

PREPARING YOUR AQUAFLAME TO RETURN FOR SERVICE

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Sending your machine back to Aquaflame.
Your machine must be completely empty of all chemicals prior to sending via courier.

1. Empty Booster – remove the tubing from the booster and empty the MEK or equivalent into your normal chemical disposal vessel. Dispose of your chemicals according to the regulations of your area.
2. Empty the inner cell – this is a caustic solution – DO NOT SYPHONE BY MOUTH. Dispose of your chemicals according to the regulations in your area.
3. If possible, pack your machine in your original box. This is specially designed to protect the machine in transit.
4. If you haven't got the original box – Pack it into a substantial box using lots of padding and protective packing especially on the base of the machine to protect it in transit.
5. Include your booster and any torch you use on your Aquaflame as these are also cleaned & serviced as part of the service of your machine to make sure everything is in full working order.
6. Place bubble wrap around the booster when packing so it doesn't cause impact damage in transit.

Send your machine back to
Aquaflame Systems
Unit 5 Boulton Industrial Estate
Icknield Street
Birmingham
West Midlands
B18 5AU
service@aquaflamesystems.com
Contact Name – Mike
0121 233 1088
Opening Hours Mon – Friday 8.30am – 4pm

Weight of Machines		
Model 500 – 18kg	Model 800 30kg	Model 1200 – 45kg
Model A+ - 18kg	Super A - 30kg	Model B – 45kg
Model 30 – 18kg	Model 60 – 30kg	Model 120 – 45kg

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Machine for Service / Repair

Company Name	
Serial Number	Your Name
Your Address	
Email Address Phone Number	
Description of why your machine is being returned.	