Lesaffre manages 55 departments through Delegated Administration

LESAFFRE

Lesaffre, the world's largest yeast manufacturer, faced a major challenge during their Microsoft 365 migration. To maintain autonomy and protect subsidiaries from security risks, they sought a management partner. This partnership aimed to enhance independence, autonomy, and security for the company's global subsidiaries.

CoreView is the #1 Microsoft 365 management platform, delivering powerful tenant segmentation, license management, governance, and workflow automation capabilities to IT teams who are transforming the way they run their Microsoft stack.

With CoreView, organizations can control complexity and costs, optimize administration, resolve security and compliance issues automatically, and empower their IT teams and workforce.

The world's largest yeast manufacturer, Lesaffre is a French-based company with over 11,000 global employees across 77+ subsidiaries, all of whom value autonomy. While migrating to Microsoft 365 in early 2018, however, Lesaffre struggled to maintain this independence and protect its subsidiaries from security risks. With no support outside of Microsoft 365's basic administration features, any IT manager could see and manage any M365 account within the company (including those of C-suite executives). They needed a management partner to help them delegate control, both during and after the migration process—enhancing independence and autonomy while maintaining top-grade security.

The Challenge

Lesaffre's subsidiaries wanted IT autonomy. But with that autonomy came a lack of security and protection, which concerned the company's central IT team. As the company migrated to Microsoft 365, it became clear that it needed a solution to help delegate access and control of the platform on a more individualized, prescriptive basis.

The Solution

CoreView was able to beef up the company's security (even protecting them from future cybercrime attacks!) while still offering a tailored, delegated approach to IT control—ensuring Lesaffre's subsidiaries could do exactly what they needed to do.

Role-Based Access Control (RBAC): Through CoreView, Lesaffre uses RBAC to support subsidiaries' IT efforts. Lesaffre created unique Virtual Tenants™ for each subsidiary's IT department, whether run internally or externally. With RBAC, the company ensured that each IT department and manager had precisely the scope needed (e.g., all IT managers no longer had access to C-suite executives' accounts).

Virtual Tenants™: Lesaffre further utilized CoreView and Virtual Tenants to increase security by ensuring admins did not have access to unnecessary information. CoreView delivers Lesaffre the autonomy it desires while providing the security it needs.

Audit Reports: Audit reports allow Lesaffre to detect suspicious logins and help them avoid potential security breaches. With the audit log, they can review all sign-ins, limit potential exposure to malware, and stop hackers.

The Results

The results Lesaffre enjoyed are a testament to the power of onboarding a partner during a migration. Rather than waiting until problems (and costs) arose to seek solutions, Lesaffre utilized CoreView and proactively addressed potential challenges.

- **Enhanced detection and alerts:** Thanks to CoreView's security alert system, Lesaffre was also able to stave off several cybercrime attacks in 2019—something they might not have been able to prevent with Microsoft 365's native admin features alone.

- **Delegation across entities drives savings:** Lesaffre's CTO estimates that, with CoreView's support (and the capacity to spread workloads across entities), the company saved nearly two full-time roles' worth of work and energy at the group level.

- **Secure, efficient operations:** By using CoreView, Lesaffre securely handles more than 1,000 management actions per week and has more than 100 Virtual Tenants configured.

To learn more about CoreView's customers, visit www.coreview.com/our-customers

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