



!mediation.

Dispute Resolution Center Suite

White Labeled Platform

Your brand look & feel – colors, font, logo, representations

Reporting

Enterprise-wide reporting delivered either through the platform or via existing solutions such as Tableau and PowerBI

Integration

Immediation easily integrates with your existing technologies to provide a single, streamlined user interface. It drives efficiency in the overall process through the transfer of appropriate data to the other systems

Intake

Transition from a manual to a digital inception process, offering all parties the ability to provide details of the case, streamlining the process.

Insights Engine

Provides real-time insights from within the 'platform', derived from the organization data

Leverages past case data to inform strategy, provide client value-add to clients and deliver tactical options to ensure cases always run smoothly

Virtual Hearing

Rolebased access — the platform knows each party and its role allowing them to view/interact only with the pieces & parties they are meant to

Neutral (or designated operator) controls:

- Party Management & Security
- Main Room; recording option
- Evidence Display

Breakout rooms provided for easy collaboration

Chat and whiteboards provided

Immediation.

Payment Management

Platform provides ability to accept, hold and manage payments for neutrals or other charges

Schedule Management

Comprehensive scheduling tool offers view of all neutrals' availability

- Enables parties to book time as needed
- Can be part of the inquiry process or separate

Case Management

Single Source of Truth for the case: A central place to manage all tasks, view financial summary; locate, edit and tag documents and more

Workflow automation (a digital version of your current process) drive efficiency in case orchestration to ensure case progresses on track

Panel Management

Centralized location for entire DRC panel of neutrals, including biographies and experience

Enables easy audit and changes as needed

Immediation.

Immediation is a holistic legal dispute resolution platform that combines multiple processes and apps into one customisable interface. Designed to streamline and simplify the DR process, **Immediation** offers industry-leading functionality, unmatched specialization, and delivers the judiciary, attorneys and neutral parties the capacity, capability and control to successfully handle complex legal interactions online. **Immediation** is used by courts, governments, dispute resolution organizations and law firms for local and national as well as international matters.

To learn more visit: **immediation.com**

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