

# Digi Postpaid

The full terms and conditions of the use of the selected products and/or services are as set out at <http://digi.my/tnc> ("General Terms"), including the Data Protection Obligations as set out at <http://digi.my/dataprotection> together with Digi's Privacy Statement as set out at <http://digi.my/privacystatement>; all of which form an integral part of full terms and conditions of the said products and/or services (collectively, the "Terms and Conditions"). The Terms and Conditions are also accessible via Digi's website at <http://www.digi.com.my>. All terms and reference used herein shall be the same as the General Terms unless otherwise defined.

## 1. General

- 1.1. By subscribing to any Digi Postpaid plan ("Plan"), the Customer acknowledges that they understand the terms and conditions herein ("Terms and Conditions") as well as the 'All General Terms and Conditions', including but not limited to Privacy Notice, Fair Usage Policy and account management, which are available at [www.digi.com.my](http://www.digi.com.my) and agree to abide by them. The terms and words used in the Terms and Conditions here shall bear the same definition and meaning as stated in the 'All General Terms and Conditions'.
- 1.2. Where application services are bundled with any Plan, Digi reserves the sole and absolute right to cease, alter or suspend or substitute the application services bundled offerings at any time without prior notice. For the avoidance of doubt, such alteration, cancellation, termination or suspension by Digi does not entitle the Customers to any claim or compensation against Digi (in cash or in kind) for any and all loss or damage suffered or incurred by the Customers as a direct or indirect result of the act of alteration, cancellation, termination or suspension.
- 1.3. Digi reserves the rights at its absolute discretion without liability to vary, delete or add to any of these Terms and Conditions, including but not limited to any feature for the Plans, from time to time without prior notice to the Customer as it deems fit. Continued use of this subscription and/or service following any changes to these terms and conditions constitutes an acceptance to those changes (if any). Customers accept to be responsible for regularly reviewing information on the Plans at [www.digi.com.my](http://www.digi.com.my).

- 1.4. Digi shall not be responsible in any way in the event that the Customer's subscription was activated by a third party without his/her consent. Digi shall not refund nor compensate the Customer in any manner whatsoever in such situations.

## 2. Principal Lines

- 2.1. Customers can register up to a maximum of four (4) Principal Lines for every NRIC or Passport number (as the case may be).
- 2.2. The Plans for Principal Lines and the eligible Add-Ons are as follows, subject to change from time to time without compensation or prior notice. Charges published are exclusive of all applicable taxes including Service Tax.
- 2.3. Principal plans are listed as follows:

Digi Postpaid 40	
Monthly Commitment Fee	RM 40
Plan Benefits	
Mobile Internet Quota Allocation	10 GB
Minutes Allocation (All-net)	Unlimited
SMS Allocation (All-net)	X
Subsequent Rates / Charges	
SMS (All-net)	10 sen/SMS
MMS (All-net)	20 sen/MMS
Video Calls (All-net)	15 sen/min
IDD Calls	Varies by country. Click <a href="#">here</a> for more info
Add-Ons Options (On Demand)	

Internet Top Up / 7 days	✓
Supplementary Lines	✓
Roam Like Home / Month	X
Roaming Passes	✓
Add-Ons Options (Contract)	
a. Service Contract – 12 months	
Internet Top Up / 12 Months	✓
Roam Like Home / 12 Months	X
Google Play Store, Apple App Store & EasyAdd (excl. RGG) Discount	X
Wireless Broadband Rebate / 12 Months	X
b. Devices Contract 12/24 months	
Normal bundle / 12 Months	X
Normal bundle / 24 Months	X
PF365 / 24 Months	X
Digi Postpaid 60	
Monthly Commitment Fee	RM 60
Plan Benefits	
Mobile Internet Quota Allocation	25 GB
Minutes Allocation (All-net)	Unlimited
SMS Allocation (All-net)	-

Subsequent Rates / Charges	
SMS (All-net)	10 sen/SMS
MMS (All-net)	20 sen/MMS
Video Calls (All-net)	15 sen/min
IDD Calls	Varies by country. Click <a href="#">here</a> for more information
Add-Ons Options (On Demand)	
Internet Top Up / 7 days	✓
Supplementary Lines	✓
Roam Like Home / Month	✓
Roaming Passes	✓
Add-Ons Options (Contract)	
a. Service Contract – 12 months	
Internet Top Up / 12 Months	✓
Roam Like Home / 12 Months	✓
Google Play Store, Apple App Store & EasyAdd (excl. RGG) Discount	✓
Wireless Broadband Rebate / 12 Months	X
b. Devices Contract – 12/24 Months	
Normal bundle / 12 Months	✓
Normal bundle / 24 Months	X
PF365 / 24 Months	✓

Digi Postpaid 90	
Monthly Commitment Fee	RM 90
Plan Benefits	
Mobile Internet Quota Allocation	50 GB
Minutes Allocation (All-net)	Unlimited
SMS Allocation (All-net)	300
Subsequent Rates / Charges	
SMS (All-net)	10 sen/SMS
MMS (All-net)	20 sen/MMS
Video Calls (All-net)	15 sen/min
IDD Calls	Varies by country. Click <a href="#">here</a> for more information
Add-Ons Options (On Demand)	
Internet Top Up / 7 days	✓
Supplementary Lines	✓
Roam Like Home / Month	✓
Roaming Passes	✓
Add-Ons Options (Contract)	
a. Service Contract – 12 months	
Internet Top Up / 12 Months	✓
Roam Like Home / 12 Months	✓

Google Play Store, Apple App Store & EasyAdd (excl. RGG) Discount	✓
Wireless Broadband Rebate / 12 Months	✓
b. Devices Contract – 12/24 Months	
Normal bundle / 12 Months	X
Normal bundle / 24 Months	✓
PF365 / 24 Months	✓
Digi Postpaid 120	
Monthly Commitment Fee	RM 120
Plan Benefits	
Mobile Internet Quota Allocation	65 GB
Minutes Allocation (All-net)	Unlimited
SMS Allocation (All-net)	1000
Subsequent Rates / Charges	
SMS (All-net)	10 sen/SMS
MMS (All-net)	20 sen/MMS
Video Calls (All-net)	15 sen/min
IDD Calls	Varies by country. Click <a href="#">here</a> for more information
Add-Ons Options (On Demand)	
Internet Top Up / 7 days	✓
Supplementary Lines	✓

Roam Like Home / Month	✓
Roaming Passes	✓
Add-Ons Options (Contract)	
a. Service Contract – 12 months	
Internet Top Up / 12 Months	✓
Roam Like Home / 12 Months	✓
Google Play Store, Apple App Store & EasyAdd (excl. RGG) Discount	✓
Wireless Broadband Rebate / 12 Months	✓
b. Devices Contract – 12/24 Months	
Normal bundle / 12 Months	X
Normal bundle / 24 Months	✓
PF365 / 24 Months	✓
Digi Postpaid 150	
Monthly Commitment Fee	RM 150
Plan Benefits	
Mobile Internet Quota Allocation	85 GB
Minutes Allocation (All-net)	Unlimited
SMS Allocation (All-net)	1000
Subsequent Rates / Charges	
SMS (All-net)	10 sen/SMS

MMS (All-net)	20 sen/MMS
Video Calls (All-net)	15 sen/min
IDD Calls	Varies by country. Click <a href="#">here</a> for more information
Add-Ons Options (On Demand)	
Internet Top Up / 7 days	✓
Supplementary Lines	✓
Roam Like Home / Month	✓
Roaming Passes	✓
Add-Ons Options (Contract)	
a. Service Contract – 12 months	
Internet Top Up / 12 Months	✓
Roam Like Home / 12 Months	✓
Google Play Store, Apple App Store & EasyAdd (excl. RGG) Discount	✓
Wireless Broadband Rebate / 12 Months	✓
b. Devices Contract – 12/24 Months	
Normal bundle / 12 Months	X
Normal bundle / 24 Months	✓
PF365 / 24 Months	✓

(\* IDD calls vary by country. Click [here](#) for more information.)

2.4. Principal Line benefits or any part thereof are non-transferable



### 3. **Add-Ons**

- 3.1. Customer with a Plan may add the following products and services ("Add-Ons"), subject to eligibility as set out in these Terms and Conditions or as determined by Digi from time to time without prior notice, provided always that Digi shall have sole and absolute discretion to accept, reject, suspend or terminate any request for or continued use of an Add-On as Digi deems fit:
- o Supplementary Lines;
  - o Internet Top Up;
  - o Roam Like Home;
  - o Roaming Passes;
  - o Contract.
- 3.2. If there are no reload activities performed after the Active state but credit balance is still available in the SIM card, then the Customer will not be able to use any Digi services, but will continue to receive incoming calls and SMS.
- 3.3. If the Customer has utilised all the credit balance before the Active state period has ended, then the Customer will not be able to use any Digi services, but will be able to receive incoming calls and SMS.
- 3.4. The validity period for the Customer to receive incoming calls and SMS is 90 (ninety) days upon the expiry of the Active state period, but no outgoing transactions will be allowed unless a reload is performed.

### 4. **Supplementary Lines**

- 4.1. Each Principal Line is eligible to register up to a maximum six (6) Supplementary lines subject to eligibility as follows:

Principal Line	Digi Postpaid 40	Digi Postpaid 60	Digi Postpaid 90	Digi Postpaid 120	Digi Postpaid 150
Eligible Supplementary Lines	Digi Postpaid 40	Digi Postpaid 40 Digi Postpaid 60	Digi Postpaid 40 Digi Postpaid 60 Digi Postpaid 90	Digi Postpaid 40 Digi Postpaid 60 Digi Postpaid 90	Digi Postpaid 40 Digi Postpaid 60 Digi Postpaid 90
Eligible for Gadget Sim (RM10/line)	X	✓	✓	✓	✓
Eligible for Mobile Broadband Line	X	✓	✓	✓	✓

4.2. The Plans for Supplementary Lines and the eligible Add-Ons are as follows, subject to change from time to time without compensation or prior notice. Charges published are exclusive of all applicable taxes including Service Tax.

Digi Postpaid 40	
Monthly Commitment Fee	RM 40
Supplementary Line Discount – 50%	–RM20
Plan Benefits	
Mobile Internet Quota Allocation	10 GB
Minutes Allocation (All-net)	Unlimited
SMS Allocation (All-net)	–

Subsequent Rates / Charges	
SMS (All-net)	10 sen/SMS
MMS (All-net)	20 sen/MMS
Video Calls (All-net)	15 sen/min
IDD Calls	Varies by country. Click <a href="#">here</a> for more information
Add-Ons Options (On Demand)	
Internet Top Up / 7 days	✓
Roam Like Home / Month	X
Roaming Passes	✓
Add-Ons Options (Contract)	
<i>a. Service Contract – 12 months</i>	
Internet Top Up / 12 Months	✓
Roam Like Home / 12 Months	X
Google Play Store, Apple App Store & EasyAdd Discount / 12 Months	X
Wireless Broadband Rebate / 12 Months	X
<i>b. Devices Contract – 12/24 Months</i>	
Normal bundle / 12 Months	X
Normal bundle / 24 Months	X
PF365 / 24 Months	X
Digi Postpaid 60	

Monthly Commitment Fee	RM 60
Supplementary Line Discount – 50%	–RM30
Plan Benefits	
Mobile Internet Quota Allocation	25 GB
Minutes Allocation (All-net)	Unlimited
SMS Allocation (All-net)	–
Subsequent Rates / Charges	
SMS (All-net)	10 sen/SMS
MMS (All-net)	20 sen/MMS
Video Calls (All-net)	15 sen/min
IDD Calls	Varies by country. Click <a href="#">here</a> for more information
Add-Ons Options (On Demand)	
Internet Top Up / 7 days	✓
Roam Like Home / Month	✓
Roaming Passes	✓
Add-Ons Options (Contract)	
<i>a. Service Contract – 12 months</i>	
Internet Top Up / 12 Months	✓
Roam Like Home / 12 Months	✓
Google Play Store, Apple App Store & EasyAdd Discount / 12 Months	X

Wireless Broadband Rebate / 12 Months	X
<i>b. Devices Contract – 12/24 Months</i>	
Normal bundle / 12 Months	X
Normal bundle / 24 Months	X
PF365 / 24 Months	X
<b>Digi Postpaid 90</b>	
Monthly Commitment Fee	RM 90
Supplementary Line Discount – 50%	–RM45
Plan Benefits	
Mobile Internet Quota Allocation	50 GB
Minutes Allocation (All-net)	Unlimited
SMS Allocation (All-net)	300 SMS
Subsequent Rates / Charges	
SMS (All-net)	10 sen/SMS
MMS (All-net)	20 sen/MMS
Video Calls (All-net)	15 sen/min
IDD Calls	Varies by country. Click <a href="#">here</a> for more information
Add-Ons Options (On Demand)	
Internet Top Up / 7 days	✓
Roam Like Home / Month	✓

Roaming Passes	✓
Add-Ons Options (Contract)	
<i>a. Service Contract – 12 months</i>	
Internet Top Up / 12 Months	✓
Roam Like Home / 12 Months	✓
Video Streaming / 12 Months	X
Google Play Store, Apple App Store & EasyAdd Discount / 12 Months	X
Wireless Broadband Rebate / 12 Months	X
<i>b. Devices Contract – 12/24 Months</i>	
Normal bundle / 12 Months	X
Normal bundle / 24 Months	X
PF365 / 24 Months	✓
<b>Gadget Sim</b>	
Monthly Commitment Fee	RM 10
Plan Benefits	
Mobile Internet Quota Allocation	Quota Share from Principal line
Minutes Allocation (All-net)	N/A
SMS Allocation (All-net)	N/A
Subsequent Rates / Charges	
Minutes	N/A

SMS (All-net)	N/A
MMS (All-net)	N/A
Video Calls (All-net)	N/A
IDD Calls	N/A
Add-Ons Options (On Demand)	
Internet Top Up / 7 days	X
Roam Like Home / Month	X
Roaming Passes	X
Add-Ons Options (Contract)	
<i>a. Service Contract – 12 months</i>	
Internet Top Up / 12 Months	X
Roam Like Home / 12 Months	X
Video Streaming / 12 Months	X
Google Play Store, Apple App Store & EasyAdd Discount / 12 Months	X
Wireless Broadband Rebate / 12 Months	X
<i>b. Devices Contract – 12/24 Months</i>	
Normal bundle / 12 Months	X
Normal bundle / 24 Months	X
PF365 / 24 Months	X

(\* IDD calls vary by country. Click [here](#) for more information.)

- 4.3. The Customer is not permitted to transfer the benefits of a Supplementary Line or any part thereof to another Supplementary Line.

## **5. Internet Top Up**

- 5.1. Subject to eligibility and availability, a Customer may opt to purchase an Internet Top Up on demand. Internet Top Up is available as an Add-On for both Principal and Supplementary Lines.
- 5.2. Upon purchasing an Internet Top Up, any existing balance of Mobile Internet Quota shall be forfeited in accordance with its expiry date as stated on the date of purchase. The Internet Top Up purchased shall have a validity of seven (7) days from the date of purchase. The Internet Top Up purchased is not eligible for sharing between any lines.
- 5.3. All Internet Top Up quota is applicable for domestic usage. Data roaming charges shall be charged separately according to the data roaming charges (see section on Charges below).

## **6. Roam Like Home**

- 6.1. For more information on Roam Like Home Add-Ons, please click [here](#)

## **7. Roaming Passes**

- 7.1. For more information on Roaming Passes Add-Ons, please click [here](#)

## **8. Contract**

- 8.1. Digi provides additional offerings to Customers who opt to add-on a 12 or 24-month contract to his/her Principal or Supplementary Line, subject to eligibility and availability.
- 8.2. For more information on Contract offerings, please click [here](#)

## **9. Charges**

- 9.1. This section shall apply to both Principal and Supplementary Line(s).



- 9.2. The Customer shall, upon the submission of his/her application for registration, pay Digi the Advance Payment and/or Deposit and such other fees, charges and taxes as required by Digi. In addition to Advance Payment, non-Malaysian Customers are required to pay a Deposit of such sum as shall be determined by Digi from time to time. Any Deposit paid may be applied, forfeited, utilized, off set or refunded to the Customer at Digi's sole and absolute discretion.
- 9.3. All rates depicted above for voice calls, SMS and MMS along with the bundled Minutes, bundled SMS and Mobile Internet Quota ("Bundled Offers") apply only when used within Malaysia (to all domestic networks).
- 9.4. All other services that are not included as part of the Bundled Offers including but not limited to MMS, Video Call, International Direct Dialing (IDD), International Roaming (IR) etc. are chargeable based on usage on a Pay-As-You-Use (PAYU) basis and rates applicable are based on standard rates published on [www.digi.com.my](http://www.digi.com.my), subject to Digi's pricing for such services as amended from time to time.
- 9.5. For more information on roaming rates, please click [here](#).
- 9.6. For more information on IDD rates, please click [here](#).
- 9.7. Usage on Calls and SMS beyond the cap of the Bundled Offers will be charged on the basis of Pay-As-You-Use (PAYU) in addition to the applicable Monthly Fee.
- 9.8. All usages while on an overseas roaming network do not account as part of Bundled Offer.

## **10. Mobile Internet Quota Allocation**

- 10.1. This section shall apply to both Principal and Supplementary Line(s).
- 10.2. All Mobile Internet Quota allocated in a Plan / Bundled Offer is exclusively for domestic usage only.
- 10.3. Mobile Internet Quota allocated to a Principal Line is eligible for sharing to any of its Supplementary Line(s). Digi reserves the right to collect a fee as determined by Digi from time to time ("Sharing Fee") for this service. The Mobile Internet

Quota of the Principal Line will be consumed first before the Mobile Internet Quota of the Supplementary Line will be consumed.

- 10.4. Precedence of the Mobile Internet usages of Principal and Supplementary Line(s), where applicable:
- o Quota from Free 1GB Productivity (valid until further notice);
  - o Quota from any promotional freebies;
  - o Quota from add-on hotspot;
  - o Quota from Internet Top Up Add-On (see section on Add-Ons above);
  - o Quota from Internet Top Up via Contract (see section on Contract below);
  - o Quota from Internet Sharing;
  - o Quota from Bundled Offer.
- 10.5. All Mobile Internet Quota allocated is not eligible for sharing between Principal to Principal Lines or Supplementary to Supplementary Lines.
- 10.6. For more information on internet sharing Terms and Conditions please click [here](#).
- 10.7. Except where provided in these Terms and Conditions, where the Customer does not fully utilise the Mobile Internet Quota allocation, the balance unutilised Mobile Internet allocation shall be forfeited at the end of the bill cycle.
- 10.8. Mobile Internet and any data service will be restricted once usage exceeds the total Internet quota allocated. However, the Customer may opt to purchase Internet Top Up Add-On to continue surfing the Internet at regular speed.

## **11. Unlimited Calls**

- 11.1. Unlimited Calls allocated with the Plans:
- o Applies to domestic mobile/fixed on-net and off-net usages (excluding video calls, calls to special numbers, calls to toll-free 1-300/1-800 numbers and calls to 121 numbers).

- o Strictly for standard person-to-person calls; and not meant for any commercial/non-personal usages. For any excessive usage, or on suspicion of fraud, any illegal practice or unusual activity in respect of the Customer's Account with Digi, Digi at its sole and absolute discretion reserves the right at any time without being liable to the Customer or any third party to discontinue, disconnect, interrupt, bar or suspend the service for such period of time as Digi shall deem fit.
- o Non-transferable, whether by operation of law or otherwise, either to any other person, entity or any other Postpaid Account.
- o Can only be utilised domestically i.e. within Malaysian networks only. Calls made when overseas are subjected to roaming charges. The Customer shall be charged based on the call rates imposed by the respective Digi roaming operators for call usage while roaming with Digi's overseas roaming partners.

## **12. Digi Postpaid Offerings**

12.1. The Plans above may contain special offerings which may be cancelled, changed, suspended without compensation or prior notice as in accordance with Digi's sole and absolute discretion. Digi shall also have sole and absolute discretion to change any eligibility criteria for these special offerings. The following list of Digi Postpaid offerings are valid until further notice.

### **12.2. Monthly Fee Discount for Supplementary Line(s)**

- o Customers of a Principal Line are eligible for 50% off the Monthly Fee on their Supplementary Line(s) when registering the eligible Supplementary Plans as stated above.

### **12.3. Waiver of Sharing Fee**

- o Customers of a Principal Line are eligible for a waiver of the Sharing Fee stated above.

### **12.4. Phone Freedom 365 Rebate**

- o All Phone Freedom 365 subscribers who sign up with Digi Postpaid 120 or Digi Postpaid 150 are eligible for Phone Freedom 365 rebate. For more information on Phone Freedom 365, please click [here](#).
- o Rebate entitlement for Phone Freedom 365 are as follows:

Rebate on postpaid line for 24 months	Digi Postpaid 60	Digi Postpaid 90	Digi Postpaid 120	Digi Postpaid 150	Digi Postpaid 90 Family
Phone Freedom 365	N/A	N/A	RM15	RM20	N/A

#### 12.5. Digi Fibre and Digi Mobile Broadband Rebate

- o Customers of a Principal Digi Postpaid Line are eligible for additional rebate when registering for Digi Fibre line (DF) or Digi Mobile Broadband plan. For more information on Digi Fibre, please click [here](#), and for Digi Mobile Broadband, please click [here](#).
- o Rebate entitlement for signing up of Digi Fibre together with the Digi Postpaid line will be granted to the eligible Digi Postpaid lines as follows:

Rebate on postpaid line for 24 months	Digi Postpaid 40	Digi Postpaid 60	Digi Postpaid 90	Digi Postpaid 120	Digi Postpaid 150
Sign up of DF90	N/A	RM15	RM15		
Sign up of DF130 DF150 DF190 DF270 DF290	N/A		RM30		

- 12.1. The Digi Postpaid rebate is only applicable for new Digi Fibre and new Digi Postpaid Customers who sign up from 23 February 2021 onwards.

- 12.2. The Digi Postpaid rebate is applicable to only 1(one) Digi Postpaid line that is signed up under the same account with the Digi Fibre.
- 12.3. For Digi Postpaid subscribers with multiple Digi Postpaid lines that are eligible for Digi Postpaid rebate, the rebate will be granted on the Digi Postpaid lines on the highest monthly commitment fee. In the event that subscribers have multiple postpaid lines of the same monthly commitment fee, the rebate will be randomly assigned to any of the Digi Postpaid lines.
- 12.4. The Digi Postpaid rebate will be credited into the customer's bill within 30 days after the successful Fibre Broadband installation.
- 12.5. In the event that Customer terminates the Digi Postpaid line or performs change of plan on the Digi Postpaid line, the Digi Postpaid rebate will be forfeited and replaced with a new rebate if eligible.
- 12.6. In the event that Customer terminates the Digi Fibre line, the Digi Postpaid rebate will be forfeited.
- 12.7. In the event that Customer performs an upgrade on the Digi Fibre line, the Digi Postpaid rebate will be maintained as per the initial rebate and will not be changed.
- 12.8. Rebate entitlement for signing up of Digi Mobile Broadband supplementary line will be granted to the eligible supplementary Digi Mobile Broadband line as follows:

	Digi Postpaid 40	Digi Postpaid 60	Digi Postpaid 90	Digi Postpaid 120	Digi Postpaid 150
Lifetime Rebate on Digi Mobile Broadband line applicable for Broadband Monthly 45 (Supp), Broadband Monthly 65 (Supp) & Broadband Monthly 105 (Supp) sign up only	N/A	RM10	RM10	RM10	RM10

### 13. Free Internet Top Up

13.1. The Free Internet / Free Internet Top Up ("Freebies") is a promotion run by Digi for a duration as may be specified by Digi from time to time ("Promotion").

13.2. The Promotion Eligibility:

- o All Digi Postpaid Voice and Postpaid Broadband Plans subscribers with specific Internet plans are eligible to participate in the Promotion ("the Participant").
- o For the avoidance of doubt, all other subscribers including prepaid subscribers, Pay-As-You-Use internet subscribers are excluded.
- o Digi reserves the right to reject or forfeit the Freebies at its sole and absolute discretion without having to assign any reasons whatsoever.
- o By participating in the Promotion, Participants confirm that they have obtained prior consent from their respective parents or guardians (if the Participant is below 18 years of age).

13.3. Promotion Mechanics:

- o During the Promotion Period, Digi shall grant the Freebies on the effective date as determined by Digi. In order to enjoy the Promotion, the Participant is required to maintain the Internet plan at the time of grant of the Freebies. Further, the Participant must maintain its status as an active subscriber and must not have an amount owing/outstanding exceeding his credit limit for the entire duration of the Promotion Period.
- o In the event the Participant's amount outstanding exceeds its credit limit and/or where the Participant amend or vary its plan or subscription to one other than the plan or subscription at the date of grant and/or if the plan or subscription is terminated or inactive, the Freebies shall be automatically forfeited.
- o The Freebies given are non-transferable, whether by operation of law or otherwise, either to any other person, entity or prepaid account.
- o The Freebies are not applicable to the usage of roaming services.

- o Please note that all Freebies granted are to be utilised within the Promotion Period and any unutilised Freebies will automatically expire.

#### 14. Auto Billing Discount

- 14.1. Auto Billing discount of 5% off the monthly total bill will be given for six (6) months from the date of subscription to Customers who sign up for the auto-pay service when registering for Digi Postpaid Plans.
- 14.2. Digi Postpaid Customers who opt-in for auto pay are agreeable to the Auto Billing terms and conditions. For more information on the terms and conditions, please click [here](#).

#### 15. Ambassador Benefit

- 15.1. Ambassador benefit refers to a special postpaid offer to friends and family of Digi Telecommunications Sdn. Bhd.'s permanent and contract employees.
- 15.2. Details of Digi Postpaid Ambassador offers are as per below:

Product Category	Plan	Ambassador Benefit (Lifetime)
Postpaid Mobile	Digi Postpaid 60	RM10 monthly bill rebate
	Digi Postpaid 90	
	Digi Postpaid 120	
	Digi Postpaid 150	
	Digi Postpaid 60DS	
	Digi Postpaid 90DS	
	Digi Postpaid 120DS	

	Digi Postpaid 150DS All family or supplementary plans	Not eligible
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15.3. Digi Ambassador rebate is allowed to co-exist with the following rebates stated in Digi Postpaid Terms & Conditions only:

- o Jaringan Prihatin rebate
- o PhoneFreedom 365 rebate
- o Digi Postpaid & Fibre rebate
- o Digi Broadband Supplementary rebate

15.4. Digi Ambassador rebate is available for lifetime and subscribers will continue to enjoy the rebate if the subscriber maintains the active status on the eligible postpaid plan. In the event that the change of plan occurs after the rebate is granted, it is the responsibility of the subscribers to ensure that the destination plan is of the eligible plan. Otherwise, the rebate will be void without any prior notification to the subscriber.

15.5. Only sign up via Digi Store Online with the valid voucher codes are entitled for the Ambassador rebate. Any activation of eligible plans without the valid voucher codes will result in no ambassador rebate will be granted to the line and Digi reserved the right to refuse granting of the ambassador rebate in the event of any dispute raised.

15.6. Rebate will be granted to the subscriber account and be visible in the subscriber bill within thirty (30) days after the successful activation of the postpaid line on the eligible plan.



- 15.7. Any Prepaid2Postpaid/ Postpaid2Prepaid transaction after the rebate is granted will void the subscribers' ambassador rebate eligibility.
- 15.8. If the subscriber under Ambassador Program opt-in for any other promotional rebate or benefit, the Digi Ambassador benefit on the line will be void and no dispute of the rebate will be entertained.