



## Video Visit Script

Good Morning, Afternoon, Evening. My name is  
Employee Name from Venice Family Clinic.

I will prepare your scheduled video visit  
With \_\_\_\_\_Clinician Name\_\_\_\_\_.

Is this a good time? Will you please verify your DOB and  
Your first and last name.

I will go through the intake process of your visit and  
Complete any screeners/questionnaires that are due.

Start Intake Process:

For vitals, take as much information as patient can provide.

Do you know how much you weigh? (First Visit)

Our record shows you last weighed XXX is this still correct?

Do you have a blood pressure machine at home?

Would it be possible for you to take your blood pressure?

Do you have a thermometer at home?

Would it be possible for you to take your temperature?

Continue Intake Process.....

When Intake Process is complete:

Mr./Mrs. \_\_Patient Name\_\_\_\_ thank you for your time. I

I have completed the intake process. I will inform your  
Clinician you are ready to start the video visit.

Do you have any questions for me?

Thank you and have a good day.