2.1 Release

Release Features

The 2.1 Unbox release includes an easy to integrate VoIP phone configuration including QoS priority and pre configured firewall rules. With an easy to configure drop down selection including popular phone systems deploying with VoIP Phones is made simple. Another large feature for the release is the ability to specify the DHCP on a per group level. This means the ability to turn DHCP on and off to easily integrate with other domain controllers. Both of these features will be included in the base pricing making small businesses profitable again.

These features benefits MSPs directly by making Unbox simple to deploy and proactively manage. End customers benefit as well because both features ultimately deliver better service and easily work with existing infrastructure and easy management to reinforce the core MSP value proposition at a favorable price.

VoIP QoS

The new VoIP configurations including QoS allow for voice packets to be prioritized on the LAN to ensure better reliability for calling. This is compatible with all major phone systems and can easily be configured with a simple drop down menu where firewall rules as well as QoS priorities are automatically set. These firewall rules can be edited after the fact to ensure operation while pointing to both on prem and cloud based servers. This means deploying a VoIP phone system within a matter of minutes, all that is left is to plug in the phones. Once the phone system is configured a security group will also be created to VLAN the voice traffic off from the rest of the network. This configuration will also support daisy-chaining VoIP phones with PC's.

This easy to use configuration of VoIP phones means being able to offer customers and manage their enter business all on a monthly subscription model. This VoIP is offered at no additional cost to the base package. This means all existing or new customers will continue to receive competitively priced subscriptions with new capabilities.

DHCP Compatibility

The Uplevel gateway has historically required to be the default gateway, until now. You now have the option, on a per group basis, to enable and disable the DHCP meaning a new level of compatibility to Active Directory and other servers. This is a major bonus add for compliance reasons as well as deployments to existing customers who have already invested in these servers.