

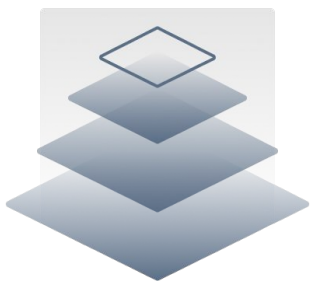
# Weathering Economic Uncertainty

## Upcoming financial recession could leave a large bank vulnerable

Several years ago, Turkey's economy was facing uncertainty. Akbank, one of the largest banks in Turkey, was in the midst of a digital transformation but also looking for ways they could **limit losses during hard times** and capitalize on growth in good times.

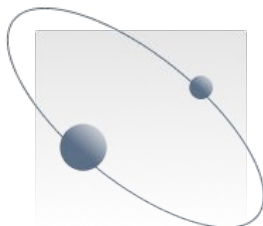
Akbank partnered with Zest to move towards AI powered underwriting. Using Zest's finely tuned, real-time monitoring, Akbank began noticing economic changes and that they became more drastic over time.

Turkey announced a financial recession in March 2019. But Akbank was prepared, having observed early indicators of a looming recession 6 months before announcement. As a result, Akbank was able to **protect their portfolio and reduce non-performing loans by 45%**.



Using 26x more data and AI, Zest replaced dozens of linear regression models across 5 of the bank's product lines. This made Akbank's underwriting become **more accurate and easier to manage**.

Zest was able to **help streamline Akbank's models and their entire model development process**. What used to take 10 months to retrain and deploy a model now takes 3 months with Zest.



## The Zest AI Advantage

More data, better math, and smarter software delivers better results for every lending objective.

6 mth

Forewarning of  
looming recession  
before official  
announcements

45%

Reduction in  
non-performing loans

7 mth

Decrease in time to  
retrain and build new  
models

100%

Increase in "no-credit  
history applicants"  
approval rate

"By switching to [Zest AI] for credit underwriting, Akbank can find more good borrowers with no added risk and react faster to changes in the market."

**Hakan Yilmaz**

Head of Credit & Model Risk Management

**AKBANK**