

SmartMedi Outpatient Reimbursement Check List

Type of Claim	Documents required
Outpatient GP visit	1) Completed Claim Form by claimant
(Consultation, medication)	2) Softcopy of original Bills & Receipts
	3) Itemised bill breakdown for bill > RM300.00
	4) Treating doctor to write diagnosis and procedure (if any) on bill/receipt and to sign
	and chop with doctor's name
Outpatient SP visit	1) Completed Claim Form by claimant
(Consultation, medication, Xray & Lab)	2) Softcopy of original Bills & Receipts
	3) Itemised bill breakdown for bill > RM500.00
	4) A copy of referral letter from GP
	5) Treating doctor to write diagnosis and procedure (if any) on bill/receipt and to sign
	and chop with doctor's name
	6) A copy of investigation report (eg: MRI, Xray, lab report if any)
SP Clinical Procedures	1) Completed Claim Form by claimant
	2) Softcopy of original Bills & Receipts
	3) Itemised bill breakdown for bill > RM500.00
	4) A copy of referral letter from GP
	5) Treating doctor to write diagnosis and procedure (if any) on bill/receipt and to sign
	and chop with doctor's name
	6) A copy of investigation report (eg: biopsy report if any)

Disclaimer: AXA reserves all the rights to request completed medical report by the treating doctor and full investigation reports which deemed necessary.

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