

## ZSCALER MENTORED POV Plus

### Service Overview:

At Netnology, we specialize in implementation and enablement services of Zscaler's ZIA (Zscaler Internet Access) solution. As part of this Mentored Proof of Value (POV) Plus service offer, our subject matter experts (SMEs) partner with your team to ensure a smooth deployment and integration with Zscaler solution and provide knowledge transfer to equip your staff with the necessary skills to configure and manage the Umbrella lab environment.

### Solution Overview:

**Zscaler Internet Access (ZIA)** is a secure internet and web gateway delivered as a service from the cloud. Think of it as a secure internet onramp — all you need to do is make Zscaler your next hop to the internet. For offices, set up a router tunnel (GRE or IPsec) to the closest Zscaler data center. For mobile employees, forward traffic via a lightweight Zscaler Client Connector or PAC file. No matter where users are connecting from, they all get identical protection. You will learn how to make us of the following benefits:

- Prevention of zero-day malware infections.
- Protection for all users on all devices from malicious internet traffic.
- Internet usage visualization by user, location, and application.
- Full remote location protection.
- In-depth reporting, security analytics, and investigative capabilities in a centralized console.
- SSL Inspection to stop threats and data leaks in encrypted traffic.

### Service Benefits:

Netnology has a team of world class engineers who specialize in Zscaler solutions and are passionate about customer success.

This Mentored POV Guide will provide step-by-step instructions for deploying and configuring the Zscaler solution. At the end of this engagement, you will have a strong understanding on how to utilize and make the most out of the Zscaler solution with your existing infrastructure.

## Scope of Services:

As part of the 5-day (up to 40 hours) Mentored POV Plus engagement, Netnology will provide the following services:

- Configuration, testing and validation of the Zscaler solution
- User traffic redirection to Zscaler
- Creation of Security Policies on Zscaler Dashboard (Up to ten rules among security services)
  - Creating of Security Policies
    - Malware Protection
    - Advanced Threat Protection
    - Sandbox
    - Browser Control
  - Creating of Access Control policies:
    - URL & Cloud App Control
    - File Type Control
    - Bandwidth Control
    - SSL Inspection
  - Creating of Firewall Policies
    - Firewall Control
    - DNS Control
    - FTP Control
    - IPS Control
- Secure Internet traffic
  - Verify ZIA operation

## Target Audience:

This service is designed for network architects, network engineers and administrators who are going to be configuring, deploying, and managing the ZIA solution.

## Prerequisites:

- Basic technical knowledge of the ZIA solution.

## Service Deliverables:

No	Deliverable	Service Details
1.	Project Kickoff	<ul style="list-style-type: none"><li>• Product overview</li><li>• Solution overview</li></ul>
2.	Traffic Redirection	<ul style="list-style-type: none"><li>• Configure a traffic redirection in the customer network</li></ul>
3.	Configure security policies in the Zscaler dashboard	<ul style="list-style-type: none"><li>• Creation of Security policies (Up to ten rules among security services)<ul style="list-style-type: none"><li>• Security policies</li><li>• Access control policies</li><li>• Firewall policies</li></ul></li></ul>
4.	Zscaler verification	<ul style="list-style-type: none"><li>• Verify ZIA is fully operational</li></ul>
5.	Knowledge Transfer	<ul style="list-style-type: none"><li>• Explain how to configure and manage the solution in the customer environment</li></ul>

**Note:**

(1) *This service offer is not intended to be a training session on the Zscaler ZIA solution.*