

Instant Reminder (at time appt is scheduled)

Text	Call	Email
<p><u>{clientFirstName}</u>, we're glad you scheduled your video visit with <u>{eventProviderName}</u> <u>{eventDateAtTimeShort}</u>. Please download the telehealth app from this link before your appt: https://zoom.us/DOWNLOAD Please ALLOW Zoom to access your microphone and camera.</p> <p>Be sure to get ready for your visit 5 minutes early. Have questions? Need help with setup? Answer this message and type in #HELP</p> <p>54 / 3</p>		

24 Hours in Advance

Text	Call	Email
<p><u>{clientFirstName}</u>, your video visit w <u>{eventProviderName}</u> is <u>{eventDateAtTimeShort}</u>. Please make sure you downloaded our telehealth app: https://zoom.us/DOWNLOAD Please ALLOW Zoom to access your microphone and camera.</p> <p>We will send you your meeting link 30 minutes before your appt. Need help with setup? Answer this message and type in #HELP</p> <p><u>{eventConfirmText}</u></p> <p>42 / 3</p>		

30 Minutes Before Appointment

Text	Call	Email
<p>Your video visit will start in about 30 minutes. Please find a quiet, private space. Have your video and audio on. Launch the visit a few minutes before {eventArrivalTime}. Zoom will place you in a virtual waiting room. Your provider will let you in when they are ready. Please do NOT leave the waiting room. Thank you for your patience.</p> <p>Click here to start your video visit: https://splg.zoom.us/j/5396015071</p> <p>If you are using a computer or other device, you may need this code - Meeting ID: 539 601 5071</p>		