

PerchPeek Terms of Business

1. Introduction

- 1.1. PerchPeek provides an online platform that connects (a) Property Providers who have Residential Rooms or Properties to let ("Property Providers"); and (b) individuals or Groups ("Tenants") seeking to rent a Residential Room or Property ("Tenancy") (collectively the "Service") which is accessible through our online platform www.perchpeek.com (the "Site"). The Site allows (a) Property Providers to create listings for Residential properties ("Listings"); and (b) Tenants to learn about, book and rent directly from the Property Providers ("Agreement"). The Listing will be publically available via the Site.
- 1.2. The Site is operated by PerchPeek ("PerchPeek", "we", "us" and "our"). We are a limited company, registered in England. Our registered company number is 10829934, and our registered office is at 288 Bishopsgate, London, England, EC2M 4QP. Our VAT registration number is 290724886.
- 1.3. Users of our Site will either be Property Providers or Tenants. These Terms of Business govern the relationship between PerchPeek and Property Providers, and PerchPeek and Tenants (Property Providers and Tenants collectively referred to herein as "you").
- 1.4. Tenants can show interest in a Property by (a) booking a viewing to view the Property directly through the Site (referred to herein as a "Viewing Request"); (b) messaging the Property Provider directly through the platform or (c) calling the Property Provider directly (b) & (c) referred to as an "Enquiry").
- 1.5. Tenants can request to let a property by (a) making an offer to rent the property directly through the Site (referred to herein as an "Offer") or (b) submitting an Offer outside of the platform (referred to herein as an "Offline Offer").
- 1.6. Tenants can sign their Tenancy Agreement & complete their Referencing through the Site which can be necessary before moving into a Property.
- 1.7. The Property Provider will be responsible for communicating with the Tenant directly and entering into a Tenancy with the Tenant where appropriate. PerchPeek may assist in this respect at its discretion. The Property Provider shall pay a fee to PerchPeek in respect of any introduction to a Tenant (as discussed further herein).
- 1.8. PerchPeek itself is not a party to any agreements entered into between the Property Providers and Tenants in connection with any Property, nor is

PerchPeek an owner, lessor, licensor, manager, real estate broker, agent or insurer of any Property and has no other interest in property. PerchPeek has no control over and disclaims all liability in respect of the conduct of Property Providers, Tenants and other users of the Site and Services or any Property.

- 1.9. Your use of the Site or any Service offered on the Site is subject to these Terms of Business and by using any Service you agree to be bound by them. You should print a copy of these terms and conditions for future reference. Use of your personal information submitted to or via the Site is governed by our Privacy and Cookies Policy.
- 1.10. We reserve the right to change these Terms of Business from time to time by changing them on the Site, although no such change will affect the relationship between existing Property Providers and their Tenants (relating to the PerchPeek Fee).

2. Creating an account

- 2.1. The Site can be used to create Listings and allow Tenants to search those Listings to find appropriate Properties. To create a Listing or contact a Property Provider, you must first register with us and create a PerchPeek account (an "Account"). You only need to register once.
- 2.2. To register, you must satisfy the following minimum eligibility criteria:
 - 2.2.1. You must be at least 18 years of age; and
 - 2.2.2. Be authorised to (i) in the case of a Property Provider, create a listing or (ii) in the case of a Tenant, express an interest in any Property; and the provision of paragraph 2.5 below shall also apply.
- 2.3. It is your responsibility to ensure you satisfy all of the minimum eligibility criteria set out above before choosing to register with us. By doing so, you confirm to us that you do meet all of the minimum eligibility criteria.
- 2.4. To register, you must provide us with accurate, complete and up-to-date contact information, including name, email address and any other relevant information we may require for registration purposes. You are responsible for the information you provide to us. You must promptly update your Account information online in the event of any changes to this information. PerchPeek reserves the right to suspend or terminate your Account and your access to the Site if any information provided proves not to be accurate or current.
- 2.5. Registration is subject to approval by us in all cases, and we reserve the right, in our sole and absolute discretion, to decline any application for registration, without giving a reason. If we approve your registration, you will receive a notification from us.

- 2.6. If you are registering as an organisation, rather than in your personal individual capacity, you must have the necessary authority, power and rightfully to bind the legal entity or organisation on whose behalf you wish to be granted access to the Service. If you are not authorised to bind that legal entity or organisation, you must not attempt to register. By registering, you represent and warrant to us that you are duly authorised.
- 2.7. Upon registration for an Account with us, you will be asked to create a username and password. You must keep your password confidential at all times and use it only to access and use your Account and not for any other purpose. You are the only authorised user of your Account and, accordingly, you must not disclose your password to anyone else. You should contact us immediately upon discovering any unauthorised use of your Account or error in the operation of your password. Any breach of these Terms of Business and/or any use of your Account by anyone to whom you disclose your password will be treated as if the breach or use had been carried out by you, and will not relieve you of your obligations to us. We reserve the right to require you to alter or replace your passwords at any time at our sole discretion.
- 2.8. You can create an Account directly via the Site or by logging into your Account with certain third party sites or social networks ("TPS") such as LinkedIn or Facebook. If you choose this option, we'll create your Account by pulling certain personal information from the TPS account such as your name and email address and other personal information that your privacy settings in your TPS account permit us to access. Your use of these third party services are governed by the terms of use and privacy policies of these third parties.

3. Using the Site: Property Providers

The following section applies to Property Providers only

- 3.1. As a Property Provider, you may upload Listings for a Property to the Site. You may be asked to enter information including the price per month (per room or per property) (the "Property Price"), availability, address, list of amenities (if any) (such as Wi-Fi, furniture, living area, TV, Garden), contact number, a description of the Property and any other relevant information we may require in respect of your Listing. You may also add photos and videos of the Property.
- 3.2. Properties will be publicly available via the Site. Properties shall not be removed by PerchPeek unless (a) we receive the Property Provider's written

instruction; (b) the Property Provider removes the Listing through its Account; or (c) PerchPeek receives notice from any third party claiming to have an interest in the Property (for example the Property Owner) and requiring that PerchPeek removes the Listing from its Site. The Property Provider understands and agrees that the placement and rankings of Listings in search results may depend on various factors including Tenant shortlists, Tenant preferences & PerchPeek's proprietary algorithm.

- 3.3. PerchPeek reserves the right, in its sole discretion, to remove any Listing that it considers to be objectionable for any reason or in violation of the Terms of Business.
- 3.4. The Property Provider may request assistance from PerchPeek in respect of a Listing (be it the taking of photographs or preparing a description of the Property), such assistance to be provided at PerchPeek's discretion and may incur a fee ("PerchPeek Content"). The Property Provider warrants and represents that it shall promptly authorise any and all material amendments prepared by PerchPeek in respect of a Listing which may occur by (a) way of written authorisation; or (b) the Property Provider completing the Listing for public viewing and thereby publishing the Listing to go live to the Site (whichever is the earlier act).
- 3.5. The Property Provider acknowledges and agrees that it is responsible for all Listings it creates. Accordingly, the Property Provider represents and warrants that:
 - 3.5.1. it either:
 - 3.5.1.1. is the owner of leasehold or freehold property ("Property Owner") of any Property it lists on the Site; or
 - 3.5.1.2. has the right, authority or permission from the Property Owner to list such Property and is the duly authorized agent or representative of such Property Owner for the purpose of engaging in the Tenancy of such Property in accordance with these Terms of Business; and
 - 3.5.2. the Property is in compliance with all applicable laws and regulations;
 - 3.5.3. the Tenancy of such Property will not breach any agreement with any third party including any lease or sublease;
 - 3.5.4. the Listing is accurate and truthful;
 - 3.5.5. the Property Price in respect of the Listing shall be the lowest price available in respect of the Property (insofar as a similar listing is available on the Property Provider or its affiliate's websites or applications or any third party websites or applications in relation to the Property);
 - 3.5.6. it shall promptly respond to any and all Enquiries made by PerchPeek and/or the Tenant in respect of the Property;

- 3.5.7. it shall promptly respond to any and all requests for Bookings in respect of the Property;
- 3.5.8. it shall promptly respond to any and all offers made in respect to the Property;
- 3.5.9. it shall promptly create and sign any contracts made in the result of an offer being accepted.
- 3.5.10. any contractual discussions or negotiations between the Property Provider and the Tenant shall be the sole responsibility of the Property Provider and the Tenant even if the contracts are signed within the PerchPeek Site
- 3.5.11. if executed off Site, it shall promptly advise PerchPeek of any Tenancy and the terms therein once entered into with a Tenant including uploading contractual agreements onto the PerchPeek platform;
- 3.5.12. at PerchPeek's request, it shall provide PerchPeek, within 14 calendar days of the request, with any and all documentation associated with a Tenancy;
- 3.5.13. it shall promptly advise PerchPeek of any change to the Property Prices in respect of the Property (including any extensions to the Tenancy);
- 3.5.14. it shall keep PerchPeek informed of the current status of the Listing and (i) remove the Listing; or (ii) advise PerchPeek in writing, if the Property is licensed to a third party excluding a Tenant;
- 3.5.15. it shall seek independent legal advice about entering into a Tenancy and any questions it may have relating to a Tenancy; and
- 3.5.16. it shall not upload any Prohibited Content (as defined) in any Listing.
- 3.6. The Property Provider shall indemnify, defend and hold harmless PerchPeek against all losses that PerchPeek incurs or suffers however arising as a result of or in connection with:
 - 3.6.1. the Property Provider's breach or negligent performance or non-performance of any obligations under these terms; and/or
 - 3.6.2. any claim made by a Tenant or any third party arising out of or in connection with the provision of the Service, to the extent that such claim arises as a result of any breach of these terms by, or the negligence of, the Property Provider or its personnel;
 - 3.6.3. any claim made by a Property Owner arising out of or in connection with any Listing or License entered into as a result of the Services.
- 3.7. PerchPeek recommends that the Property Provider obtains appropriate insurance for all Properties and encourages it to carefully review any existing insurance policy to determine whether such policy will cover the actions or omissions of the Tenant and invitees. It is important that the Property Provider understands any exclusions and deductibles that may apply to its

insurance policy. Any granting of Property to a Tenant may invalidate the terms of its insurance policy.

- 3.8. You agree that, by submitting any Listing, you grant us and our affiliates a perpetual, irrevocable, worldwide, non-exclusive, royalty-free and fully sub-licensable right and Tenancy to use, reproduce, modify, adapt, publish, translate, distribute, and display the Listing (in whole or part) and/or to incorporate it in other works in any form, media or technology, for marketing purposes.

Referred Tenants, Fees and Invoicing

The following section applies to Property Providers only

Introductions through the Site

- 3.9. The Property Provider acknowledges that the Site operates to connect Tenants with Property Providers. Any Tenants who contact the Property Provider, or are referred to the Property Provider through PerchPeek, and subsequently makes an offer to enter into a Tenancy, as a result of the Tenants' use of the Site, shall be considered as a referral made by PerchPeek ("Referred Tenant"). The Property Provider agrees not to unreasonably reject any Referred Tenant.
- 3.10. The Property Provider agrees to pay the PerchPeek Fee (as defined and calculated in accordance with paragraph 3.11) in relation to any and all Referred Tenants, unless it can demonstrate, within 2 working days of the date of introduction to the Property Provider, that it has previously been in contact with the Referred Tenant other than through the Site; such demonstration to be made to PerchPeek's reasonable satisfaction.
- 3.11. The PerchPeek Fee shall be £89 upon the Property Provider accepting an offer from the Tenant. The PerchPeek Fee excludes VAT (if applicable).
- 3.12. The PerchPeek Fee shall be payable within 2 days of accepting the offer.
- 3.13. The PerchPeek Fee shall be payable in respect of any Tenancy entered into between an Property Provider and a Referred Tenant, irrespective of the Property forming part of the Tenancy.
- 3.14. In the event of a disputed introduction, the Property Provider must provide all related information and documentation in support of its dispute. PerchPeek agrees to review this information, together with its own documented evidence, in good faith, and determine whether the introduction to the Referred Tenant is valid or not. PerchPeek's determination on the matter shall be final and binding on the Property Provider.

- 3.15. If the Property Provider fails to make any payment due to PerchPeek by the due date for payment, then the Property Provider shall pay interest on the overdue amount at the rate of 4% per cent per annum above Santander Bank plc's base rate from time to time. Such interest shall accrue on a daily basis from the due date until actual payment of the overdue amount, whether before or after judgment. The Property Provider shall pay the interest together with the overdue amount. We may also suspend or terminate the Property Provider's access to any Service and Site (and we reserve the right to pursue any available legal remedy to collect the amount owed by the Property Provider). However, charges will continue to be incurred until the Account is closed.
- 3.16. The Property Provider shall pay all amounts due in full without any set-off, counterclaim, deduction or withholding (except for any deduction or withholding required by law). PerchPeek may at any time, without limiting its other rights or remedies, set off any amount owing to it by the Property Provider against any amount payable by PerchPeek to the Property Provider.
- 3.17. In the event that the Tenant fails to pay the Property Provider for their use of the Property, the Property Provider shall still be required to pay the PerchPeek Fee. PerchPeek disclaims all liability for any unpaid fees from the Tenant to the Property Provider in respect of any Property.

4. Using the Site: Tenants

The following section applies to Tenants only

- 4.1. As a Tenant, you may view Listings, make Enquiries, Bookings and/or Offers in respect of a Property on the Site.
- 4.2. As a Tenant, you may sign contracts, pay deposits and complete referencing for a Property on the Site.
- 4.3. The Tenant represents and warrants that:
 - 4.3.1. it shall keep PerchPeek informed in relation to any Tenancy it enters into either in respect of a Property or with an Property Provider; and
 - 4.3.2. it shall provide prompt feedback, rankings and reviews (where requested by PerchPeek) in respect of any Tenancy and/or Property.
- 4.4. The Tenant acknowledges that PerchPeek may monitor communications sent through the Site and any Enquiries for training purposes and to ensure compliance with these Terms of Business.
- 4.5. By making an Enquiry, Viewing Request or Offer, the Tenant acknowledges and agrees that it is giving PerchPeek consent to share its details with a

Property Provider. If a Property Provider seeks to contact a Tenant, the Property Provider will contact the Tenant directly.

5. Use of the Site: both Property Providers and Tenants

You agree that you will not, nor allow anyone else to, use your Account or any Service:

- 5.1.1. to interfere with or disrupt the provision of any Service or use any Service in a way that interferes with anyone else's use of any Service;
 - 5.1.2. to further any criminal or fraudulent activity or to impersonate another person;
 - 5.1.3. to breach the rights of any person (including, but not limited to rights of privacy and intellectual property rights); or
 - 5.1.4. otherwise in breach of any acceptable use guidelines that we may issue from time to time.
- 5.2. Except to the extent expressly set out in these Terms of Business, you are not allowed to:
 - 5.2.1. store content of the Site on a server or other storage device connected to a network or create an electronic database by systematically downloading and storing all of the content of the Site;
 - 5.2.2. remove or change any content of the Site or attempt to circumvent security or interfere with the proper working of the Site or the servers on which it is hosted; or
 - 5.2.3. create links to the Site from any other website, without our prior written consent, although you may link from a website that is operated by you provided the link is not misleading or deceptive and fairly indicates its destination, you do not imply that we endorse you, your website, or any products or services you offer, you link to (and do not frame or replicate) the home page of the Site, and the linked website does not contain any content that is unlawful, threatening, abusive, defamatory, pornographic, obscene, vulgar, indecent, offensive or which infringes on the intellectual property rights or other rights of any third party.
- 5.3. You must only use the Site and anything available from the Site for lawful purposes (complying with all applicable laws and regulations), in a responsible manner, and not in a way that might damage our name or reputation or that of any of our affiliates.

6. Intellectual property rights

- 6.1. All intellectual property rights in any content of the Site (including PerchPeek Content, text, graphics, software, photographs and other images, videos, sound, trade marks and logos) are owned by us or our licensors. Except as expressly set out here, nothing in these Terms of Business gives you any rights in respect of any intellectual property owned by us or our licensors and you acknowledge that you do not acquire any ownership rights by downloading content from the Site. In the event you print off, copy or store pages from the Site (only as permitted by these Terms of Business), you must ensure that any copyright, trade mark or other intellectual property right notices contained in the original content are reproduced.
 - 6.1.1. The Property Provider expressly agrees that it shall not use PerchPeek Content on any third party website.
 - 6.1.2. The Tenant expressly agrees that it shall not use PerchPeek Content on any third party website.

7. User content

This post shall apply to all posting excluding Listings (unless otherwise set out in these Terms of Business)

- 7.1. The Site may, from time to time, allow you to upload user-generated content and may also allow you to communicate that content, either to selected recipients or in public areas, (collectively "User Content Areas"). We do not control the material submitted to User Content Areas (collectively "User Submissions"), nor are User Content Areas actively moderated. You are solely responsible for the content of your User Submissions as submitted by you and acknowledge that all User Submissions express the views of their respective authors, and not our views.
- 7.2. If you participate in any User Content Areas, you must keep all User Submissions relevant to the purpose of the User Content Area and the nature of any topic.
- 7.3. User Submissions must not:
 - 7.3.1. contain, transmit, distribute, link to or otherwise make available, or advertise or promote any content that infringes any intellectual property rights or data protection, privacy or other rights of any other

- person, is defamatory or in breach of any contractual duty or any obligation of confidence, is obscene, sexually explicit, threatening, abusive, harassing, inciteful of violence or hatred, blasphemous, discriminatory (on any ground), liable to cause anxiety, alarm or embarrassment, knowingly false or misleading, or that does not comply with all applicable laws and regulations or is otherwise objectionable ("Prohibited Content");
- 7.3.2. impersonate any person or entity or otherwise misrepresent your relationship with any person or entity;
 - 7.3.3. contain, transmit or distribute any unsolicited or unauthorised advertising, marketing or promotional material or other form of solicitation (spam); or
 - 7.3.4. transmit or distribute any virus and/or other code that has contaminating or destructive elements.
- 7.4. You agree that, by submitting any User Submission, you grant us and our affiliates a perpetual, irrevocable, worldwide, non-exclusive, royalty-free and fully sub-licensable right and Tenancy to use, reproduce, modify, adapt, publish, translate, create derivative works from, distribute, perform and display such User Submission (in whole or part) and/or to incorporate it in other works in any form, media or technology, and you waive any moral rights you may have in, or to be identified as the author, of such User Submission.
- 7.5. Whilst we do not pre-screen User Submissions or Listings, we reserve the right, in our sole discretion, to delete, edit or modify any User Submission or Listing submitted by you and/or to close any topic, at any time without notice to you.
- 7.6. Complaints about the content of any User Submission must be sent to info@perchpeek.com and must contain details of the specific User Submission giving rise to the complaint.

8. Content

- 8.1. We may change the format and content of the Site from time to time. You agree that your use of the Site is on an 'as is' and 'as available' basis and at your sole risk.
- 8.2. Whilst we try to make sure that all information contained on the Site (other than any user-generated content) is correct, it is not intended to amount to authority or advice on which reliance should be placed. You should check with us or the relevant information source before acting on any such information.

- 8.3. Except to the extent provided expressly herein, we make or give no representation or warranty as to the accuracy, completeness, currency, correctness, reliability, integrity, quality, fitness for purpose or originality of any content of the Site and, to the fullest extent permitted by law, all implied warranties, conditions or other terms of any kind are hereby excluded and we accept no liability for any loss or damage of any kind incurred as a result of you or anyone else using the Site or relying on any of its content.
- 8.4. We cannot and do not guarantee that any content of the Site will be free from viruses and/or other code that may have contaminating or destructive elements. It is your responsibility to implement appropriate IT security safeguards (including anti-virus and other security checks) to satisfy your particular requirements as to the safety and reliability of content.
- 8.5. We may, at our discretion, offer incentives to Tenants to use the Site. If and when we do, such incentives may be subject to additional terms and conditions.

9. Your personal information

- 9.1. Use of your personal information submitted to or via the Site is governed by our Privacy and Cookies Policy.

10. External links

- 10.1. The Site may, from time to time, include links to external sites, which may include links to third party offers and promotions. We include these to provide you with access to information, products or services that you may find useful or interesting. We are not responsible for the content of these sites or for anything provided by them and do not guarantee that they will be continuously available. The fact that we include links to such external sites does not imply any endorsement of or association with their operators or promoters.

11. Confidentiality

- 11.1. Each party undertakes that it shall not at any time disclose to any person any confidential information concerning the business, affairs, customers, Tenants or suppliers of the other party, except as permitted by paragraph 12.2.
- 11.2. Each party may disclose the other party's confidential information:
 - 11.2.1. to its employees, officers, representatives, subcontractors or advisers who need to know such information for the purposes of carrying out the party's obligations under these Terms of Business. Each party shall ensure that its employees, officers, representatives, subcontractors or advisers to whom it discloses the other party's confidential information comply with this paragraph 12; and
 - 11.2.2. as may be required by law, a court of competent jurisdiction or any governmental or regulatory authority.
- 11.3. Neither party shall use the other party's confidential information for any purpose other than to perform its obligations under these Terms of Business.

12. Service suspension and termination

- 12.1. PerchPeek may, from time to time, with or without prior notice, temporarily suspend the operation of any Service and/or the Site (in whole or in part) for repair or maintenance work or in order to update or upgrade any contents, features or functionality.
- 12.2. PerchPeek may, with or without prior notice, terminate these Terms of Business or suspend and/or terminate any Service and/or your use of your Account in the event that:
 - 12.2.1. you have breached any of these Terms of Business;
 - 12.2.2. you fail to pay any correctly billed charges when due; or
 - 12.2.3. you become insolvent or make composition with your creditors or petition for your own bankruptcy or have a bankruptcy petition presented against you, or are subject to any event or proceedings which are equivalent or substantially similar under any applicable jurisdiction.
- 12.3. If you have breached these Terms of Business, PerchPeek may take such action as it deems appropriate. Such a breach by you may result in our taking, with or without notice, all or any of the following actions:
 - 12.3.1. issue of a warning to you;
 - 12.3.2. immediate, temporary or permanent removal of any content submitted by you;
 - 12.3.3. immediate, temporary or permanent withdrawal of your right to use any Service;

- 12.3.4. legal proceedings against you for reimbursement of all recoverable loss and damage resulting from the breach; and/or
 - 12.3.5. disclosure of all relevant information to law enforcement authorities as we reasonably feel is necessary.
- 12.4. The responses described above are not limited, and PerchPeek may take any other action it deems appropriate.
- 12.5. Upon termination of these Terms of Business or Service or your Account, for any reason:
 - 12.5.1. all rights granted to you under these Terms of Business will immediately cease;
 - 12.5.2. you must promptly discontinue all use of the relevant Service; and
 - 12.5.3. you must pay PerchPeek all outstanding amounts that you owe to PerchPeek.
- 12.6. Notwithstanding paragraph 13.5, any Tenancy entered into prior to termination will continue to incur the PerchPeek Fee and any Tenancy entered into following termination, but an introduction was made prior to termination, shall give rise to payment of the PerchPeek Fee as if these Terms of Business continued to apply.
- 12.7. You may terminate your Account at any time by emailing us at info@perchpeek.com and include "Delete Account" in the subject line.

13. Our liability

- 13.1. Nothing in these Terms of Business shall limit or exclude PerchPeek's liability to you:
 - 13.1.1. for death or personal injury caused by PerchPeek's negligence;
 - 13.1.2. for fraudulent misrepresentation;
 - 13.1.3. for any other liability that, by law, may not be limited or excluded.
- 13.2. Subject to this, in no event shall PerchPeek be liable to you for any business losses, and if you are a business customer, in no event shall we be liable to you for any indirect or consequential losses, or for any loss of profit, revenue, contracts, data, goodwill or other similar losses, and any liability we do have for losses you suffer arising from these Terms of Business shall not, in respect of any 12-month period (calculated from the date of that Agreement), exceed the charges payable by you for the relevant Service in that 12-month period and is strictly limited to losses that were reasonably foreseeable.
- 13.3. We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under these Terms of Business that is caused by events outside our reasonable control.

14. General

- 14.1. You may not transfer or assign any or all of your rights or obligations under these Terms of Business.
- 14.2. All notices given by you to PerchPeek must be given in writing to the address set out at the end of these Terms of Business. PerchPeek may give notice to you at either the email or postal address you provide to PerchPeek when registering on the Site.
- 14.3. If PerchPeek fails to enforce any of its rights, that does not result in a waiver of that right.
- 14.4. If any provision of these Terms of Business is found to be unenforceable, all other provisions shall remain unaffected.
- 14.5. These Terms of Business may not be varied except with PerchPeek's express written consent.
- 14.6. These Terms of Business and any document expressly referred to in them represent the entire agreement between you and PerchPeek in relation to the subject matter of any agreement. PerchPeek is required by law to advise you that agreements may be concluded in the English language only and that no public filing requirements apply.
- 14.7. These Terms of Business shall be governed by English law. You agree that any dispute between you and PerchPeek regarding these Terms of Business or any agreement will only be dealt with by the English courts.

15. Contacting PerchPeek

- 15.1. Please submit any questions you have about these Terms of Business, or any complaint or concern in relation to any Service by email to info@perchpeek.com.