



!mediation.

Neutral Support Suite

Inquiry Management

Receive inquiries from website

Inquiries collected by the platform can be vetted prior to accepting the case

Scheduling

Offers view of neutral's availability on the site and book time as needed

- Can be part of the inquiry process or separate

Schedule Management

Comprehensive scheduling tool offers view of all neutrals' availability

- Enables parties to book time as needed
- Can be part of the inquiry process or separate

Virtual Hearings

Role-based access; platform knows each party and its role, allowing them to view/interact only with the pieces & parties that are intended

Neutral (or designated operator) maintains control over:

- Party Management & Security
- Main Room; recording option
- Evidence Display

Breakout Rooms provided for easy collaboration

Chat and whiteboards provided

Experience Management

Biography, experience and background: capture representative matters for use as part of the presentation of suitability for a particular matter

Case Management

Single Source of Truth for the case: a central place to manage all cases and track workload

Record time (if desired) and generate invoices to be sent to appropriate parties

Integration with your accounting system/software for invoicing, reconciliation, etc.

Payment Management

Platform provides ability to accept, hold and manage payments for neutrals or other charges

Immediation.

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Immediation is a holistic legal dispute resolution platform that combines multiple processes and apps into one customisable interface. Designed to streamline and simplify the DR process, **Immediation** offers industry-leading functionality, unmatched specialization, and delivers the judiciary, attorneys and neutral parties the capacity, capability and control to successfully handle complex legal interactions online. **Immediation** is used by courts, governments, dispute resolution organizations and law firms for local and national as well as international matters.

To learn more visit: **immediation.com**

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