership for leaders at all levels

More about Susan

With over three decades as a corporate business leader, Susan's vast experience and education, combined with her deep passion for learning and growth, are a winning combination. Through the Association for Integrative Psychology, Susan holds certifications in Neurolinguistic Programming, Mental and Emotional Release and Advanced Clinical Hypnotherapy (mindset and goal setting). She is also certified as a coach and mentor through HeartMath Institute, an organization with over 300 scientific studies on the intelligence of the heart. Additionally, Susan is certified in Meyers Briggs and holds a degree in Liberal Arts.

client testimonials

Susan Brown is a breath of fresh air. She has a strong business perspective having worked in sales and coaching for years. She provides helpful techniques, and tools to improve communication, relationships, and overall work life joy. I'm grateful for the opportunity to work with her, and would recommend her to anyone open to feedback and wanting to improve as a leader.

– Blair Cornish, SVP Sales, Vive

Susan has an innate ability to connect with the people that she works with and provide them with the tools and insights needed to be successful. During our sessions, she was a very intent listener and then worked closely with me to first leverage strategies to improve my focus and improve my presence, then to go through frameworks to tackle the given situation. She was able to pull from her own experience to make her suggestions all the more impactful. Very quickly after starting with her, I saw the effects of her coaching on my day to day. I am tremendously grateful for her support, and I know I will be using the resources she shared with me for years to come.

– Thomas Lojko, Global Director, Solutions Architecture, Iterable

I worked closely with Susan to develop a leader on my team who was taking on a bigger role and working through addressing personal challenges. The transformation was tremendous to everyone on the team and throughout the organization. Susan brings experience, expertise, drive, and a refreshing levity to the world of coaching. This driven, yet down-to-earth style makes working with her an absolute pleasure.

– Head of Global Customer Service, Music Industry

Working with Susan was an absolute pleasure, she took the time to understand my personal and professional development needs as well as my strengths & weakness and current capabilities. Through great conversations and goal setting she helped guide me professionally and personally. Her ability to help you cultivate and manifest outcomes as well as insights into tools to help navigate new ways of thinking really made an impact for me and separated her from my other coaching experiences. I highly recommend Susan if you are looking to visualize your next steps, establish future state and improve your personal life portfolio.

– Ken Walsh, Senior Director Business Operations, Global R&D, CSL Behring

With Susan's expertise in coaching leaders, and a focus on energy maximizing techniques, I was able to organize my tasks and projects, while giving the guidance and leadership my team needed in order to be a high performing workgroup. I cannot recommend Susan highly enough for any organization that is looking for an empathetic and professional leadership coach.

– Benjamin Thompson, Head of Customer Service, America's Native Instruments

What an amazing experience! I was slightly nervous about this process as I've never had this type of one-on-one coaching before but Susan made me feel comfortable by providing an atmosphere of support, encouragement and trust. Besides supporting me in my development goals, Susan took the time to listen and provide valuable feedback and tools with many of the challenges I was facing as a leader. She actually did more than just "provide." She helped guide me to apply what I was learning through role-playing and exercises. She truly cared about my growth. And helped me to embrace how my development and growth as a leader can benefit not only myself but those I lead and support. I am excited for the opportunities that will come from this coaching experience!

– Cindy Sheridan, National Call Center Director, Liberty Military Housing

client list

