

Immediation.

Call-over Solution

Configured in Collaboration with Jefferson Parish Court, Louisiana

Goal

Emulate a typical court session where multiple groups/parties are heard in quick succession in an order decided by the judge.

Benefits Sought

In order to process more cases, spend less time on administrative work and reduce the cost to the court.

- Designed with the ease of joining any online meeting (without needing an account and cloud-based) but without the security & confidentiality concerns.
- Improve flexibility for the judge to rapidly call in groups/parties to a virtual courtroom without needing confirmation.
- Authentication is completed using the name of the party and the case number.



How it works

- Judges, Clerks and assistants login through Immediation
- Parties, participants use conference link without authentication – like any virtual meeting
 - Parties are authenticated via prompt for name and case number prior to entering the conference with the judge
- Grouping – parties automatically grouped based on case number
 - Court Administrators can fix/edit the case number if there is a typo or mistake during conference
 - Parties join the lobby by default before the admin moves them to private room after verifying they align with the case number provided
- In one click, the Judge can bring participants in bulk by case number into the main room and then send them back to their private room - without confirmation – performed in real time

This was designed to emulate an hour-long courtroom session where multiple cases are handled in no particular order.

Immediation's call-over solution gives the Judge the ability to efficiently go through all the cases as fast as he/she likes – and to ensure all parties are prepared and ready to be pulled into the main room prior to the hearing.

The call-over solution is currently under test run in Louisiana and Georgia courts.

Immediation is a holistic legal dispute resolution platform combining multiple processes and apps into one customisable interface. With more than 42 features, we configure to spec based on court, judge and administrator needs. Designed to streamline and simplify your current process, **Immediation** offers industry-leading functionality, unmatched specialization, and delivers the judiciary, arbitrators and neutral parties (mediators) the capacity, capability and control to successfully handle rote and complex legal interactions online.

Immediation is used by courts, governments, dispute resolution organizations and law firms for local, national, and international matters.

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For further information or for a demonstration, please contact:

Anna Bjerstedt

Email: anna.bjerstedt@immediation.com

Phone: (513) 505-3829



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