

TERMS AND CONDITIONS

2023-2024 Panama City Beach Terms & Conditions

The following Terms & Conditions are provided for your records.

I have read, understood, and agree to the following Terms & Conditions during my BigStuf Camp Registration process. I understand that throughout this agreement "I" and "my" are understood to mean my church/group. I understand that this contract is binding upon my church/group regardless of staff changes.

For purposes of this agreement, a group is defined as follows:

1. Primary leader is 21 or older
2. Minimum group size is 5
3. I must have a chaperone for each gender of students attending. For example, if I am only bringing males, I only need male chaperones.

A. I understand and agree to the following timelines:

BOARDWALK BEACH RESORT 5-DAY CAMP PRICE SCHEDULE:

\$509 - September 19, 2023 - November 14, 2023

\$519 - November 15, 2023 - January 31, 2024

\$529 - February 1, 2024 and after

*pricing is per student/leader

DEPOSIT AND PAYMENT SCHEDULE

Initial Deposit amount of \$80 per registered spot **must be received within 15 days of registering** in order to confirm spots.

If initial deposit is not received by this date, the spots will be dropped from your selected camp.

All payments, deposit and final balance, must be made by check. If you need to pay by credit card, you will incur the 3% service charge.

There are no deposit rollover dates for 2023-2024 registrations.

Deposits are non-refundable and non-transferable to your final balance. If camp is canceled due to a pandemic, 50% of your deposit will be refunded, that's \$40 of the total \$80 deposit.

April 5, 2024: Final Cancellation Deadline. All spots canceled after this date must STILL be paid for in full.

May 15, 2024: Final Balance Due. All spots must be paid for by this date.

If balance is not paid in full by the deadline, a late penalty of 5% of the remaining balance will be added.

***I understand that my group will not be admitted to camp if my balance, including any late/penalty fees is not paid in full in accordance with the timeline noted above.

B. I understand that once I have paid my \$80 deposits per spot, the deposits are always non-refundable, non-transferable to another group or event, and will not roll over to the remaining balance should I drop/cancel spots on a future date. Deposits are accepted by check and/or credit card. If I choose to pay by check, I understand that my registration will be placed in a pending status and my spots will not be confirmed until my check is received and processed by BigStuf.

C. I understand that on February 1, 2024 and after, any spots registered will require a full \$80 deposit per spot, due 15 days after date of registration. I understand all other payment schedule dates apply for balances due and cancellations.

D. I understand that I may cancel spots in my online account only, and any cancellations must happen no later than 11:59 P.M. EST on April 5, 2024.

I understand and agree that for any cancellations not conducted by 11:59 P.M. EST on April 5, 2024, my church/group will be responsible for the payment in full of all spots registered.

E. I understand that my Rooming Ratios are due by May 1st, 2024. I understand that a \$100 late fee will be applied to my account if I submit my Rooming Ratios after this due date. I understand that BigStuf staff will assign my rooms. I understand there will be an additional charge for any extra rooms I request and receive (i.e. safe sanctuary, extra room for youth pastor and wife, etc.), as well as if my group arrives a night early or stays a night late.

F. I understand there will be no rolling over of camp registration rates. Any registrations will be subject to the PRICE SCHEDULE above, based on the date of registration, including any spots added after an initial deposit. Example: I register 10 spots on October 1 for \$509 per spot, then register 10 more spots on November 20. The rate for the additional 10 spots will be \$519 per spot.

I understand that these rates include 4 nights of lodging, 10 meals, sessions, and session materials for weekday camps.

G. I understand that all discounts/credits will be applied to my final balance after I have registered and it is determined by BigStuf that I am eligible to receive a discount/credit. Any credits offered prior to time of registration will only apply to my final balance and never to deposits.

H. I understand that BigStuf is offering Gluten Free and Dairy Free options on the buffets for students and leaders. While options are available, we cannot guarantee that these options comply with celiac restrictions. If students need specific dietary items aside from buffet items provided, I understand that I am responsible to provide those for my group.

*If a student or leader is unable to eat any camp meals due to severe dietary restrictions, a refund of \$105 will be applied to my account and I will be responsible for making arrangements for their meals.

I. I understand that BigStuf does not offer rooming options for bus drivers on property. I am responsible for making those arrangements for my driver.

J. I understand that all students and leaders in attendance are required to complete Participant Release Forms. Forms are to be turned in at check-in. I understand that these are to be BigStuf Participant Release Forms, rather than individual church release forms, and that my group will not be admitted to camp if we have not completed all Participant Release Forms. Additionally, it is required that every student and leader in attendance have medical insurance. If someone does not have insurance and I allow them to come to camp, I understand our group/church is taking responsibility for any medical fees incurred.

K. I understand that the student requirement to attend BigStuf is graduated 6th grade through graduated 12th grade students.

L. I will ensure that all students' parents/guardians have cell phone access to either myself or another leader in my group. Neither BigStuf nor any lodging providers are responsible to get parents in touch with their students, for any reason.

M. I understand that in order to protect BigStuf artists and contractors, the use of video cameras is prohibited at BigStuf Camps.

N. I understand and agree to BigStuf's Refund Policy, which states that a full or partial refund may be given if a student or leader has to miss all or part of camp due to the following situations: medical emergency, jury duty, military call to duty, or a death in the immediate family (defined as parents, siblings and grandparents). I understand that only the youth pastor or contact for my group/church can make a refund request, and the request must be made no later than two weeks after my specified camp dates. I understand that a Refund Request Form must be filled out and accompanied by proper documentation (i.e. doctors note, jury summons, etc.), in order to be considered for a refund. I understand that refunds are not guaranteed and final decisions will be at the discretion of BigStuf.

O. I understand and agree to BigStuf's National Disaster/Emergency Cancellation Policy, which states that in the event of a disaster, health-related emergency, act of terror, or any other event outside of BigStuf control which requires the cancellation of a BigStuf camp, or if it becomes illegal, impossible, or irresponsible for BigStuf to conduct camp, BigStuf will not return my deposits. I understand that BigStuf commits necessary resources in planning the camp experience for the 10 months prior to camp and that returning deposits to groups for any reason significantly hinders BigStuf's ability to provide excellence in an event experience for everyone. I understand that this is true whether BigStuf elects to cancel camp or I elect to cancel on my own. If a BigStuf camp is canceled, I will not receive a refund of my deposits at any time and I am still responsible for any remaining balance I have.

NEW AS OF 2020 - should it become necessary for BigStuf to cancel camp(s) as a result of a pandemic, 50%, or \$40 of the total \$80 deposit per spot may become refundable to me at the discretion of BigStuf. Upon the decision to return 50% of deposits paid, I will be given the choice to:

1. Receive the payment returned via check for 50% of paid deposit
2. Receive credit for a future BigStuf event within 1 year (to include through SMMR 2025 events), applied to the final balance of determined event

Q. I understand that by executing the Terms and Conditions at Registration and signing this Declaration of Acceptance, I am acting in my official capacity as Youth Pastor or Youth Leader of my church and with the specific consent of my church. Therefore, I am obligating my church/group to all Terms and Conditions and financial obligations contained herein.

R. I understand that I am responsible for any damage to hotel property caused by my church/group. I understand that I/our group will be held responsible for all expenses incurred as a result of these damages. I will be notified of damages by the hotel staff upon inspection of our group rooms at the end of the camp week, unless discovered prior to this time.

S. I understand that all BigStuf attendees must exhibit appropriate behavior while participating in BigStuf activities. Every person deserves to feel comfortable in his or her surroundings, and to feel safe physically, sexually, emotionally, and spiritually. My church agrees to hold BigStuf harmless and to indemnify BigStuf from any damages or costs as a result of inappropriate behavior on the part of any adult leaders or students in attendance. I understand the safety and security of our students ultimately falls under the responsibility of my leadership. Prior to arrival at Camp, I will confirm that all adult leaders and volunteers 18 years old and older have completed a background check and have been cleared by our church leadership.

Appropriate behavior includes (but is not limited to):

- No smoking on BigStuf premises (for purposes of this document, "BigStuf Premises" refers to Boardwalk Beach Hotel)
- The presence or use of drugs or alcohol on BigStuf Premises is strictly prohibited
- Always show honor and respect towards others' personal boundaries. For example:
 - Appropriate physical touch
 - Respectful of others belongings (don't take what isn't yours)
 - Be mindful of your surroundings and don't put yourself or your group in any compromising situations
 - Be smart and respectful with your clothing while participating in BigStuf activities. Please refer to the BigStuf Dress Code found on BigStuf's website

BigStuf Leadership and Employees have the authority to have anyone removed from the BigStuf Camp for violation of any BigStuf policies and standards. BigStuf execution of this authority will always include consultation with group leadership.

Reasons for removal may include, but are not limited to: breaking camp rules, regulations or guidelines or participation in any inappropriate behavior. We ask that all attendees uphold the highest moral standards while representing BigStuf.

T. I understand there are inherent risks associated with a beach/water-front property, due to the proximity of the gulf and other associated dangers. I agree to have my group abide by and follow all standards, procedures and instructions provided by beach personnel, Boardwalk Beach Resort personnel, lifeguards and BigStuf staff.

U. In any event in which a member of your group (student or leader) should exhibit symptoms or test positive for any health-related sickness which requires isolation from the rest of the group, BigStuf will make every effort to provide an additional room to facilitate isolation. However, if there are no additional rooms available to BigStuf on the Boardwalk premises, the group and/or group leader will assume full logistical and financial responsibility for providing the additional space needed for isolation.