# Making Sense Of New Hardware Options



Comprehensive | Secure | Hassle-free



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### What Is This Webinar About?

Uplevel Systems has introduced a number of new gateways and switches in the past few months.

Choosing between them can be complicated!

This webinar explains how you can pick the appropriate hardware for a project.





## Simple Hardware Selection Process

Every partner has his or her method ... but here's what we recommend



<u>Based on:</u> number of employees, storage needs, firewall throughput

Next, choose the APs you need

**Based on:** office square footage, number of employees, % coverage



Based on: number of wired devices (including APs), plus safety factor for growth



### There used to be one ... now there are many!



UG-206Pro

- Rated capacities from 1 employee to 1000 employees
- WAN bandwidth from 900 Mb/s to 2000 Mb/s
- DPI firewall performance from 200 Mb/s to 1100 Mb/s
- VPN throughput from 100 Mb/s to 1500 Mb/s

Port count from 2 to 7 LAN ports (and 10GE SFP+ in the near future!)

Storage capacities from single 1TB to dual 8TB RAID



**UG-101** 

UG-208Max



UG-204



# Quick Comparison Table

Gateway	Ports	Storage Options	IDS/IPS Throughput	Recommended Max Employees
UG-204	2 x WAN (1 Gb/s RJ-45) 2 x LAN (1 Gb/s RJ-45)	No storage	200+ Mb/s	25
UG-101	2 x WAN (1 Gb/s RJ-45) 7 x LAN (1 Gb/s RJ-45)	1 TB 5 TB	220 Mb/s	99
UG-206Pro	2 x WAN (1 Gb/s RJ-45) 4 x LAN (1 Gb/s RJ-45)	1 TB Dual 1 TB RAID Dual 4 TB RAID Dual 8 TB RAID	900-1000 Mb/s	200-250
UG-207Pro (upcoming)	2 x WAN (1 Gb/s RJ-45) 6 x LAN (4 x 1 Gb/s RJ-45 plus 2 x 10 Gb/s SFP+)	1 TB Dual 1 TB RAID Dual 4 TB RAID Dual 8 TB RAID	900+ Mb/s	200-250
UG-208Max	2 x WAN (1 Gb/s RJ-45) 6 x LAN (1 Gb/s RJ-45)	1 TB Dual 1 TB RAID Dual 4 TB RAID Dual 8 TB RAID	1100+ Mb/s	1000



# What We Had In Mind For Each Gateway

### We designed these gateways based on our customer mix



Tiny, fanless, great for SOHO, remote workers



Our "workhorse" midrange, fits most small-biz offices

And there's a new "UG-205" midrange in the near future ...



For a larger number of users (churches, schools, etc.)



The "Big Kahuna" – just barely fits as an 'SMB' product!



# Simple Gateway Selection Strategy

### Usually, number of employees is a good proxy for required performance

10 or less people in the office?
No storage? No Active
Directory? Mostly Wi-Fi?



Sometimes a higher-performance gateway may be needed even for smaller firms (e.g., clients doing lots of video editing). Call us if you have questions about specific customers!

Typical small office: 25-50 people, moderate firewall performance & storage, price-conscious?



UG-101

More than 100 people? Need to max out WAN link with all firewall features enabled?



UG-206Pro

More than 400 people?





UG-208Max







UAP-101B Standard dual-radio 2x2 MIMO Wi-Fi 5 AP



UAP-201 **New dual-radio 2x2 MIMO Wi-Fi 6 AP** 



**UAP-102** 

**Dual-radio 2x2 MIMO Wi-Fi 5 Outdoor AP** 



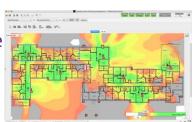
# Selecting between indoor and outdoor APs is easy: choose the outdoor AP for hostile environments, use the indoor AP for everything else

### But the rest of the process is a black art!!

- How many APs do I need? Depends ...
- Where should I put them? Well, depends ...
- What power/channel settings should I use? Hmmm, it depends ...
- Will the customer complain? Probably

### The Large Enterprise way:

- Buy thousands of \$\$ worth of tools
- Do a site survey and build heatmaps
- Place & configure APs for best coverage
- Wait for the users to complain



### The Small Business way:

- See how big the office is
- See how much the customer is willing to spend
- Place as many APs as you can afford, without busting the budget pulling cable
- Wait for the users to complain



# Some Useful Rules Of Thumb When Quoting



For a small office, eyeball the place; larger offices have floorplans posted (required by fire code) Count up the square footage and the number of employees present, check for odd-looking walls



AP signal strength falls off as the *square* of the distance Free-space (outdoor) range <100' for Wi-Fi 5, <300' for Wi-Fi 6 Indoor range varies wildly depending on building materials



For large or complex spaces, budget for an extra AP or two

Radio channel loses efficiency rapidly with <u>simultaneous</u> users Every person typically represents 2-3 Wi-Fi devices (watch, phone) Modern devices are always hitting the nearest AP

You might not need it, but it prevents blowback from the customer later Sometimes an outdoor AP will get the signal through when an indoor AP won't cut it

If in doubt ... call Uplevel Support. We've worked with many Wi-Fi deployments.



### Ethernet is pretty straightforward, thank goodness



- Uplevel offers 8-port, 24-port and 48-port switches
- All switches are PoE capable on every RJ-45 port (except uplinks)
- All switches can drive an AP or phone on every port
  - 60W for ULS-100 8-port (smallest), 130W for ULS-101 8-port, 410W for 24 and 48-port switches
- All switches have SFP ports for inter-building fiber
  - New ULS-202 24-port switch has 10GE SFP+ ports
- All switches run same firmware with same autodiscover capabilities, and are managed identically from portal
- All switches are rackmountable except for ULS-100

When planning LAN infrastructure, we suggest having >25% spare ports Try to avoid enormous chains of switches if possible; short chains have higher performance and are more reliable



### We have a wide selection of hardware – use it to your benefit!

### Pick the right gateway for your customer needs

Remember that you can always move up or down in terms of gateway performance and capacity, provided that you prepare the way with your customer first

### Add switches and APs as you need them

You can always use third-party equipment with Uplevel gateways (and we'll help you make the setup work), but you'll lose a lot of the simplified, no-security-holes management benefits

Call us if you need help with a proposal or a layout!

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# uplevel Systems

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