



Temporary Bulletin

UPDATED

March 11, 2021

POST UNTIL FURTHER NOTICE

To: Managers, Supervisors, Bus Operators and All Concerned

Aileen White

From: Aileen White, Chief Transportation Officer

Subject: **DESTINATION SIGN CODE FOR MASKS REQUIRED**

The MTA has programmed its bus fleet with a new destination sign phrase which reads “**MASKS REQUIRED**”. This phrase will cycle alternately with the current destination of the bus.

In addition to logging on to the farebox and entering the proper destination code for each trip (which sets the destination signs on the front and side of the bus), all bus operators must ensure that the public relations (P/R) button on the destination sign control panel is programmed to **16**.

Bus operators who are in customer service that experience a problem, should call the Bus Command Center (BCC) and record the information on the Operators Vehicle Condition Report (OVCR) card.