ApieceOFpie

QUALITY & CSR POLICY

A PIECE OF PIE is a company that works in national and international markets, with a long career in the strategic consulting and innovation sector. It has an extensive experience in the health sector, where he collaborates with leading companies on a global level, also has a deep know-how in sectors such as energy, consumer goods, automotive, insurance, etc.

A PIECE OF PIE approaches innovation from a different angle. Combining business logic with anthropology and offering new perspectives that guarantee a positive impact on customers and society.

The activity that A PIECE OF PIE, S.L. considers to be in conformity with the quality required according to the International Standard ISO 9001:2015 is:

Design and execution of strategic and innovation consultancy projects.

The main points of action issued by the management in the quality policy statement issued by the management are:

- 1. Commitment to meeting the explicit and implicit demands, requirements and expectations of our clients as well as the legal and regulatory requirements.
- 2. Commitment to the contribution to sustainable human development, through the commitment and trust of the company towards its employees and their families, towards society in general and towards the local community, in order to improve social capital and quality of life for the entire community.
- 3. Based on the defined strategic lines, the objectives of the company have been stated, and have been communicated at all levels of our structure.
- 4. Implement Quality indicators, as well as monitor their level of progress, in a way that allows us to know and ensure the service and quality level desired by our client
- 5. Implement the CSR indicators, as well as monitoring their level of progress, in a way that allows us to know and ensure the level of compliance with the environmental ratios.
- 6. Ensure that working conditions are optimal by assessing the risks that may occur in the processes, eliminating them as much as possible and reducing the ones that have been evaluated.
- 7. Develop continuous training programs aimed at better qualification of our employees, thus involving all staff in the achievement of all the objectives established in this document.
- 8. Commitment to continuous improvement of the management system implemented in the company.
- 9. Promote and achieve a motivating environment for all members of the company.
- 10. Define and work specifically in the Business Culture, to improve the belonging and identification with the company by the team.

Management makes this policy accessible and available to its customers, its employees, suppliers and the general public.

The Policy is kept up-to-date through periodic reviews, coinciding with the management review of the system, in order to take into account changes in environmental conditions and the information received. In this sense, the management provides and will provide all the human, technical and economic resources needed to achieve the objectives and targets established scheduled and periodically.

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CEO

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