CISCO FSO TEST DRIVE

Service Overview:

At Netnology, we specialize in Cisco's Full-Stack Observability (FSO) implementation services to expedite the adoption of Cisco FSO Solution. The test-drive offer will help customers develop a baseline understanding of Cisco FSO Solutions and its value proposition. This 2-4 hour session will demonstrate Netnology's custom built medical healthcare provider application, as well as an E-commerce application. It will also highlight ease of configuration and manageability of this integrated solution. This test-drive is built and delivered by subject matter experts (SME) who have extensive experience working with Cisco FSO Solution.

Cisco Full-Stack Observability Solution:

Cisco Full-Stack Observability consist of AppDynamics, Cisco Intersight Workload Optimizer, and Cisco ThousandEyes. These services are SaaS based applications for a smooth and fast up and running FSO Solution. Organizations can gain application performance and business insights from AppDynamics, while ensuring Application resource optimization with Cisco Intersight IWO. Also, will be able to see internet and network performance insights with ThousandEyes.

Cisco's FSO Solution will help provide better insights and End-to-End full-stack visibility from hybrid cloud applications to end user internet traffic by utilizing.

- Application Agents, End user Agents, and Enterprise Agents
- Integration between all 3 applications
- Application Performance Insights
- Resource optimizations
- Internet and Network insights
- End-to-End application insights
- Ingest any telemetry from any domain including 3rd party into its learning engine

Service Benefits:

Netnology has a team of world class engineers who specialize in Cisco Full-Stack Observability solution and are passionate about customer success. Netnology will partner with you to provide guidance on:

- Integrating the 3 applications with Cisco FSO Solution
- Leveraging Cisco FSO Solution to identify and remediate problems in your environment
- Demonstration of use-cases to highlight capabilities within each of the applications
- Gaining operational insights and full-stack visibility of your environment
- Improving operational efficiency

Scope of Services:

As part of the 2-4 hour Test Drive engagement, Netnology will provide the following services:

- Solution Overview
- Solution Value Proposition
- Solution Use-case Demo
  - Netnology Medical App/E-commerce App under normal conditions
    - AppDynamics view
    - ThousandEyes view
    - IWO view
  - Netnology Medical App/E-commerce under stressed conditions
    - Delayed response times from AppDynamics
    - End User timeouts from ThousandEyes
    - Resource constraints from IWO
  - Netnology Medical App/E-commerce remediation
  - Netnology Medical App/E-commerce back to normal conditions
    - AppDynamics view
    - ThousandEyes view
    - IWO view
- Lessons learned and enhancements

Target Audience:

This service is designed for Pre and Post sales professionals selling, configuring, deploying, and managing the Cisco FSO Solution.

Service Deliverables:

No	Deliverable	Service Details
1.	Concepts	- Solution Overview - Environment Overview - Use-case Overview
2.	Value-Prop	- Value prop - Ease of configuration - Ease of manageability
3.	Execution	- Use-case Demo - Netnology Medical App/E-commerce under normal conditions - Netnology Medical App/E-commerce under stressed conditions - Netnology Medical App/E-commerce remediation - Netnology Medical App/E-commerce back to normal conditions
4.	Wrap-up	- Lessons Learned - Enhancements - Q&A