

## ZSCALER MENTORED POV

### Service Overview:

At Netnology, we specialize in implementation and enablement services of Zscaler's ZIA (Zscaler Internet Access) solution. This two-day self-paced Mentored Proof of Value (POV) focuses on implementing Zscaler ZIA solutions in a hosted virtual environment. This service offer provides "just-enough" information to build a baseline understanding of the ZIA solution demonstrate customer value using standard use-cases.

### Solution Overview:

**Zscaler Internet Access (ZIA)** is a secure internet and web gateway delivered as a service from the cloud. Think of it as a secure internet onramp — all you need to do is make Zscaler your next hop to the internet. For offices, set up a router tunnel (GRE or IPsec) to the closest Zscaler data center. For mobile employees, forward traffic via a lightweight Zscaler Client Connector or PAC file. No matter where users are connecting from, they all get identical protection. You will learn how to make us of the following benefits:

- Prevention of zero-day malware infections.
- Protection for all users on all devices from malicious internet traffic.
- Internet usage visualization by user, location, and application.
- Full remote location protection.
- In-depth reporting, security analytics, and investigative capabilities in a centralized console.
- SSL Inspection to stop threats and data leaks in encrypted traffic.

### Service Benefits:

Netnology has a team of world class engineers who specialize in Zscaler solutions and are passionate about customer success.

This Mentored POV Guide will provide step-by-step instructions for deploying and configuring the Zscaler solution. At the end of this engagement, you will have a strong understanding on how to utilize and make the most out of the Zscaler solution with your existing infrastructure.

## Scope of Services:

As part of the 2-day Mentored POV engagement, Netnology will help with the following:

- Access to the lab step-by-step guide
- Access to lab environment
- User traffic redirection to Zscaler using Zscaler Client Connector
- Creation of Security Policies on Zscaler Dashboard
  - Creating of Security Policies
    - Malware Protection
    - Advanced Threat Protection
    - Sandbox
    - Browser Control
  - Creating of Access Control policies:
    - URL & Cloud App Control
    - File Type Control
    - Bandwidth Control
    - SSL Inspection
  - Creating of Firewall Policies
    - Firewall Control
    - DNS Control
    - FTP Control
    - IPS Control
- Secure Internet traffic
  - Verify Zscaler ZIA operation

## Target Audience:

This service is designed for network architects, network engineers and administrators who are going to be configuring, deploying, and managing the ZIA solution.

## Prerequisites:

- Basic technical knowledge of the ZIA solution.

## Service Deliverables:

No	Deliverable	Service Details
1.	Project Kickoff	<ul style="list-style-type: none"><li>• Zscaler ZIA Mentored POV service overview</li></ul>
2.	Lab	<ul style="list-style-type: none"><li>• Remote Access to a dedicated Zscaler ZIA POV POD</li></ul>
3.	Documentation	<ul style="list-style-type: none"><li>• Step-by-step guide on implementing and validating use cases outlined in the “Scope of Service” section</li></ul>
4.	Technical Support	<ul style="list-style-type: none"><li>• Up to two (2) hours of technical support allocated as needed to help users troubleshoot problems related to the ZIA Mentored POV POD.</li></ul>

**Note:**

(1) *This service offer is not intended to be a training session on the Zscaler ZIA solution.*