

GROUP PA SANITISATION CAMPAIGN

TERMS AND CONDITIONS

DEFINITION

In this Terms and Conditions, except where the context otherwise requires or where it is otherwise expressly provided, the following words and expressions shall have the meanings respectively set out below:

“AXA, AXA Affin General Insurance”, “We”, “Our”, “Us”, “Company” refers to AXA Affin General Insurance Berhad (Company No: 197501002042) and its successors and assigns.

“Business” means the principal activities, profession, trade or work the Eligible Customer is engaged in and for which the Eligible Customer was established, as disclosed in the proposal or as specified in the schedule to a particular section, as applicable.

“Campaign” refers to the **“GROUP PA SANITISATION CAMPAIGN”**.

“Eligible Product” refers to AXA’s group personal accident insurance solution **“SmartStudent Care”** and **“Group PA”**.

“Eligible Customer(s)” refers to customers who purchased or renewed policy for Eligible Product in during the campaign period.

CAMPAIGN PERIOD

This campaign is valid from **1 November 2021** to **30 June 2022** or until it reaches maximum claims limit, whichever is earlier (**“Campaign Period”**).

ELIGIBILITY

The campaign is applicable to all customers who sign up for the Eligible Product during the Campaign Period with following criteria:

- The Eligible Product is signed up as New Business under the Eligible Customer; or
- The Eligible Product is renewed as existing policy under the Eligible Customer; and
- The Eligible Product has minimum paid up premium of RM500.

Policies which are under co-share arrangement, reinsurance policies or similar schemes are excluded from this eligibility.

This campaign is based on a first-come-first-serve basis and is subject to availability. The benefit will end once it has been fully redeemed or at the end of the campaign

period, whichever comes first.

CAMPAIGN OFFER

1. Special Sanitization Benefit

In event where the Eligible Customer or the insured persons covered under the Eligible Customer's policy is diagnosed with Covid-19, We will reimburse the cleaning and sanitisation expense of the Eligible Customer's registered business premise for up to RM2,000.

With condition that:

- a. The Eligible Customer's policy is in force on the date of diagnosis of Covid-19.
- b. The Eligible Customer's policy inception date is within the Campaign Period.
- c. The Eligible Customer's policy has a minimum paid-up premium of RM500 during the campaign period.
- d. The insured person(s) (who the Eligible Customer is claiming this benefit on) is covered under the Eligible Customer's policy prior to the date of diagnosis of Covid-19.
- e. The insured person(s) covered under the Eligible Customer's policy is diagnosed with Covid-19 during the Campaign Period.
- f. The cleaning and sanitising service must be carried out by a professional cleaning company at the Eligible Customer's registered business address stated in the policy.

A waiting period of 14 days shall apply for Eligible Customers who purchased the Eligible Product as new business. No sanitization benefit shall be payable if the diagnosis of Covid-19 occurred during the first 14 days starting from the date of inception of the policy.

Such waiting period shall not apply for Eligible Customers who renewed their existing policy that is under the Eligible Product, so long as the insurance coverage is continuous without any break in period.

The benefit can only be claimed once for each policy under the Eligible Product.

This benefit is complimentary on top of existing benefits and is up to the pledged fund of RM 50,000. This benefit will end once it has been fully redeemed or at the end of the campaign period, whichever comes first.

CLAIMS

Supporting documents for claims submission must be submitted within 30 days from the date of diagnosis of Covid-19, whichever is latest:

- a. Claim form
- b. Copy of Claimant NRIC or Relevant identity documents

- c. For unnamed policies, to provide documentation that the insured is under the employment or service of the Eligible Customer ie: employment letter and 3 months payslip of the insured
- d. Insured person's Covid-19 Test Result slip
- e. Laboratory/Diagnostic Test results (if available)
- f. Receipt of the cleaning and sanitising service for the Eligible Customer (with address and scope of the service stated)
- g. Copy of business registration certificate of the cleaning company employed for the cleaning and sanitising service at the Eligible Customer's business premise

GENERAL

1. AXA Affin General Insurance shall have the right and absolute discretion to vary, amend, delete or add to any of the Terms and Conditions specifically set out herein, in whole or in any part from time to time including to vary the Campaign Period as it deems necessary and appropriate with notice via the AXA Affin General Insurance's official website or notices at AXA Affin General Insurance's branches.
2. By participating in the Campaign, the Eligible Customer and/or any parties related herein agree to be bound by this Terms and Conditions.
3. All personal data provided to Us for the purpose of this Campaign, shall be deemed to have been given with your consent . We may disclose or share your personal data vide www.axa.com.my, to AXA Affin General Insurance's affiliate, business partner and associates. We make it a priority to keep secure the personal data of individuals and the said personal data in relation to the participation in this Campaign, will be processed in accordance with the relevant Personal Data law.
4. You further agree and consent for Us to utilise your personal information for future marketing and promotional purposes.
5. Please visit <https://www.axa.com.my/personal-data-policy> to review and read the AXA Privacy and PDP Policy. Customer acknowledge that they have read and accepted the AXA Privacy and PDP Policy.
6. AXA shall not be liable for any default in respect of the Campaign due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, virus outbreak, technical or system failures or any event beyond the reasonable control of AXA Affin General Insurance.
7. This Terms and Conditions are governed by and construed under the laws of Malaysia.
8. For any assistance and/or feedback related to the Campaign, Customer may refer to our agent or walk in to the nearest AXA Affin General Insurance branch or speak to our Customer Care at (+603) 2170 8282 or email us at customer.service@axa.com.my.

Updated as of 1st November 2021