



# HOPEWELL'S

## GRATITUDE REPORT

### 2021-2022

**Our Mission:** Enriching the lives of individuals with a developmental disability to experience a full life.

**Our Vision:** A community where all people can reach their full potential in supportive and caring environments.



# IMPACT IN OUR COMMUNITY

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We supported 33  
individuals in their homes

We employed 135 trained  
and skilled staff

We offered supports in 7 homes  
in the Guelph-Wellington region

We offered 6,700 hours of  
respite supports to families

# BOARD CHAIR'S MESSAGE

Our world is changing at a record pace, throughout the pandemic there was a need to isolate and protect, and this was very hard for clients, families and staff to manage through. Knowing, that when we started to come out of the pandemic things would be different “the new normal”. We had no idea what that normal would be, but we knew we had to be ready for it.

The clients, staff, families and board worked together to ensure both physical and mental health were effectively supported during the most challenging period in our lifetimes. The organizational commitment to this care provided a Covid free period during the pre-immunization period, the most hazardous of the pandemic outbreak. This was not accomplished by chance, instead through a total organizational system of illness prevention. We are tremendously proud and grateful to our staff for their commitment and professionalism and to our Board for their governance and support during this time. Throughout all of this, the entire Hopewell Community maintained focus on the overall vision, “A community where all people can reach their full potential in supportive and caring environments.” This unwavering commitment to the vision continues to be the cornerstone of organizational decision-making and effort.

The “soft launch” of our updated strategic plan in the midst of the ongoing pandemic is testament to the forward looking long-term approach of the Hopewell Community. This strategic plan represents a new phase in the maturation of Hopewell as it approaches its 40th anniversary. The needs are great, diverse and complex, with Hopewell working to lead the way to achieve our goals in this rapidly changing environment. This requires strategic, purposeful, sustainable growth to meet the needs today and in the future. This strategic plan provides the roadmap to the future Hopewell organization, the structure, systems and services that may in some part exist today and many new services to be offered in the near future. This includes a robust and diverse fund development strategy, additional staff with new and diverse skills to provide these additional and new services.

Hopewell is a proud organization, proud of its clients, proud of its staff, proud of the service and supports it provides to the communities served. Hopewell is proud to acknowledge our donors who may not be actively involved in the organization yet are an integral partner in overall organizational success and achievement of the vision. Board members are proud of Hopewell and proud to be a part of Hopewell and provide their expert knowledge and support in the service of Hopewell’s mission, vision and values.

Although, preparing to turn 40 next year, Hopewell has the drive, tenacity, adaptability and can do it attitude of an entrepreneurial start-up. The future is bright, Hopewell is bold, stay tuned to be a part of Hopewell’s exciting future.

**Elizabeth Bowden | Board Chair**

# EXECUTIVE DIRECTOR'S MESSAGE

The beginning of this fiscal year marked the start of the implementation of our new Strategic Plan with good progress already underway. As we are a people organization, our first strategic initiative, Human Resource and Staff Retention, requires us to continue to be focussed on effective and innovative ways to recruit and retain individuals who choose to start or continue their career at Hopewell. There are many great things that we tested in this year but one of interest that will carry into the next year is a collaboration with three other colleague agencies in our community. This project, funded by our Ministry, will focus on attracting talent to work in the social service sector and specifically in the Guelph, Wellington and Dufferin regions. We continue to be appreciative of the support our Ministry provides in order to allow us to be creative and forward thinking and collaborative in our problem solving.

Another of our strategic initiatives focuses on service delivery and growth. This year saw the addition of a new home to our housing portfolio with renovations taking place for most of this fiscal year. Our contractors, like many, were also impacted by the challenges of the pandemic. This new addition will allow us greater flexibility in meeting the changing needs of the individuals we support as well as providing opportunities to welcome new individuals to Hopewell that require support. We now have eight (8) service locations!

Looking ahead, we look forward to a somewhat 'simpler' year – one that will allow us to direct some of our attention away from the pandemic and to continue on with our plans of growth and to offer more supports to the community; supports in line with what families have told us they want and need. We continue to advocate for services that are person and family centred.

We will also be working on having a fulsome three-year fund development strategy in place that will lead our work on revenue diversification and allow us to dream big in how we can increase our supports to our community.

On behalf of all our Hopewell team, I would like to thank all the individuals we support and their families for entrusting us each and every day with the support that we know is so critical. I want to thank our community partners and supporters who continue to demonstrate their commitment to the great work we do.

There has been a lot of uncertainty and change over this past year. What hasn't changed, though, is the continued commitment, dedication and leadership to the individuals we support from our staff teams and our Board of Directors.

We couldn't do what we do without our dedicated workforce and volunteers – they have remained steadfast in our commitment to delivering high quality, and safe supports for individuals and families.

Finally, next year marks Hopewell's 40th anniversary which will be a year of reflection and celebration. Stay tuned for more information on how we will be celebrating this milestone year.

I am extremely honoured to be working with amazing people in a great organization.

With gratitude,

**Maria Zegarac | Executive Director**

# 2021-2022 BOARD OF DIRECTORS

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DEDICATED, PASSIONATE AND COMMUNITY-MINDED LEADERSHIP

**Elizabeth Bowden – Chair**

**Laurie Iversen – Vice Chair**

**Jane Stamp – Treasurer**

**Devlin Scanlon – Secretary**

**Wendy Jespersen**

**Tom Bird**

**Jon Christensen**

**Kimberley Floyd**

**Rosalind Gunn**

**Manoj Devineni**

**Kasia Rusiniak**

Hopewell is a not-for-profit registered charity serving the Guelph-Wellington community. We are thankful for our volunteer Board of Directors and all that they do. They contribute to Hopewell's success by volunteering their time, and bringing their skills and expertise with the goal of moving the organization forward in achieving its Strategic Directions.

# STRATEGIC PLAN 2021-2025



## Our Vision

A community where all people can reach their full potential in supportive & caring environments.

## Our Mission

Enrich the lives of individuals with a range of physical & developmental abilities to experience a full life.

## Our Core Values

Transparency  
Innovation  
Excellence  
Person Centred  
Accountability

## OUR RESIDENTS

### Provide Exceptional Care

- Adapt to changing needs and trends in the Developmental Services sector
- Be a leader in supporting those who are medically fragile and/or have complex behavioural needs
- Plan for growth in service delivery

## OUR PEOPLE

### Attract & Retain the Best People

- Have the right people in the right job (current and future needs)
- Provide competitive compensation
- Focus on training in skill acquisition to meeting changing needs of residents

## OUR ORGANIZATION

### Strong & Reputable organization

- Cultivate a strong and inclusive culture
- Diversify revenue to enhance service delivery
- Ensure branding identifies who we are and what we do
- Be known as a leader in the Developmental Services sector

## OUR COMMUNITY

### Be Connected & Responsive

- Strengthen coordination, networking and collaboration
- Be part of community decision making around best practices and changing needs
- Be responsive and nimble to meet community needs



# THANK YOU TO OUR SUPPORTERS

Hopewell plays an important role in our community, and we look forward to continuing to be of service to individuals, families and to our broader community. Only with our supporters, can we fulfill our mission with the confidence that our caring community will continue to stand by the people we support and those waiting for service.

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“Thank you so much for everything you do!  
We do not have the words to express  
how much gratitude we have for how much  
you care for S. Thank you.” ”

"Thank you for all you do at Hopewell and for  
giving children a chance to love life."

”

# OUR SUPPORTERS

April 1, 2021- March 31, 2022

## DONATION VALUE <= \$1000

Amy Doherty  
 Andrew Oosterhuis  
 Anil Kumar Sharma  
 Anonymous  
 Belgian Nurseries  
 Brandon Wyse  
 Celina Inc  
 Chris and Sheila Conley  
 Christian Horizons  
 David Court  
 Divya Handa  
 Dorell Davidson  
 Fernanda Wilson  
 Frank A. Rider  
 Graham Anderson  
 Guelph Red Chevrons and  
 Associates  
 Jeff Schieck  
 Jennifer Stockall  
 Josh Gray  
 Karen Izenburg  
 Kerry Hillis  
 Kristen Ho  
 Laurie Iversen  
 Macho Movers  
 Marc Ventry  
 Maria Zegarac  
 Marina Bangham  
 Mark Henry

Mark Henry  
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 Moonfleet Poultry Inc.  
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 Rebecca Atkinson  
 Robert Ball  
 Shannon Glassford  
 Southern Cruisers Riding Club  
 Terry Scroggie  
 The Benevity Community Impact  
 Fund  
 United Way Community Services of  
 Guelph Wellington  
 Wendy Jespersen  
 Zehr management

## DONATION VALUE \$1000-\$5000

Ann Meyers  
 Fidelity Investments Canada ULC  
 James Thome Construction Ltd.  
 Linda and Herb Shadig  
 Martin Van Dam  
 Peter Miller  
 Puresource Natural Products  
 Distributor  
 Sara Glatz

The Guelph Community  
 Foundation

## DONATION VALUE >\$5,000

Ariss Place  
 Canada Post Distribution  
 Centre  
 Reid's Heritage Properties  
 Rowland and Wilhelmina  
 Martin

## IN KIND DONORS

Anupreet and Aman Anand  
 Ariss Place  
 Belgian Nurseries  
 Canada Post Distribution  
 Centre  
 Ghost Riders Riding Club  
 Macho Movers  
 Moonfleet Poultry Inc.

## GRANTS

The Guelph Community  
 Foundation





## Our Core Values

Our Core Values are principles and beliefs that guide our actions and relationships with our stakeholders. Hopewell is guided by the following five core values:

Transparency  
Innovation  
Excellence  
Person-Centered  
Accountability

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*If you too, believe in these core values and would like to make a donation to Hopewell, please visit:*

[www.hopewellchildrenshomes.com/donate](http://www.hopewellchildrenshomes.com/donate)



## Connect with us



hopewellchildrenshomes.com



@hopewellchildrenshomesinc



Hopewell Homes



Hopewell Homes



Hopewell Children's Homes

**THANK YOU!**

**Hopewell Childrens Homes Inc.**

Charitable Registration Number: 131161986RR0001.